PLANET
Networking & Communication

User's Manual

Full HD PoE / Wireless Cube IP Camera

► **ICA-1200 / ICA-W1200**

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Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio technician for help.

FCC Caution

To assure continued compliance. (Example-use only shielded interface cables when connecting to computer or peripheral devices). Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with Part 15 of the FCC Rules. Operation is subject to the Following two conditions: (1) This device may not cause harmful interference, and (2) this Device must accept any interference received, including interference that may cause undesired operation.

Federal Communication Commission (FCC) Radiation Exposure Statement

This equipment complies with FCC radiation exposure set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20 cm (8 inches) during normal operation.

Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the equipment.

CE Mark Warning

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

WEEE Regulation

To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

Revision

User's Manual for PLANET Full HD PoE/ Wireless Cube IP Camera
Model: ICA-1200 / ICA-W1200
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Part No. EM-ICA1200 Series_v1

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Chapter 1. Product Introduction

1.1. Package Contents

The package should contain the followings:

- IP Camera Unit x 1
- Power Adapter x 1
- Camera Mount Kit x 1
- User's Manual CD-ROM x 1
- Quick Installation Guide x 1
- External Antenna x 1 (ICA-W1200 only)

NOTE:
1. If any of the above items are missing, please contact your dealer immediately.
2. Using the power supply that is not the one included in Internet Camera packet will cause damage and void the warranty for this product.

1.2. Overview

Cost-effective Solution to Full HD Surveillance Wirelessly

PLANET ICA-1200 Series Cube IP Camera with IR Illuminator performs high resolution images for round-the-clock surveillance over IP networks. It supports H.264, MPEG-4, and JPEG compression formats to deliver excellent picture quality in Full HD resolutions at 30 frames per second (fps). Incorporating the new Exmor™ CMOS image sensor, the ICA-1200 Series provides high quality images under all lighting conditions. It is perfect for remote and discreet monitoring of indoor areas such as home, businesses, boutiques, restaurants, hotels, residences, etc.

Day & Night Functionality

The ICA-1200 Series brings the clearest vision at night by featuring 0.5 lux illumination and the 10 red-light LEDs built around the lens. It offers color pictures both in the daytime and nighttime with the built-in CMOS sensor supporting up to 10 meters. The ICA-1200 Series also uses new High-Light LED to provide greater performance in the dark and longer life of LED.

Exceptional Image quality

Together with powerful image processing attributes like Wide Dynamic Range and 3D Digital Noise Reduction (3DNR) technology, the camera is able to filter the intense backlight surrounding a subject and remove noises from video signal. The result is that an extremely clear and exquisite picture quality can be produced even under any challenging lighting conditions.

Passive InfraRed (PIR) Sensor

When people pass by or in an emergency situation, the built-in PIR motion detection sensor in the ICA-1200 Series will "detect" and start recording automatically. It is able to detect movement far from 6 meters away. When motion is detected in the specified areas, the additional function of alarm notification can send an e-mail alert or send captured images via FTP upload to a designated storage server.

Advanced Event Management

To enhance surveillance flexibility and event management capabilities, the ICA-1200 Series supports a number of advanced features including Auto-Iris to avoid over exposure, AV out to perform the two-way audio function, RS485 to connect to an optional pan/tilt enclosure which effectively supports pan/tilt functionality, and inputs/outputs to connect with external devices such as door sensors and relays to activate light or close doors.

Flexible Installation and Power Functionality

The ICA-1200 Series is ONVIF compliant and therefore interoperable with other manufacturer's products. It also includes 64-CH central management software for ease of maintenance and remote monitoring. The ICA-1200 Series is indisputably the top choice for reliable and high performance surveillance.

1.3. Features

➢ Camera

- 1/2.9” Sony Exmor Progressive CMOS
- 4.2mm Fixed Lens provides 56 degree horizontal / 43 degree vertical angle of view
- 0.5 lux Minimum Illumination at F1.2
- Maximum resolution 1920 x 1080
- Removable IR-Cut Filter for Day & Night Function
- Built-in 10 IR Illuminators, effective up to 10 meters
- Built-in PIR sensor (6m/120 degree coverage) for thermal / motion detection

➢ Video / Audio

- H.264 / MPEG-4 and M-JPEG video compression simultaneously
- Simultaneous multi-stream support
- H.264 high profile, main profile and baseline
- Max. Resolution 1080P at 30fps
- 3DNR to improve picture quality at low Lux
- WDR Enhancement for enhance visibility under extremely bright or dark environments
- 2-Way audio support with enhanced audio quality

➢ Network and Configuration

- Compliant with IEEE 802.3af PoE interface for flexible deployment(For ICA-1200)
- IEEE 802.11n Wireless LAN Capability(For ICA-W1200)
- WEP / WPA / WPA2-PSK wireless security(For ICA-W1200)
- Auto MDI/MDI-X supported
- Supports for IPv6 in addition to the standard IPv4
- RTSP / UPnP / 3GPP / HTTPS protocols selectable

➢ Easy Installation & Management

- ONVIF compliant for interoperability
- Intelligent motion detection up to 10 zones
- Intelligent motion / audio detection alarm triggers
- Built-in Samba client for NAS
- 3GPP for 3G mobile remote applications
- Micro SD/SDHC card local video recording supported
- Digital Input/Output for integration with sensors and alarms
- Easy configuration and management via Windows-based utility or web interface
- Cam Viewer 3 Central management software supported

1.4. Product Specification

Product	ICA-1200	ICA-W1200
Camera		
Image device	1/2.9” Sony Exmor Progressive CMOS	
Lens	4.2 mm, fixed iris, fixed focus Angle of view : horizontal: 56 Degree / vertical: 43 Degree	
Effective Pixels	1920 x 1080 pixels (16:9)	
Min Illumination	0.5 lux @ F1.2	
LED	IR LED x 10, 850nm	

	Built-in IR illuminators, effective up to 5~10 meters	
PIR Sensor	Built-in 6m/120 Degree Coverage	
Video		
Video Encoder	H.264 / MPEG-4 / M-JPEG	
Video Resolution	**1080P mode** H.264: 1080P / 640 x 360 / 672 x 352 / 320 x 180 / 160 x 90 M-JPEG: 1080P / 640 x 360 / 320 x 180 / 160 x 90 MPEG4: 1080P / 640 x 360 / 320 x 180 / 160 x 90 **720P mode** H.264: 1280 x 720 / 640 x 368 / 640 x 360 / 160 x 90 M-JPEG: 1280 x 720 / 640 x 360 / 160 x 90 MPEG-4: 1280 x 720 / 640 x 360 / 160 x 90	
Frame Rate	Up to 30fps for all resolutions	
Image Setting	AE, AWB 3D Noise Reduction WDR Color, Brightness, Sharpness, Contrast, Hue Mirror / Flip 10 Privacy Masks Text, Time and Date Overlay	
Streaming	Simultaneously multi-profile streaming Streaming over UDP, TCP, or HTTP M-JPEG streaming over HTTP (server push) Supports 3GPP mobile surveillance (MPEG4) Controllable frame rate and bandwidth Constant and variable bit rate (MPEG4 / H.264) ROI	
Audio		
Audio Streaming	2-Way Audio	
Audio Compression	RTSP: G.711 64kbps, G.726 32kbps 3GPP: AMR	
Microphone	Built-in Microphone and Speaker input	
Audio Output	Adjustable audio output gain	
Network and Configuration		
Network Standard	IEEE 802.3 10Base-T IEEE 802.3u 100Base-TX	IEEE 802.3 10Base-T IEEE 802.3u 100Base-TX IEEE 802.11 b/g/n
Network Protocol	IPv4, IPv6, TCP/IP, UDP, HTTP, HTTPS, SMTP, FTP, NTP, DNS, DDNS, DHCP, ARP, Bonjour, UPnP, RTSP, RTP, RTCP, IGMP, PPPoE, 3GPP, ICMP, Samba	
Security	Password protection, IP address filtering, HTTPS encrypted data transmission, user access log, WEP and WPA encryption(For ICA-W1200)	
Users	20 clients on-line monitoring at the same time	
System Integration		
Application Programming Interface	Open API for software integration ONVIF	
Alarm Triggers	Intelligent Video Motion Detection External Input PIR detector (Human Detect) Audio detection	

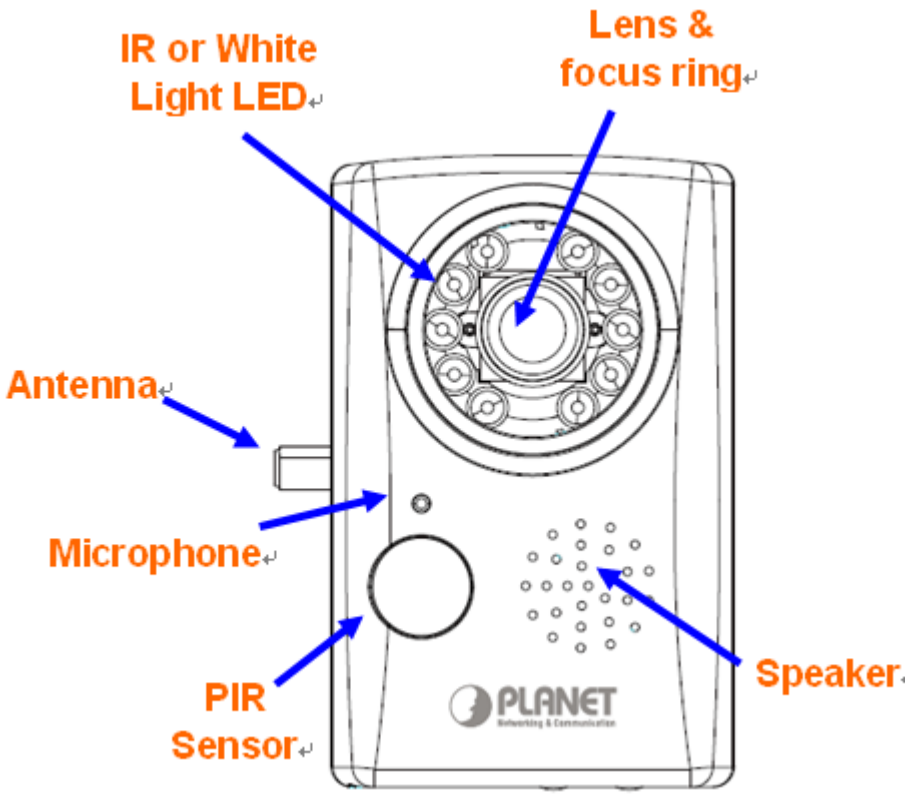
Alarm Events	File upload via FTP, Samba, SD card or email Notification via email, HTTP, and TCP External output activation Audio alerting output	
Video Buffer	Pre and post alarm buffering	
Environment		
Power Requirement	12V DC, 1A IEEE 802.3af (Power over Ethernet) Class 3	12V DC, 1A
Power Consumption	6W (12VDC)	
Operating Temperature	-10 ~ 40 Degree C	
Operating Humidity	20 ~ 80% (non-condensing)	
Dimension (W x D x H)	91 x 58 x 39 x 91 mm	
Weight	146g	
Emission	CE, FCC	
Connectors	10/100 Mbps Ethernet, RJ-45 DC power jack Terminal block for 1 alarm input and 1 output Audio out TV out Micro SD/SDHC card (Max 32GB, Class 6) Factory default reset	

Chapter 2. Hardware Interface

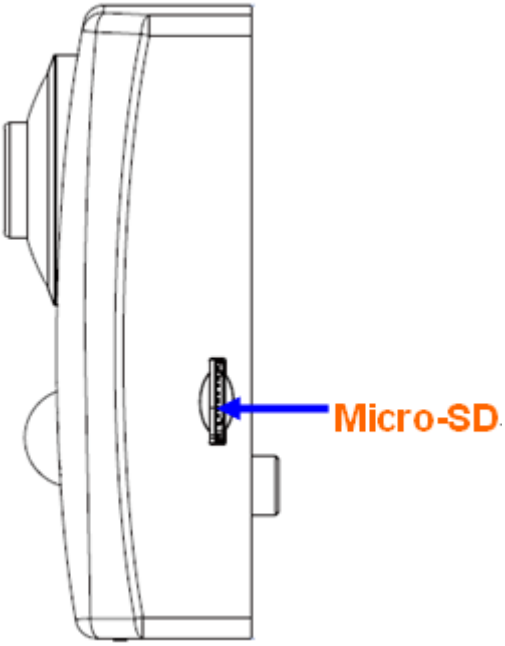
2.1 Physical Description

2.1.1 Terminal Connections

Front Panel



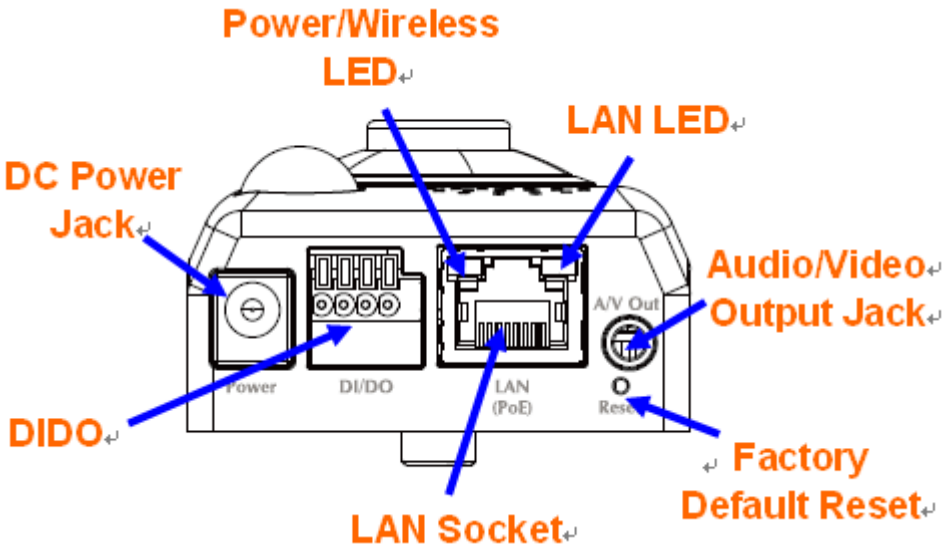
Side Panel



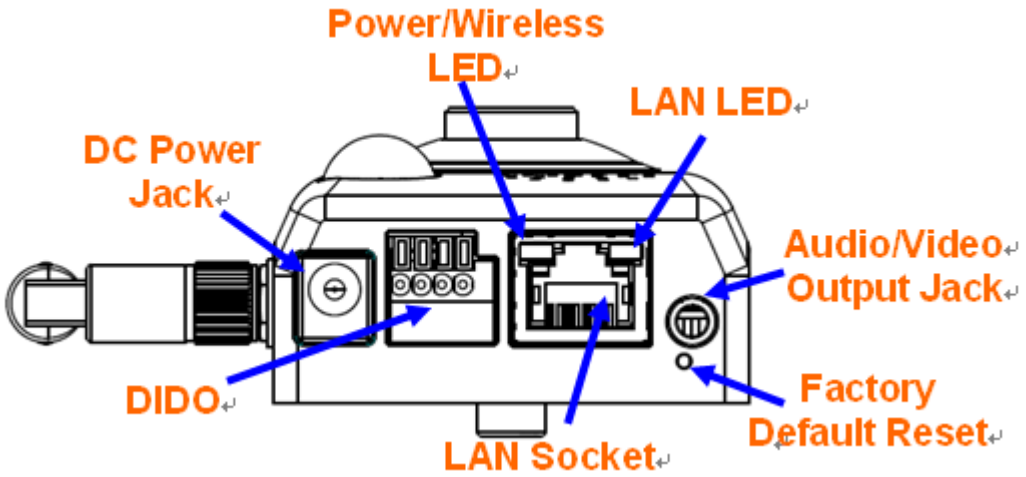
Interface	Description
IR or Red-light LEDs	These LEDs are Infra-Red type by mode. It's very useful for low-lux environment to provide extra light source for image sensor.
Lens & focus ring	User could use this ring to adjust focus manually.
Microphone	The Camera has built in an internal microphone. This microphone is hidden in the pinhole located on the front panel.
PIR Sensor	PIR sensor is used to sense motion or detect whether a human has moved in or out of the sensors range.
Micro-SD	User can insert a micro SD card into this slot for event recording.
Speaker	The Camera has built in a speaker. This speaker allows to output voice or alerting sound.
Antenna	User can attach the included antenna to antenna connector (SMA type) or use another high-gain antenna to get higher performance.

2.1.2 Bottom Panel

ICA-1200



ICA-W1200



Interface	Description
Audio/Video Output Jack	Audio/Video-out Jack allows this device to output audio and video signal. Use the attached A/V cable to connect A/V device where white cable is for audio and yellow cable is for video.
DC Power Jack	The input power is 12VDC. **Note** that supply the power to the Camera with the power adapter included in package. Otherwise, the improper power adapter may damage the unit and result in danger.
Factory Default Reset	This button is hidden in the pinhole. This button is used to restore the all factory default settings. Sometimes restarting the camera will make the system back to a normal state. If the system still got problems after restart, user can restore the factory default settings and install it again. To restore the

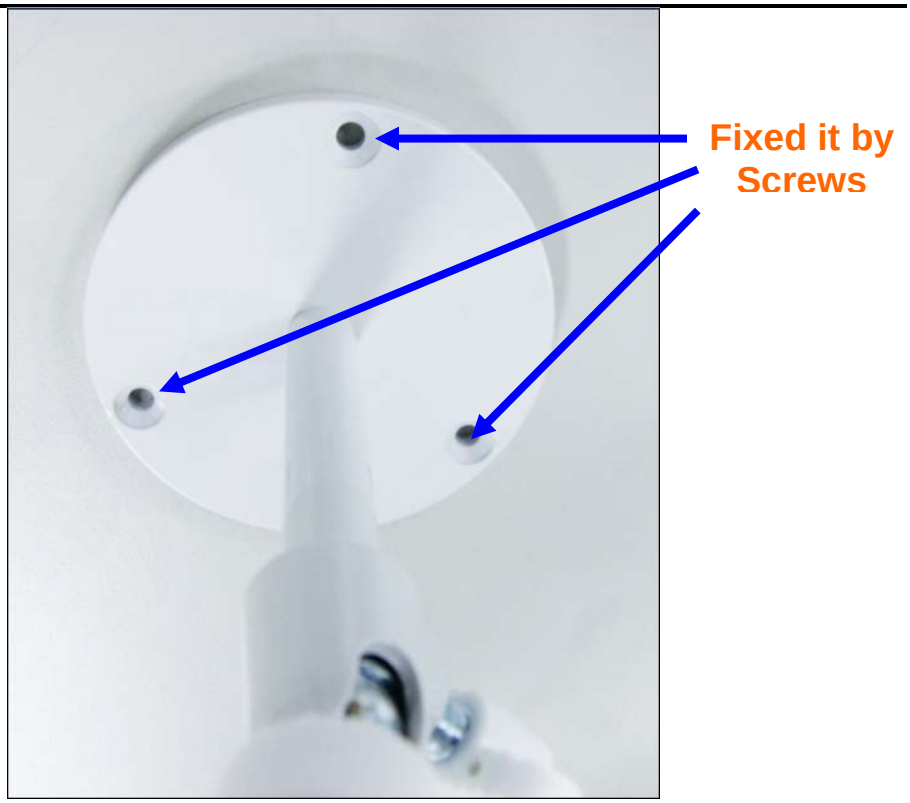
	device, please follow the steps below: 1. Make sure the Camera is ready first. Insert the paper clip or other tool and press and hold the button down continuously. 2. Hold it at least 5 seconds and release the tool while the Camera is operating. Then the device has been restored to default settings and reboot again. **Note:** Restoring the factory default setting will lose the all previous settings included IP address forever. User needs to run the IPWizard II program to search the device and configure it to let the device work properly again.
LAN Socket	The LAN socket is a RJ-45 connector for connections to 10Base-T Ethernet or 100Base-TX Fast Ethernet cabling. This Ethernet port built N-Way protocol can detect or negotiate the transmission speed of the network automatically. Please use Category 5 cable to connect the Network Camera to a 100Mbps Fast Ethernet network switch or hub.
LAN LED (green color)	This LED is used to indicate whether the camera is ready or not. In addition, this LED will be flashing while the wireless accessing of the Camera (WLAN model only).
Power / Wireless LED (orange color)	The Camera has built in a speaker. This speaker allows to output voice or alerting sound.
DI/DO Connector	The Camera provides a terminal block with 4 pins of connectors for DI and DO. Please refer to the Appendix A in this manual for more information. The pin 1 is located at the left side of terminal block from rear view.

2.2 Hardware Installation

1. Attach the Camera with the included stand

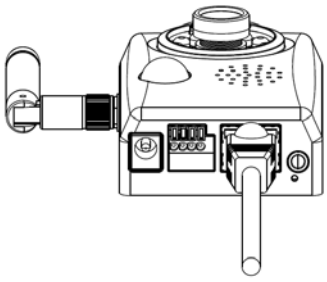
2. Place the Camera on the table or fix it onto ceiling or wall

Use three screws to fix the Network Camera onto the ceiling or wall. You could also put the Network Camera on the table directly.



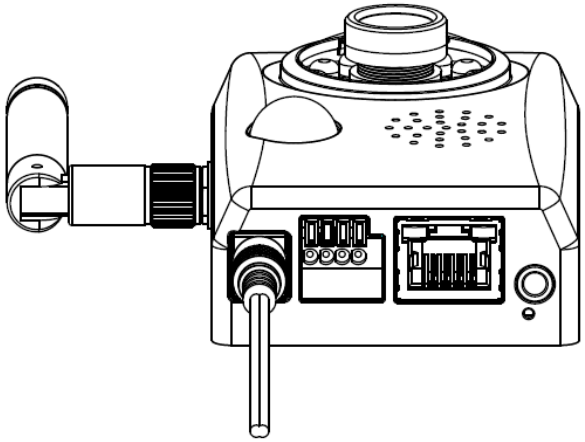
3. Plug an Ethernet cable into the Camera

Connect an Ethernet cable to the LAN socket located on the Network Camera's bottom and attach it to the network.



4. Connect the external power supply to Camera

Connect the attached power adapter to the DC power jack of the IP Camera. Note: Use the power adapter, 12VDC, included in the package and connect it to wall outlet for AC power.



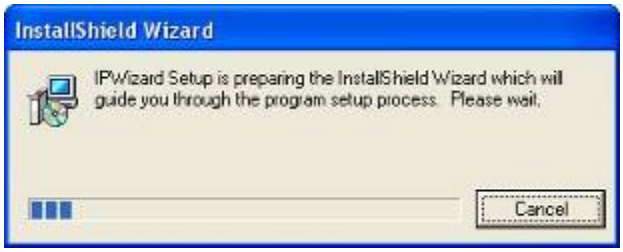
Once you have installed the IP Camera well and powered it on, the network accessing type LED will turn on. It means the system is booting up successfully. Furthermore, if you have a proper network connection, and access to the IP Camera, the LED will flash green under wired mode or orange under wireless mode.

2.3 Initial Utility Installation

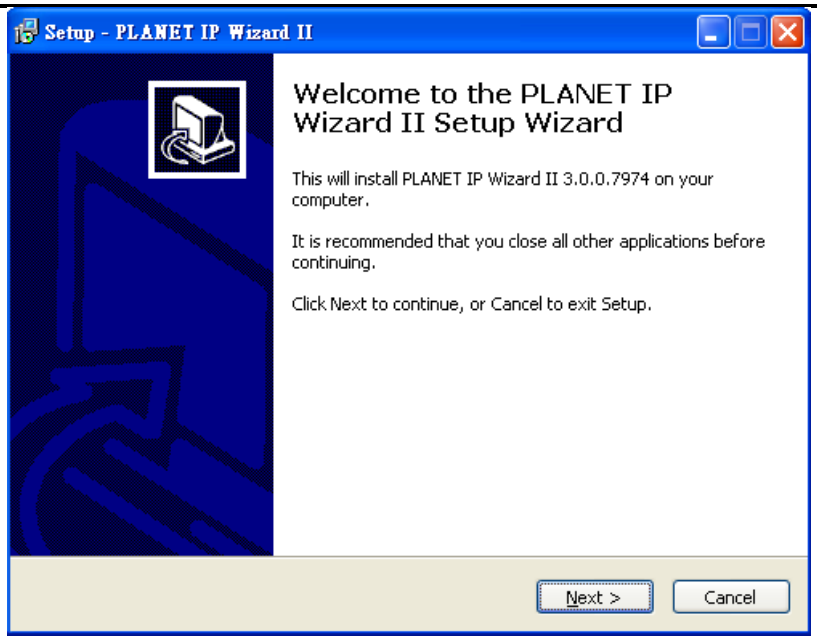
This chapter shows how to quick set up your H.264 camera. The camera is with the default settings. However to help you find the networked camera quickly the windows utility PLANET IP Wizard II can search the cameras in the network that shall help you to configure some basic setting before you started advanced management and monitoring.

1. Insert the bundled CD into the CD-ROM drive to launch the auto-run program. Once completed, a welcome menu screen will appear.
2. Click the “IP Wizard II” hyperlink; you will see the dialog box as below.

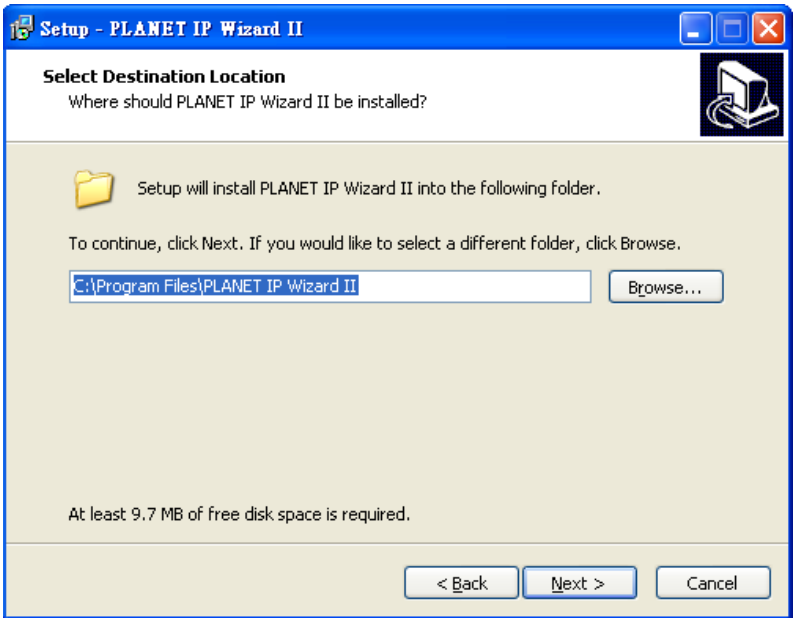
NOTE: If the welcome screen does not appear, click “Start” at the taskbar. Then, select “Run” and type “D:\Utility\IPWizard II\setup.exe”, assume D is your CD-ROM drive.


InstallShield Wizard
IPWizard Setup is preparing the InstallShield Wizard which will guide you through the program setup process. Please wait.
Cancel

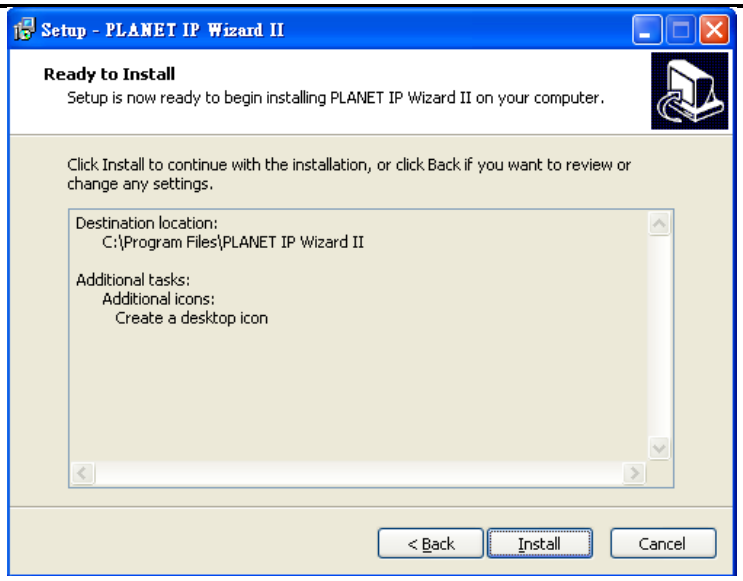
3. The “Welcome to the Install Shield Wizard for PLANET IP Wizard II” prompt will display on the screen and click “**Next**” to continue.


Setup - PLANET IP Wizard II
Welcome to the PLANET IP Wizard II Setup Wizard
This will install PLANET IP Wizard II 3.0.0.7974 on your computer.
It is recommended that you close all other applications before continuing.
Click Next to continue, or Cancel to exit Setup.
Next >
Cancel

4. Please click "**Next**" to install with original settings, or you may click "**Change…**" button to modify the install folder then press "Next" to continue.


Setup - PLANET IP Wizard II
Select Destination Location
Where should PLANET IP Wizard II be installed?
Setup will install PLANET IP Wizard II into the following folder.
To continue, click Next. If you would like to select a different folder, click Browse.
C:\Program Files\PLANET IP Wizard II
Browse...
At least 9.7 MB of free disk space is required.
< Back
Next >
Cancel

5. Please click "**Install**" to start the installation.


Setup - PLANET IP Wizard II
Ready to Install
Setup is now ready to begin installing PLANET IP Wizard II on your computer.
Click Install to continue with the installation, or click Back if you want to review or change any settings.
Destination location:
C:\Program Files\PLANET IP Wizard II
Additional tasks:
Additional icons:
Create a desktop icon
< Back
Install
Cancel

6. Please click "**Finish**" to complete the installation and launch program immediately.

Setup - PLANET IP Wizard II
Completing the PLANET IP Wizard II Setup Wizard
Setup has finished installing PLANET IP Wizard II on your computer. The application may be launched by selecting the installed icons.
Click Finish to exit Setup.
Finish

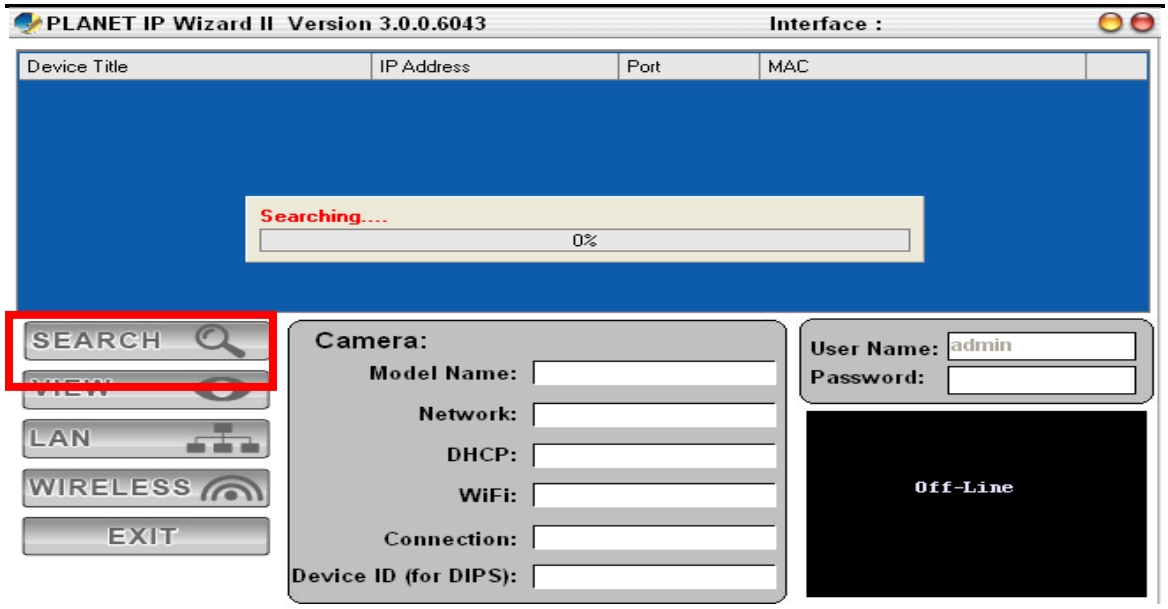
2.4 Preparation

When you installed the Internet Camera on a LAN environment, you may execute PLANET IP Wizard II to discover camera's IP address and set up related parameters in the camera.

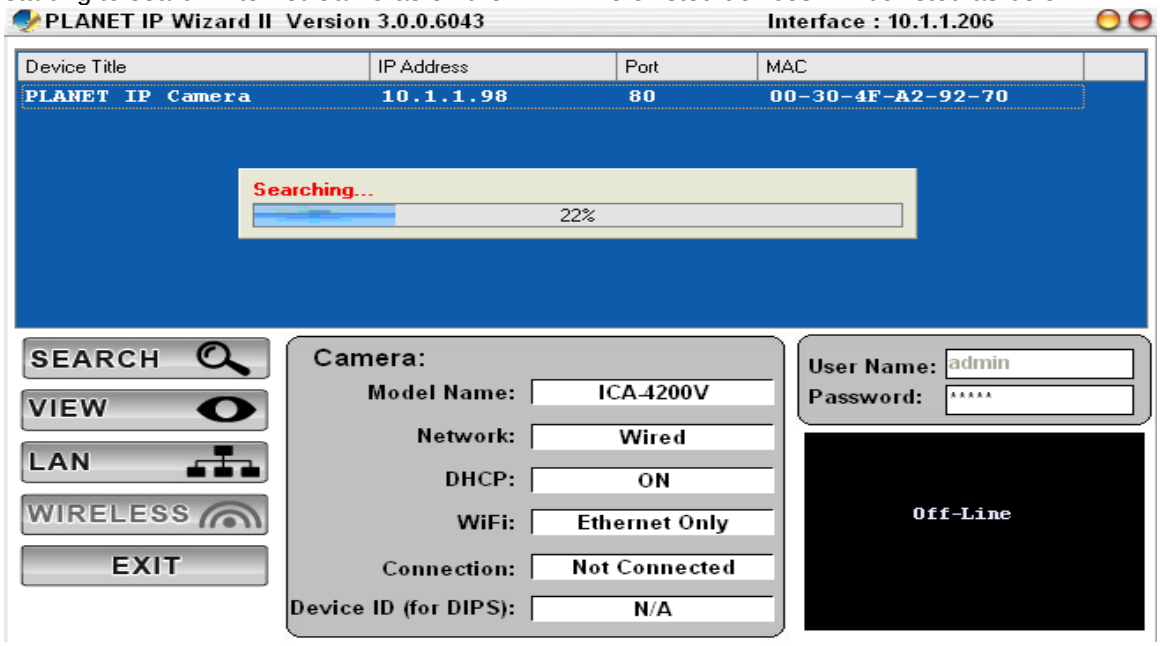
2.4.1 Search and View by PLANET IP Wizard II

When you installed the Internet Camera on a LAN environment, you have two easy ways to search your cameras by PLANET IP Wizard II or UPnP discovery. Here is the way to execute PLANET IP Wizard II to discover camera's IP address and set up related parameter in a camera.

Search

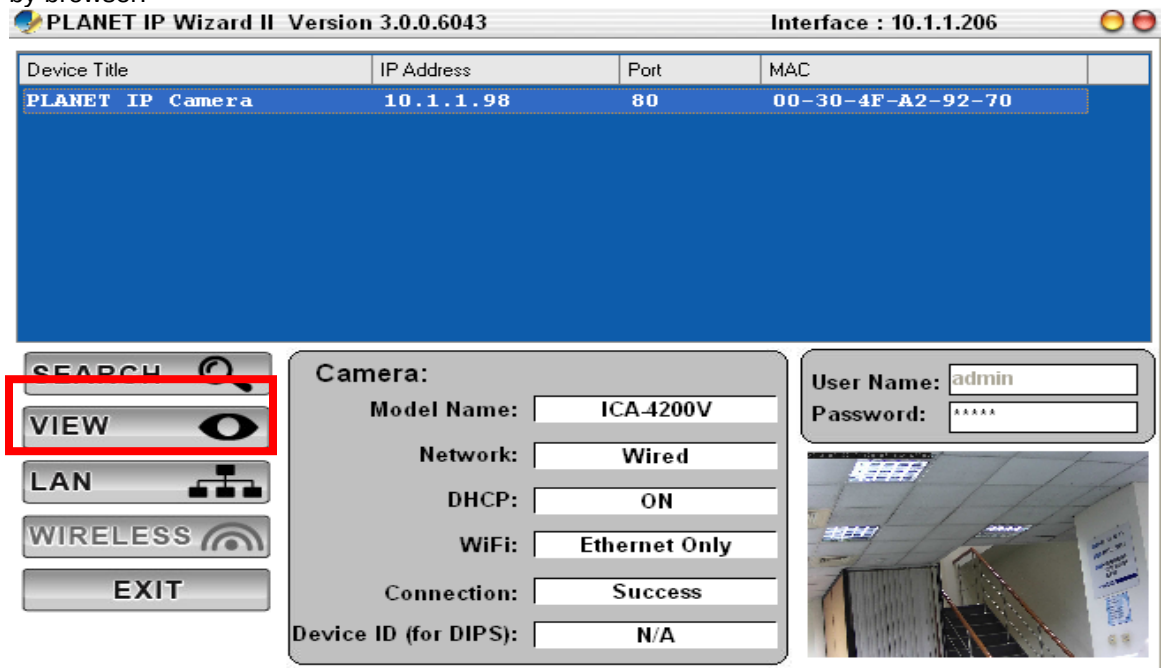


When launch the Planet IP Wizard II, a searching windows will pop up. Planet IP Wizard II is starting to search Internet Cameras on the LAN. The existed devices will be listed as below.



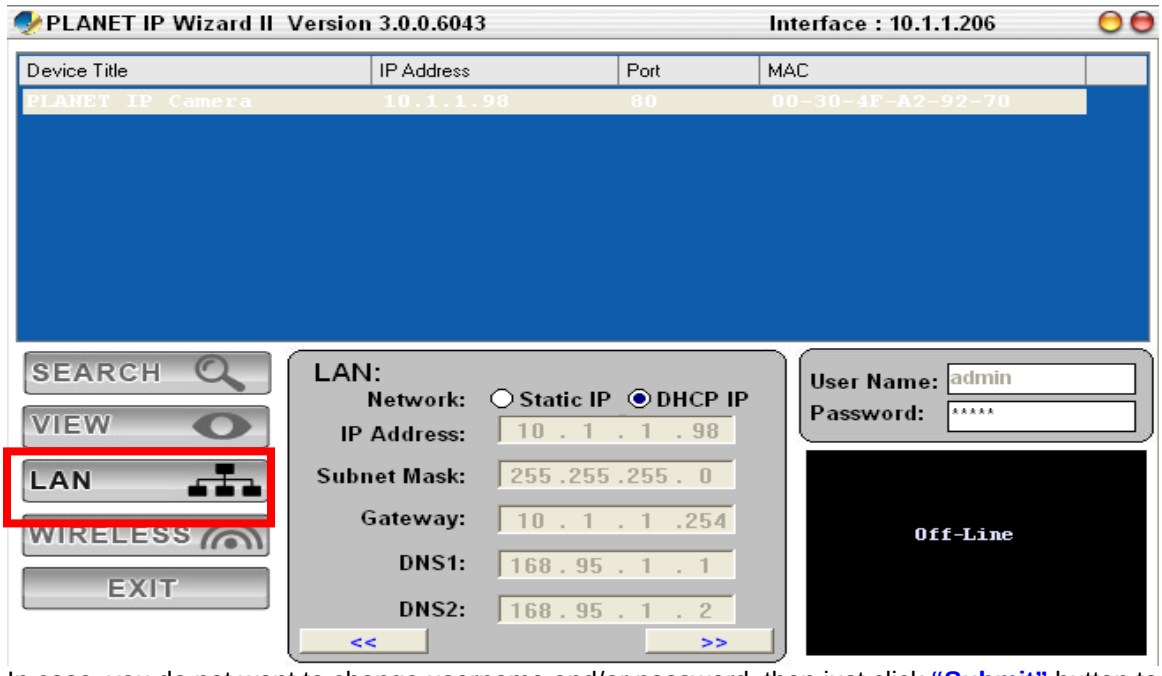
View

If Planet IP Wizard II finds Internet Camera, View button will be available. Please select the camera you want to view and click the View button. Then you could see the Video from camera directly. Furthermore you could double click the left button of mouse to link to the Internet Camera by browser.



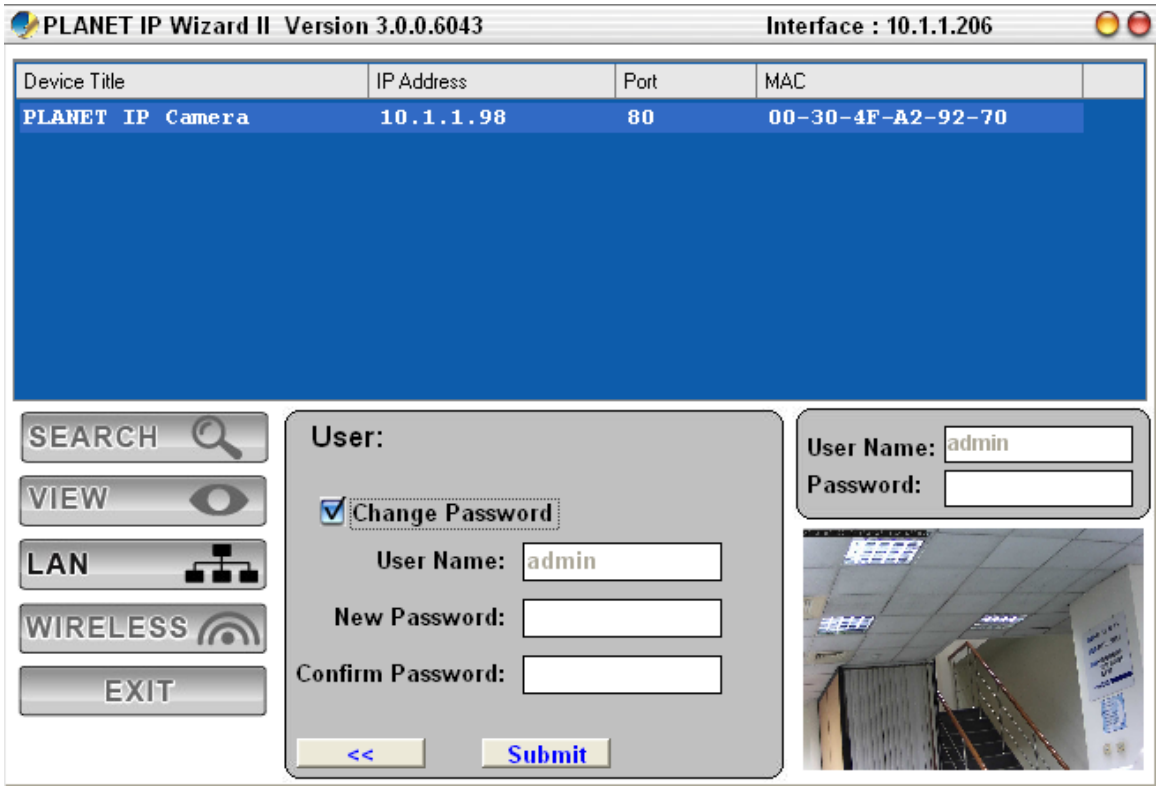
2.4.2 Configure Network by PLANET IP Wizard II

In case you want to change the IP related parameters of wired interface, please select the Internet Camera you want to configure and click the LAN button. Relative settings will be carried out as below.



In case, you do not want to change username and/or password, then just click **"Submit"** button to perform your setting accordingly. Click **"<<"** button will go back to previous page.

If you like to change username and/or password of the device, just click the check button. Then, the related fields will show up as below.



After keying in new username and password, click "**Submit**" button to perform your setting accordingly. Click "**<<**" button will go back to previous page.

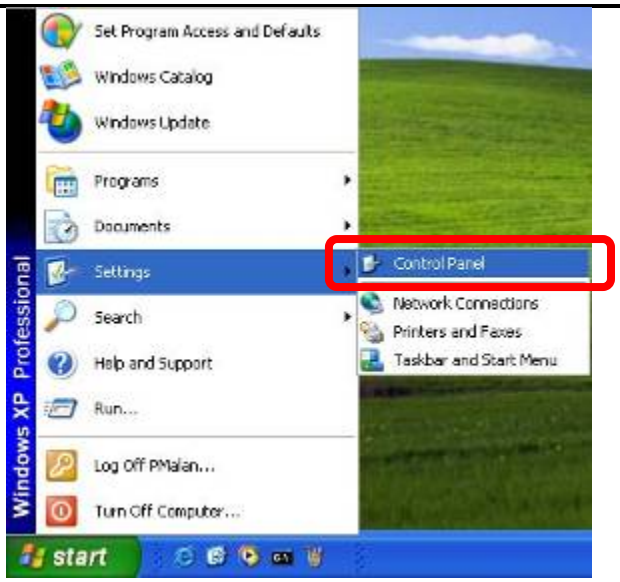
2.5 Using UPnP of Windows XP or 7

2.5.1 Windows XP

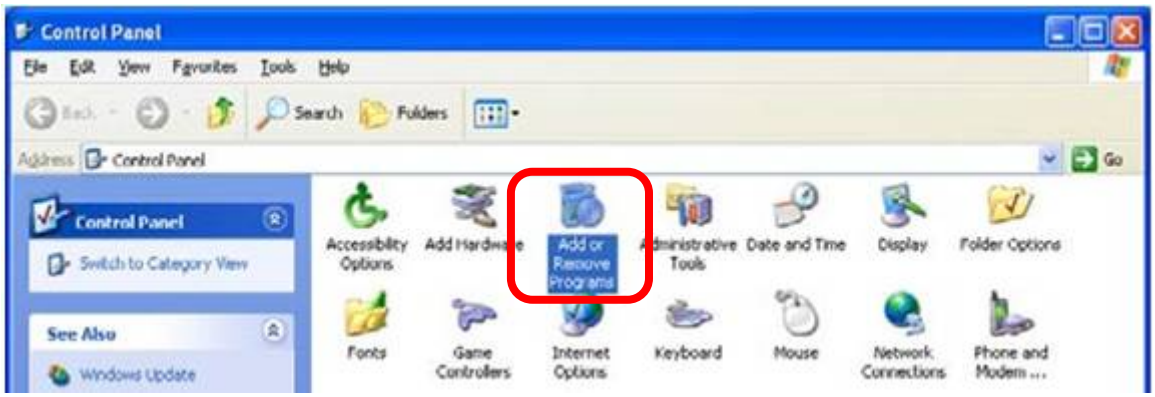
UPnP™ is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking equipment, software, and peripherals. This device is an UPnP enabled device. If the operating system, Windows XP, of your PC is UPnP enabled, the device will be very easy to configure. Use the following steps to enable UPnP settings only if your operating system of PC is running Windows XP.

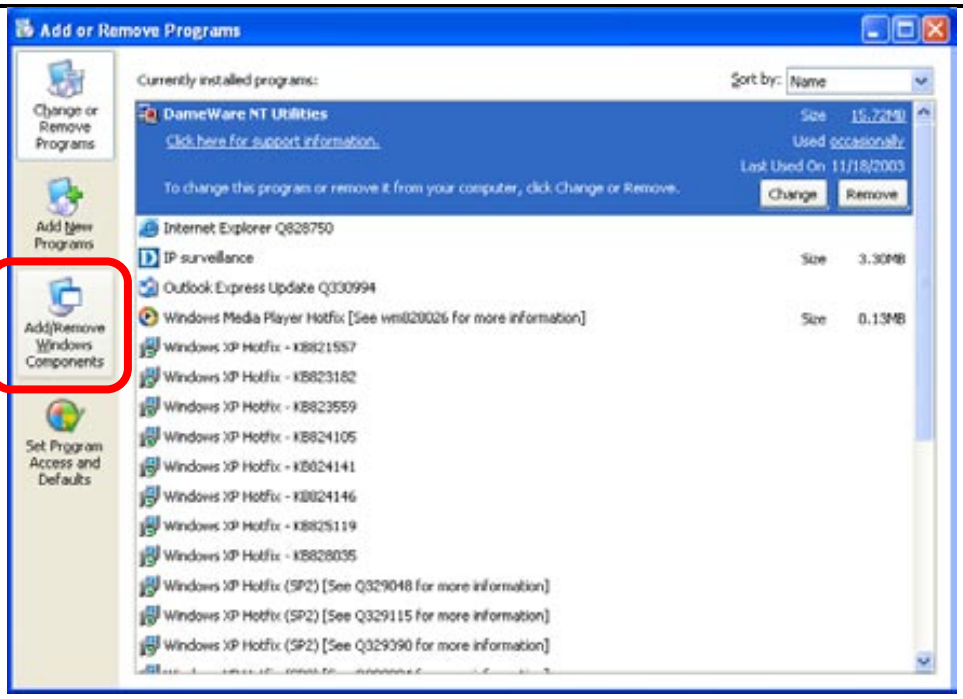
NOTE: *Please notice that MS Windows 2000 does not support UPnP feature.*

Go to **Start > Settings**, and Click **Control Panel**.

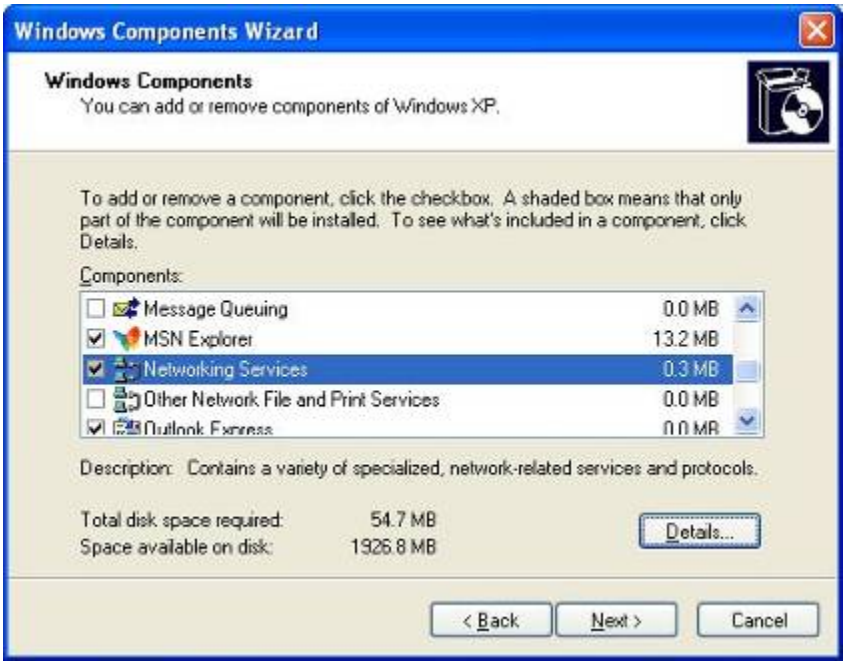


The "**Control Panel**" will display on the screen and double click "**Add or Remove Programs**" to continue.

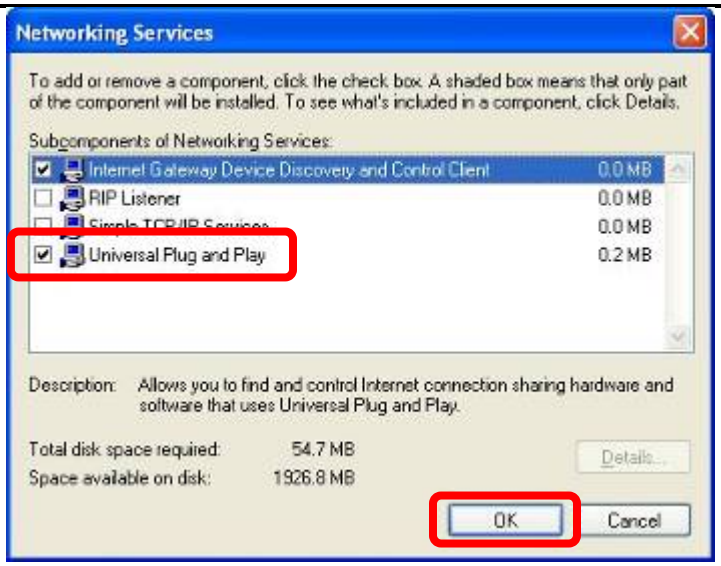



Add or Remove Programs
Change or Remove Programs
Add New Programs
Add/Remove Windows Components
Set Program Access and Defaults
Currently installed programs:
Sort by: Name
DameWare NT Utilities
Click here for support information.
To change this program or remove it from your computer, click Change or Remove.
Change
Remove
Internet Explorer Q828750
IP surveillance
Outlook Express Update Q330994
Windows Media Player Hotfix [See wm820026 for more information]
Windows XP Hotfix - KB821557
Windows XP Hotfix - KB823182
Windows XP Hotfix - KB823559
Windows XP Hotfix - KB824105
Windows XP Hotfix - KB824141
Windows XP Hotfix - KB824146
Windows XP Hotfix - KB825119
Windows XP Hotfix - KB828035
Windows XP Hotfix (SP2) [See Q329048 for more information]
Windows XP Hotfix (SP2) [See Q329115 for more information]
Windows XP Hotfix (SP2) [See Q329390 for more information]

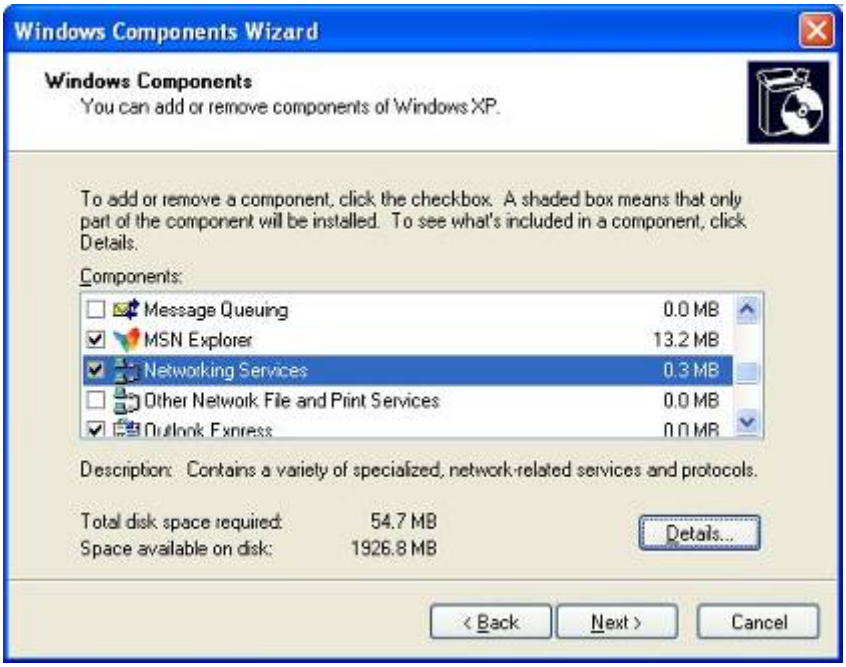
The following screen will appear, select "**Networking Services**" and click "**Details**" to continue.


Windows Components Wizard
Windows Components
You can add or remove components of Windows XP.
To add or remove a component, click the checkbox. A shaded box means that only part of the component will be installed. To see what's included in a component, click Details.
Components:
Message Queuing 0.0 MB
MSN Explorer 13.2 MB
Networking Services 0.3 MB
Other Network File and Print Services 0.0 MB
Outlook Express 0.0 MB
Description: Contains a variety of specialized, network-related services and protocols.
Total disk space required: 54.7 MB
Space available on disk: 1926.8 MB
Details...
< Back
Next >
Cancel

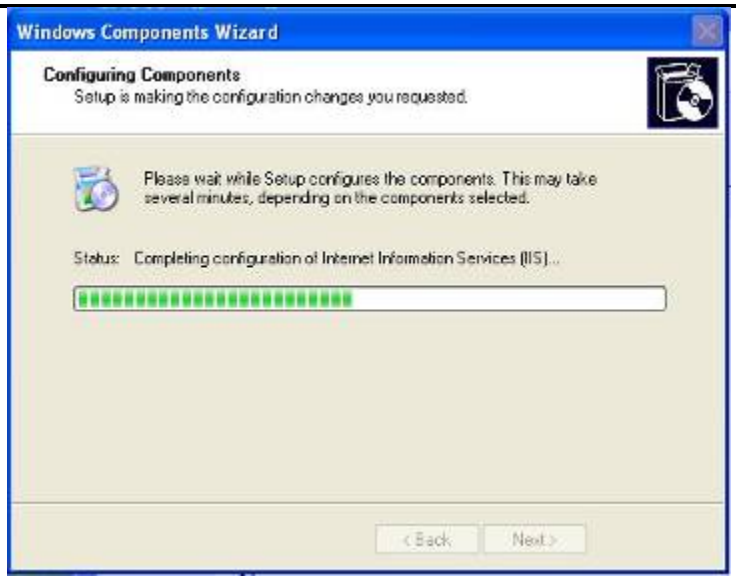
The "Networking Services" will display on the screen, select "**Universal Plug and Play**" and click "**OK**" to continue.


Networking Services
To add or remove a component, click the check box. A shaded box means that only part of the component will be installed. To see what's included in a component, click Details.
Subcomponents of Networking Services:
Internet Gateway Device Discovery and Control Client 0.0 MB
RIP Listener 0.0 MB
0.0 MB
Universal Plug and Play 0.2 MB
Description: Allows you to find and control Internet connection sharing hardware and software that uses Universal Plug and Play.
Total disk space required: 54.7 MB
Space available on disk: 1926.8 MB
Details...
OK
Cancel

Please click "**Next**" to continue.


Windows Components Wizard
Windows Components
You can add or remove components of Windows XP.
To add or remove a component, click the checkbox. A shaded box means that only part of the component will be installed. To see what's included in a component, click Details.
Components:
Message Queuing 0.0 MB
MSN Explorer 13.2 MB
Networking Services 0.3 MB
Other Network File and Print Services 0.0 MB
Description: Contains a variety of specialized, network-related services and protocols.
Total disk space required: 54.7 MB
Space available on disk: 1926.8 MB
Details...
< Back
Next >
Cancel

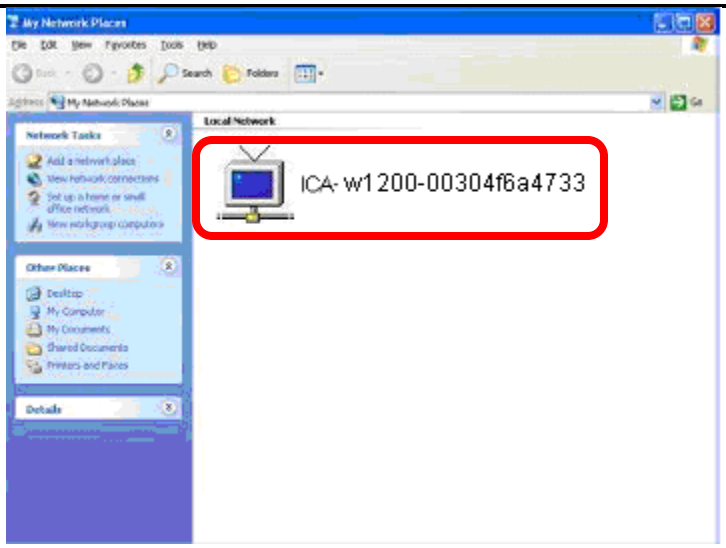
The program will start installing the UPnP automatically. You will see the below pop-up screen, please wait while Setup configures the components.


Windows Components Wizard
Configuring Components
Setup is making the configuration changes you requested.
Please wait while Setup configures the components. This may take several minutes, depending on the components selected.
Status: Completing configuration of Internet Information Services (IIS)...
< Back
Next >

Please click "**Finish**" to complete the UPnP installation

Windows Components Wizard
Completing the Windows Components Wizard
You have successfully completed the Windows Components Wizard.
To close this wizard, click Finish.
< Back
Finish

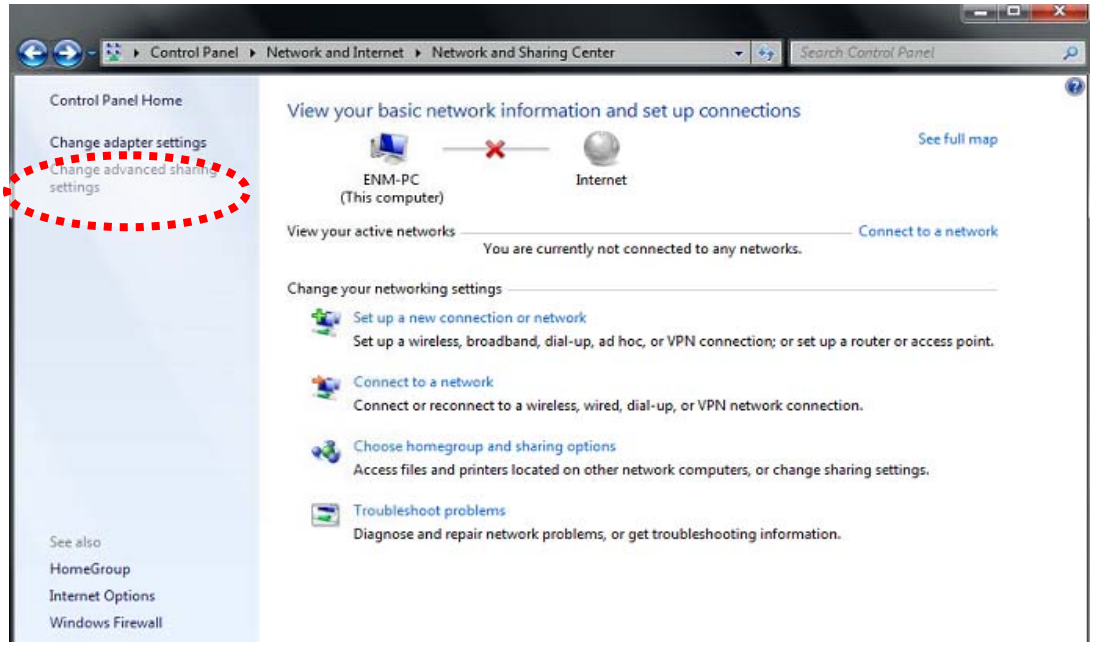
Double-click "**My Network Places**" on the desktop, the "My Network Places" will display on the screen and double-click the UPnP icon with Internet Camera to view your device in an internet browser.

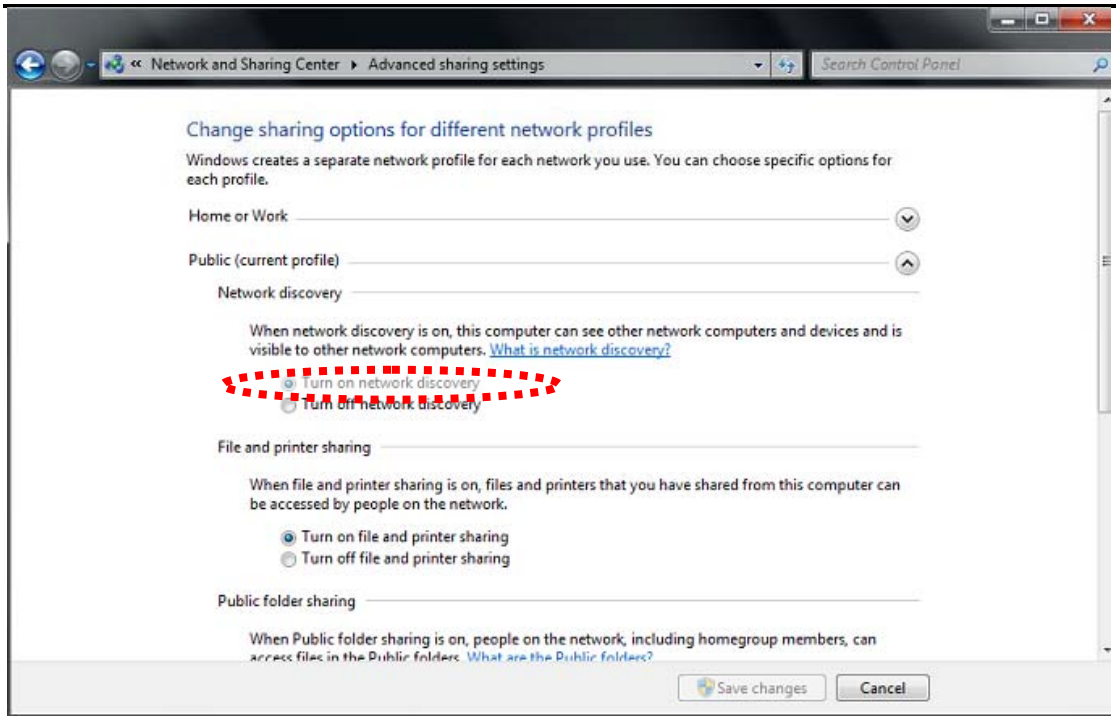


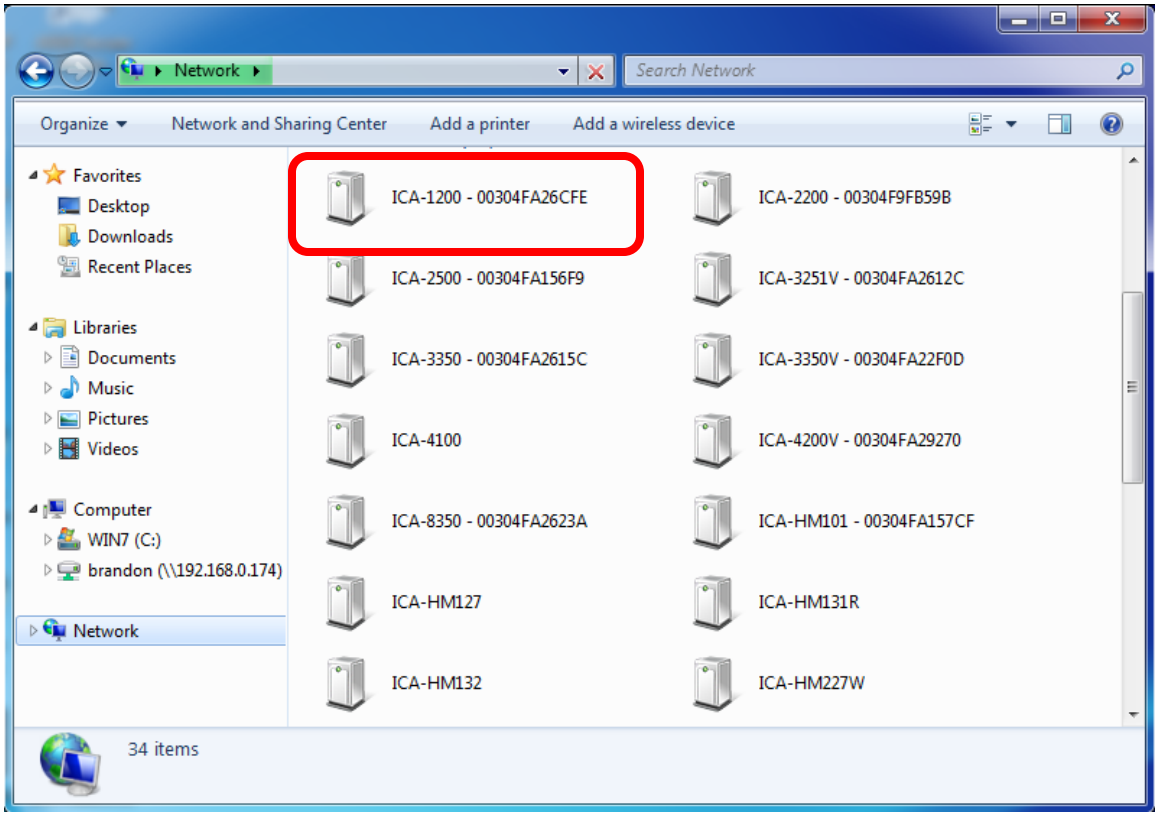
2.5.2 Windows 7

Go to **Start > Control Panel > Network and Internet > Network and Sharing Center**, if network discovery is off; click the arrow button to expand the section.

Click Turn on network discovery, and then click Apply. If you are prompted for an administrator password or confirmation, type the password or provide confirmation.


Control Panel ▸ Network and Internet ▸ Network and Sharing Center
Search Control Panel
Control Panel Home
Change adapter settings
Change advanced sharing settings
View your basic network information and set up connections
See full map
ENM-PC
(This computer)
Internet
View your active networks
Connect to a network
You are currently not connected to any networks.
Change your networking settings
Set up a new connection or network
Set up a wireless, broadband, dial-up, ad hoc, or VPN connection; or set up a router or access point.
Connect to a network
Connect or reconnect to a wireless, wired, dial-up, or VPN network connection.
Choose homegroup and sharing options
Access files and printers located on other network computers, or change sharing settings.
Troubleshoot problems
Diagnose and repair network problems, or get troubleshooting information.
See also
HomeGroup
Internet Options
Windows Firewall


« Network and Sharing Center ▸ Advanced sharing settings
Search Control Panel
Change sharing options for different network profiles
Windows creates a separate network profile for each network you use. You can choose specific options for each profile.
Home or Work
Public (current profile)
Network discovery
When network discovery is on, this computer can see other network computers and devices and is visible to other network computers. What is network discovery?
Turn on network discovery
Turn off network discovery
File and printer sharing
When file and printer sharing is on, files and printers that you have shared from this computer can be accessed by people on the network.
Turn on file and printer sharing
Turn off file and printer sharing
Public folder sharing
When Public folder sharing is on, people on the network, including homegroup members, can
Save changes
Cancel



2.6 Setup ActiveX to use the Internet Camera

The Internet Camera web pages communicate with the Internet Camera using an ActiveX control. The ActiveX control must be downloaded from the Internet Camera and installed on your PC. Your

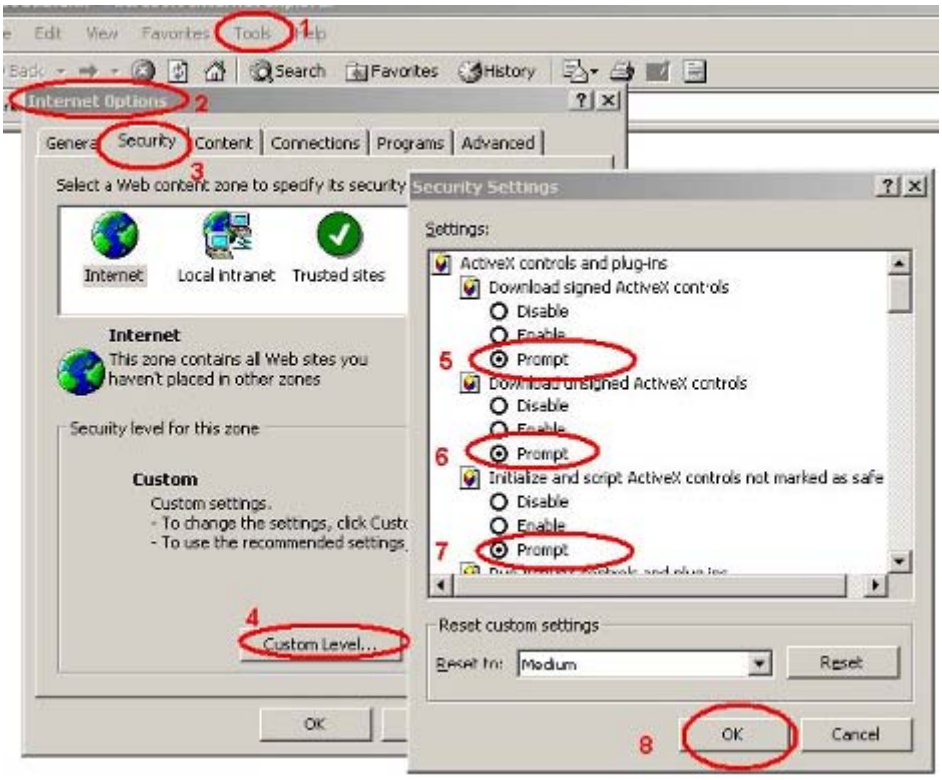
Internet Explorer security settings must allow for the web page to work correctly. To use the Internet Camera, user must setup his IE browser as follows:

2.6.1 Internet Explorer 6 for Windows XP

From your IE browse ➔ "Tools" ➔ "Internet Options…" ➔ "Security" ➔"Custom Level…", please setup your "Settings" as follow.

Set the first 3 items

- *Download the signed ActiveX controls*
- *Download the unsigned ActiveX controls*
- *Initialize and script the ActiveX controls not masked as safe to Prompt*



By now, you have finished your entire PC configuration for Internet Camera.

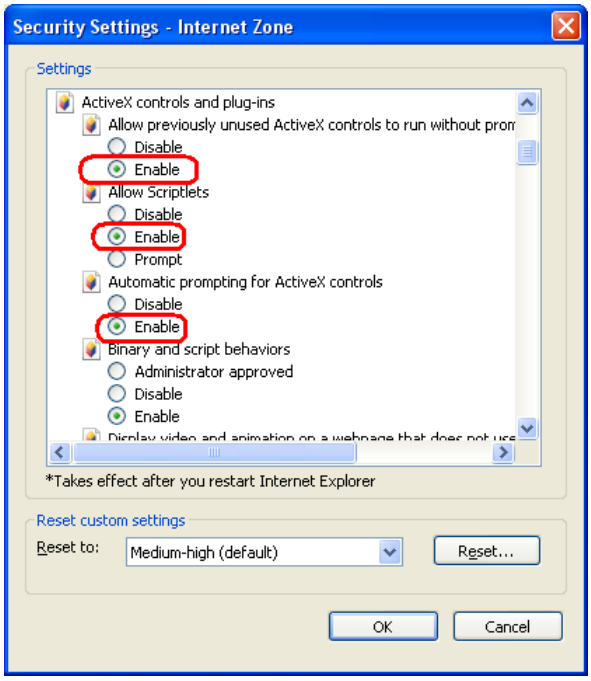
2.6.2 Internet Explorer 7 for Windows XP

From your IE browse ➔ "Tools" ➔ "Internet Options…" ➔ "Security" ➔"Custom Level…", please setup your "Settings" as follow.

Set the first 3 items

- *Allow previously unused ActiveX control to run…*

- *Allows Script lets*
- *Automatic prompting for ActiveX controls*

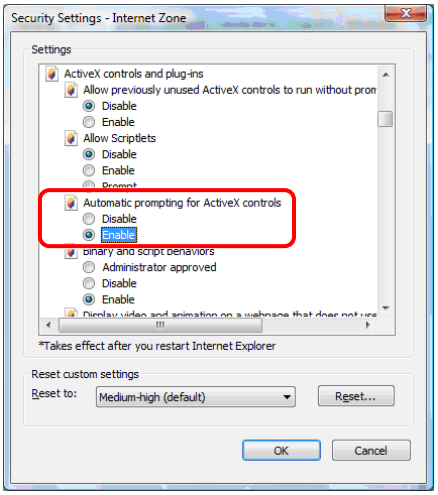


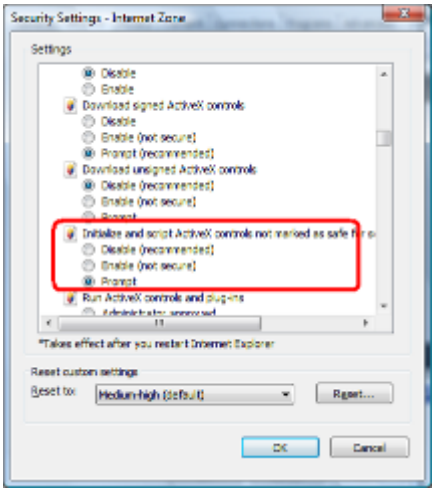
By now, you have finished your entire PC configuration for Internet Camera.

2.6.3 Internet Explorer 7 for Windows Vista

From your IE browse ➔ "Tools" ➔ "Internet Options…" ➔ "Security" ➔ "Internet" ➔"Custom Level…", please setup your "Settings" as follow.

- *Enable "Automatic prompting for ActiveX controls"*
- *Prompt "Initialize and script active controls not marked…."*

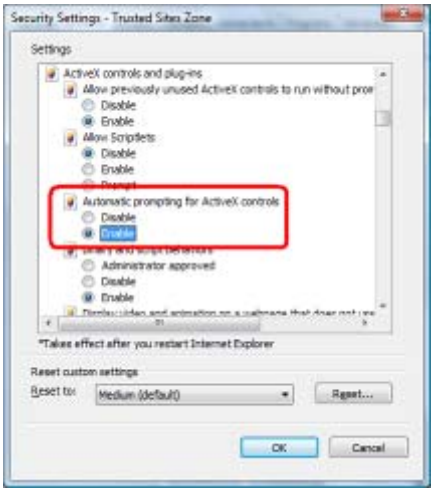


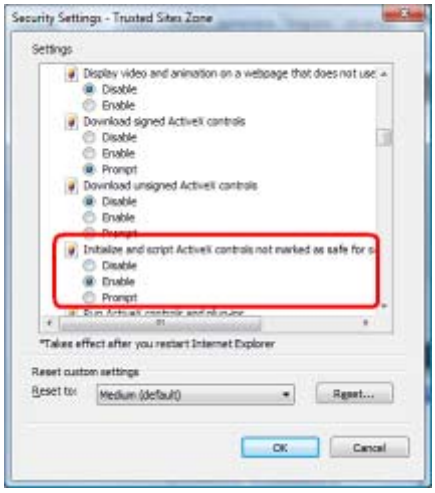


From your IE browse ➔ "Tools" ➔ "Internet Options…" ➔ "Security" ➔ "Trusted Sites" ➔"Custom Level…", please setup your "Settings" as follow.

- *Enable "Automatic prompting for ActiveX controls"*

• *Prompt "Initialize and script active controls not marked…."*





By now, you have finished your entire PC configuration for Internet Camera.

Chapter 3. Web-based Management

This chapter provides setup details of the Internet Camera's Web-based Interface.

3.1. Introduction

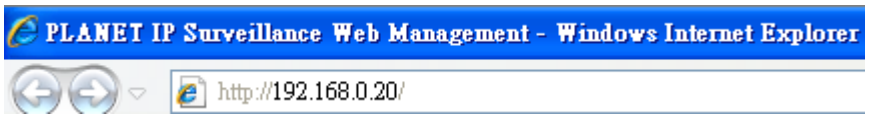
The Internet Camera can be configured with your Web Browser. Before configure, please make sure your PC is under the same IP segment with Internet Camera.

3.2. Connecting to Internet Camera

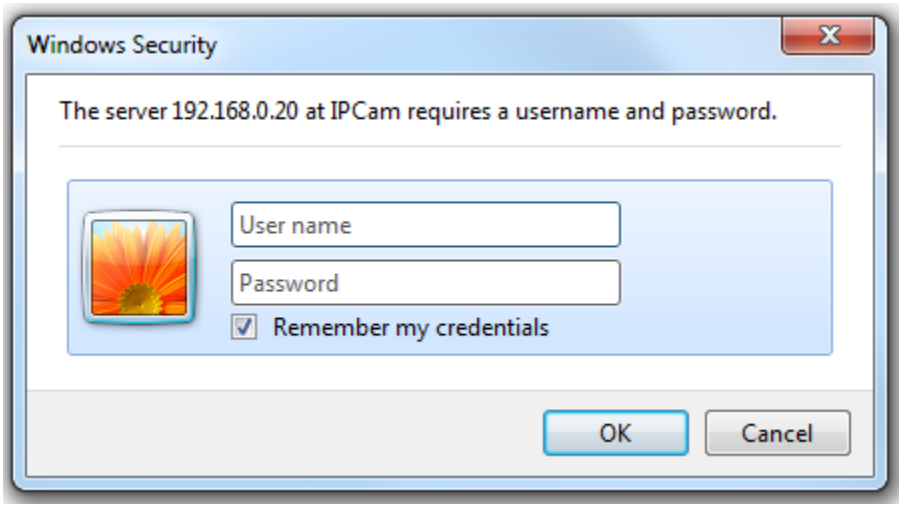
A. Use the following procedure to establish a connection from your PC to the Internet Camera.

B. Once connected; you can add the camera to your Browser's Favorites or Bookmarks.

Start the web browser on the computer and type the IP address of the camera.
The Default IP: "http://192.168.0.20"



The login window of Internet Camera will appear,
Default login **username/password** is: **admin / admin**

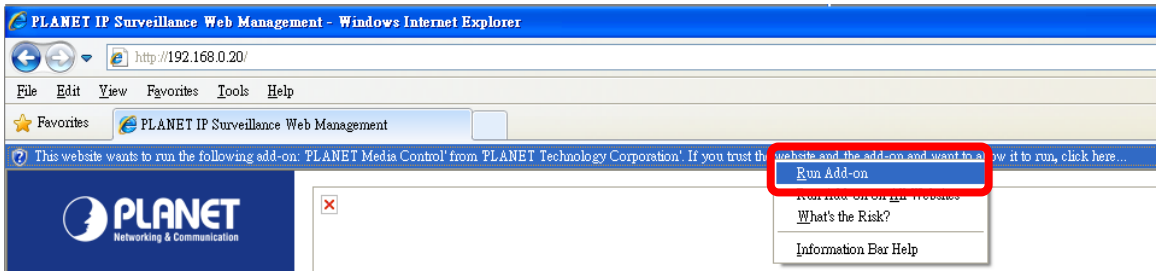


NOTE: If the User name and Password have been changed with PLANET IP Wizard II, please enter the new User name and Password here.

After logged on, you should see the following messages at the top of Internet Explorer:

PLANET IP Surveillance Web Management - Windows Internet Explorer
http://192.168.0.20/
File Edit View Favorites Tools Help
This website wants to run the following add-on: 'PLANET Media Control' from 'PLANET Technology Corporation'. If you trust the website and the add-on and want to allow it to run, click here...

Click on the message, and click **Run Add-on**


PLANET IP Surveillance Web Management - Windows Internet Explorer
http://192.168.0.20/
File Edit View Favorites Tools Help
Favorites
PLANET IP Surveillance Web Management
This website wants to run the following add-on: 'PLANET Media Control' from 'PLANET Technology Corporation'. If you trust th
Run Add-on
What's the Risk?
Information Bar Help
PLANET
Networking & Communication

When you see this message, click **Run**' to install required ActiveX control

Internet Explorer - Security Warning
Do you want to run this ActiveX control?
Name: PLANET Media Control
Publisher: PLANET Technology Corporation
Run
Don't Run
This ActiveX control was previously added to your computer when you installed another program, or when Windows was installed. You should only run it if you trust the publisher and the website requesting it. What's the risk?

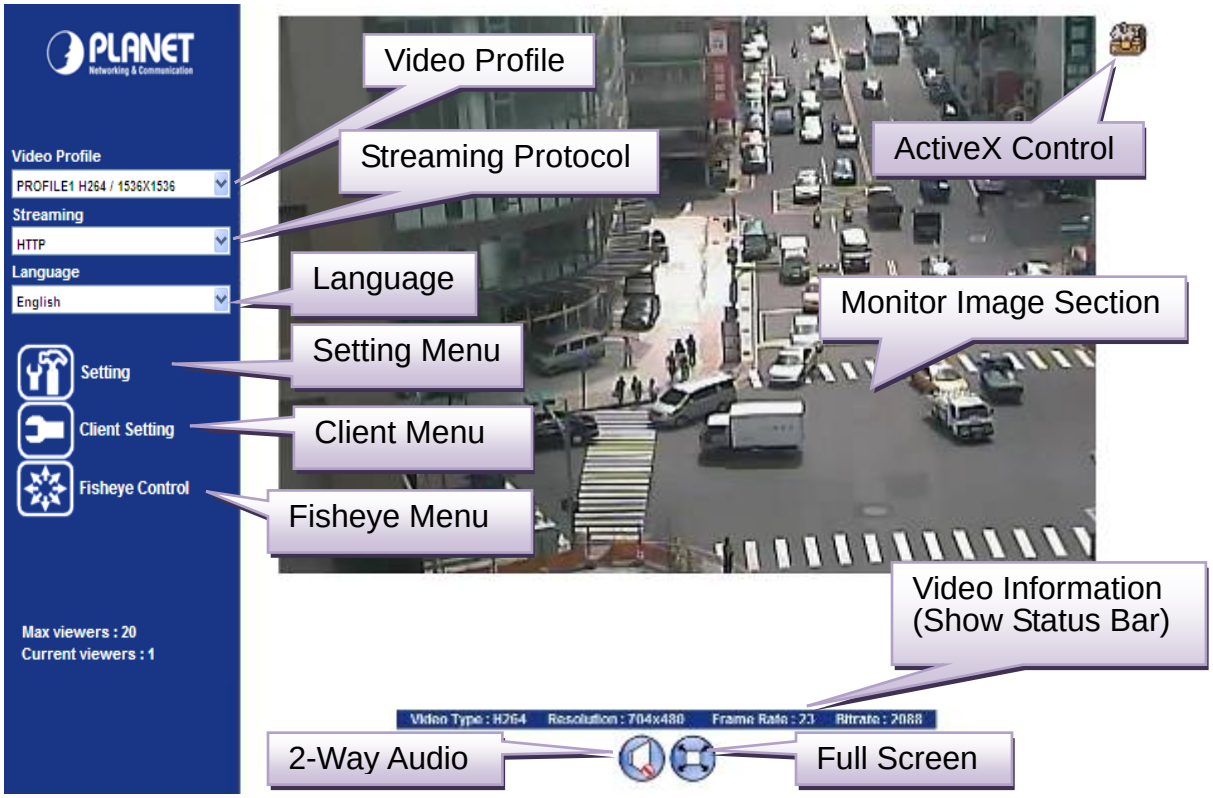
After the ActiveX control was installed and run, the first image will be displayed.

You should be able to see the images captured from the Internet Camera in the web page now. For advanced functions, please refer to instructions given in follows chapters.

NOTE: If you log in the camera as an ordinary user, setting function will be not available. If you log in the camera as the administrator, you can perform all the settings provided within the device.

3.3 Live View

Start-up screen will be as follow no matter an ordinary users or an administrator.



Monitor Image Section	The image shot by the camera is shown here. The date and time are displayed at the top of the window.
Video Profile	The camera support multi-profile for three compressions H264, MEPG-4 and M-JPEG simultaneously. User can chose the proper and/or preferred profile here.
Full Screen	Click this button to display the image in full-screen mode (uses every available space to display the image captured by this camera).
2-Way Audio	The Internet Camera supports 2-way audio function. User can chose to enable or disable this function by toggling the icon below : Disable audio uploading function. : Enable audio uploading function.
ActiveX Control	The plug-in ActiveX control supports a lot of functions by clicking the left mouse button. Note that this feature only supports on the ActiveX control within Microsoft® Internet Explorer.
Setting Menu	This function is detail setting for the camera that only available for

user logged into camera as administrator.

Item	Action
Network	Configure Network settings such as IPv6, ONVIF, DHCP, DDNS, 3GPP, PPPoE and UPnP.
Camera	Adjust camera parameters.
System	Configure system information, date & time, maintenance, and view system log file.
Video	Configure bit rate and frame rate of video profiles.
Audio	Configure audio parameters.
User	Setup user name, password and login privilege.
Protocol	Setup ONVIF and SNMP configuration.
E-Mail	Setup E-Mail configuration.
Object Detection	Setup Object detection.
Storage	Status and configuration of SD card and Samba server.
Continuous Recording	Files list inside the SD Card and Samba server.
Recording List	Files list inside the SD Card.
Event Server	Setup FTP/TCP/HTTP/Samba server for event
Event Schedule	Configure the schedule while event triggered.

Streaming Protocol	User can select proper streaming protocol according to networking environment.
Language	The device could provide multiple languages to meet customer's requirement.
Client Setting:	Click this button to display the client extra control panel for 2-way Audio and Full Screen.
Video Information	Display video information including video format, resolution, frame rate and bit rate.

3.4 ActiveX Control

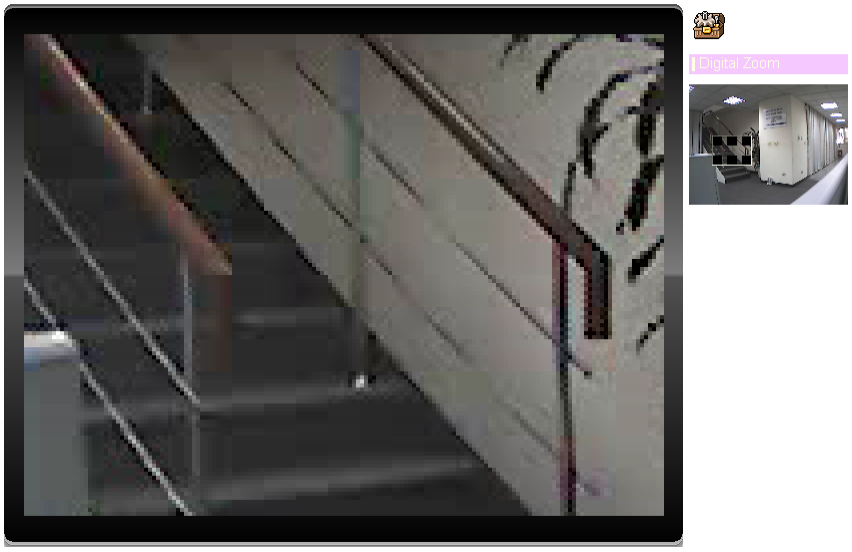
The plug-in ActiveX control supports a lot of functions by clicking the left mouse button. Note that this feature only supports on the ActiveX control within Microsoft® Internet Explorer.

On the ActiveX control icon, click the Left Mouse Button, then a menu pop-up. This menu provides features that are unique to the ActiveX control. These features include:

- Digital Zoom,
- Snapshot,
- Record,
- Volume,
- About

3.4.1 Digital Zoom

Click **Digital Zoom** to active this function as above. User can drag or scale the box over the video to adjust zoom ratio and position.



3.4.2 Snapshot

Click **Snapshot** to activate this function. Press **Snapshot** button to take a picture. The image file is saved as JPEG format into your local PC. Select **Browser**, the pop-up window to select the save path and file name prefix, select **OK** to continue.

If you like to retrieve the saved image, select the file to display the saved image by using any one of graph editing tools.

3.4.3 Record

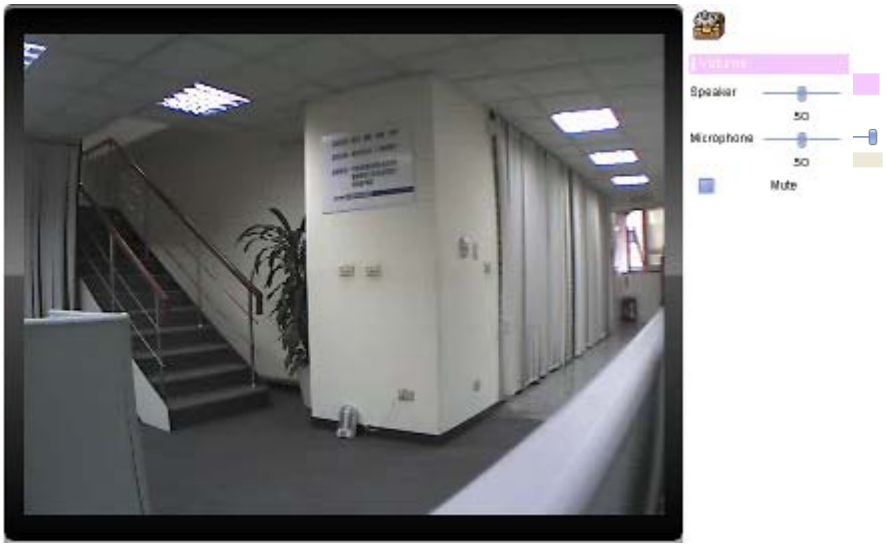
Click **Record** to activate this function. Press **Record** button to start recording. The video file is saved as ASF format into your local PC. While you want to stop it, press **Stop** to stop recording. Select **Browser**, the pop-up window to select the save path and file name prefix, select **OK** to continue.

After stop recording, list the files, this file is named as Video_yyyymmddhhmmss.asf

The ASF files can be display by the standard Windows Media Player, but it needs the DixectX 9.0 or later version to be installed.

3.4.4 Volume

Click Volume to activate this function. These have two control bars for speaker and microphone volume. Scroll this control bar to adjust the audio attribute. Check the volume mute will mute the speaker output.



3.4.5 About

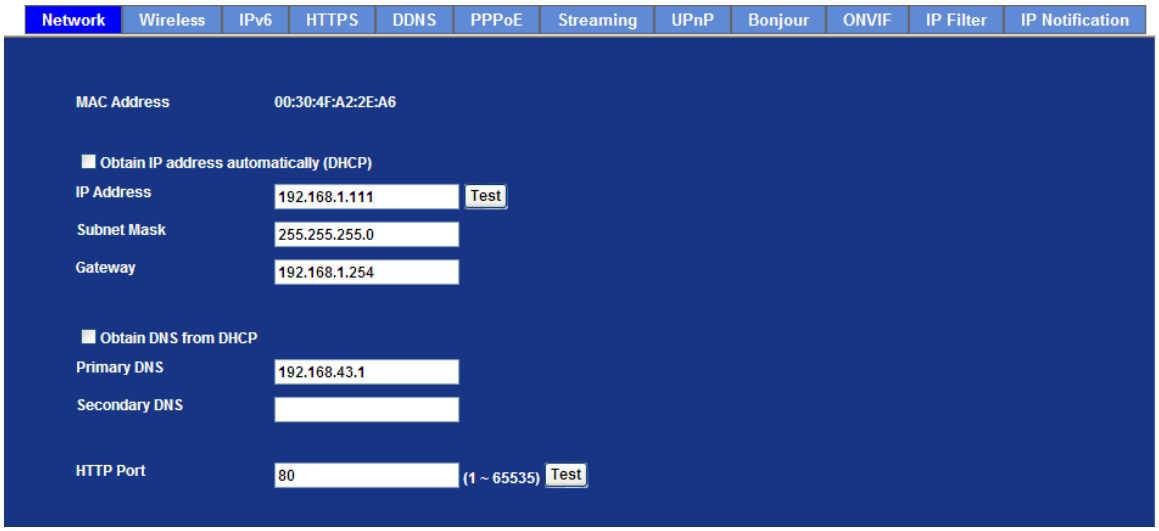
Click **About** to show the ActiveX information

3.5 Network Configuration

Use this menu to configure the network to connect the device and the clients.

3.5.1 Network

This section provides the menu of connecting the device through Ethernet cable.



MAC address	Display the Ethernet MAC address of the device. Note that user cannot change it.
Obtain an IP address automatically (DHCP)	Enable this checked box when a DHCP server is installed on the network to issue IP address assignment. With this setting, the IP address is assigned automatically. If this device cannot get an IP address within limited tries, the device will assign a default IP address for 192.168.0.20. If you do not select “Obtain an IP address automatically”, then you need to enter these network parameters by yourself.
IP Address	This address is a unique numbers that identifies a computer or device on the WAN or LAN. These numbers are usually shown in groups separated by periods, for example: 192.168.0.200
Subnet Mask	Subnets allow network traffic between hosts to be separated based on the network's configuration. In IP networking, traffic takes the form of packets. IP subnets advance network security and performance to some level by organizing hosts into logical groups. Subnet masks contain four bytes and usually appear in the same "dotted decimal" data. For example, a very common subnet mask in its binary demonstration 11111111 11111111 11111111 00000000 will usually be shown in the corresponding, more readable form as 255.255.255.0.

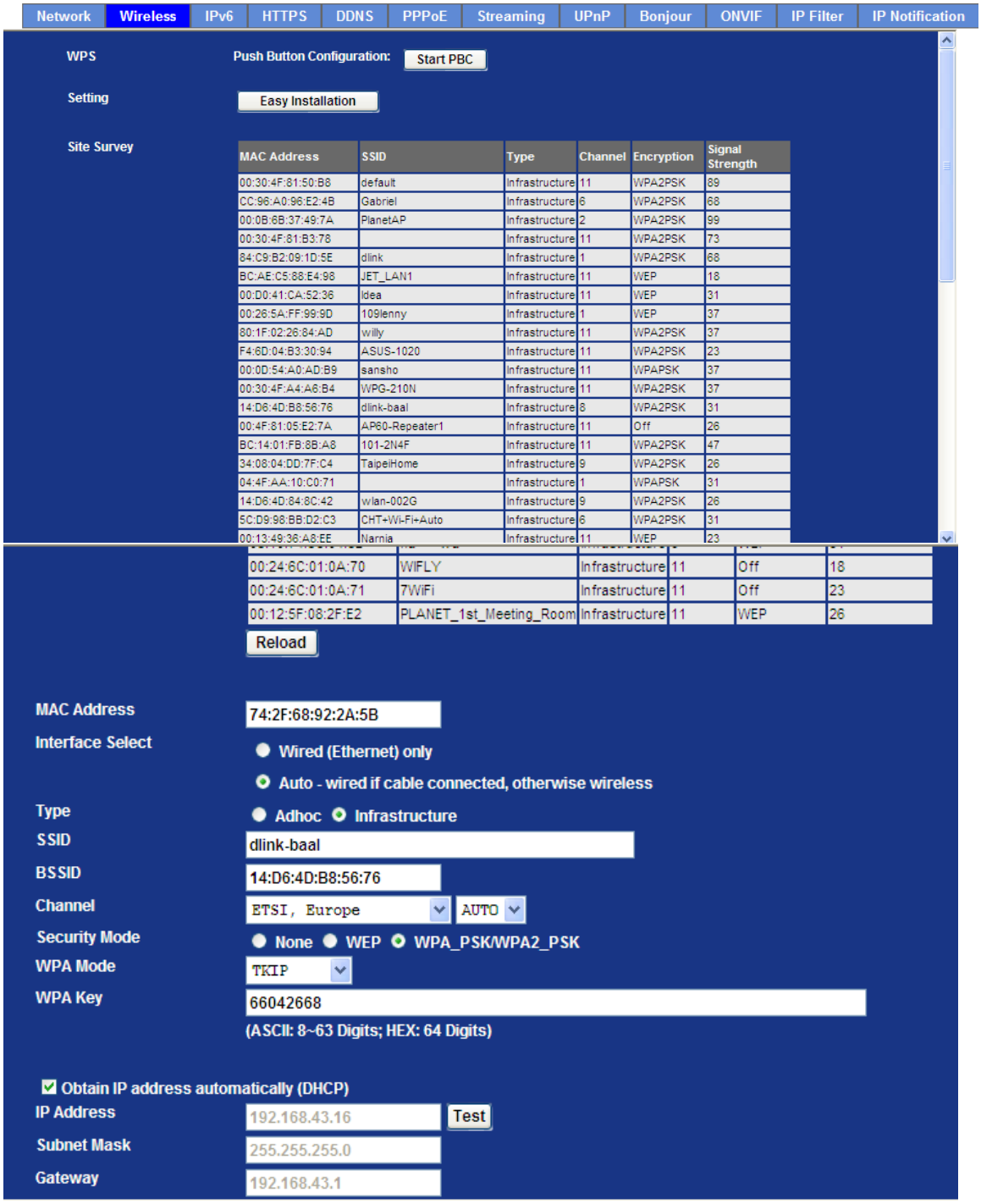
Gateway	A gateway is a piece of software or hardware that passes information between networks. You'll see this term most often when you either log in to an Internet site or when you're transient email between different servers.
Obtain DNS from DHCP	Enable this checked box when a DHCP server is installed on the network and provide DNS service.
Primary DNS	When you send email or position a browser to an Internet domain such as xxxxx.com, the domain name system translates the names into IP addresses. The term refers to two things: the conventions for naming hosts and the way the names are control across the Internet.
Secondary DNS	The same function as DNS1. It is option not necessary
HTTP Port	The device supports two HTTP ports. The first one is default port 80 and this port is fixed. This port is very useful for Intranet usage. The second HTTP port is changeable. Users could assign the second port number of http protocol, and the WAN users should follow the port number to login. If the http port is not assigned as 80, users have to add the port number in back of IP address. For example: http://192.168.0.20:8080. Therefore, the user can access the device by either http://xx.xx.xx.xx/, or http://xx.xx.xx.xx:xxxx/ to access the device. If multiple devices are installed on the LAN and also required to be accessed from the WAN, then the **HTTP Port** can be assigned as the virtual server port mapping to support multiple devices.

NOTE: If you log in the camera as an ordinary user, setting function will be not available. If you log in the camera as the administrator, you can perform all the settings provided within the device.

When the configuration is finish, please click "**OK**" to save and enable the setting.

3.5.2 Wireless (For ICA-W1200)

If your device is a wireless model, you could assign the related parameters into wireless setting. Using a wired connection ensures greater secrecy while making these settings. These settings should always be made in the camera first and secondly in the wireless access point. This ensures that the device is always accessible when making changes. **Note** that this function is only available for the model with WLAN capability.



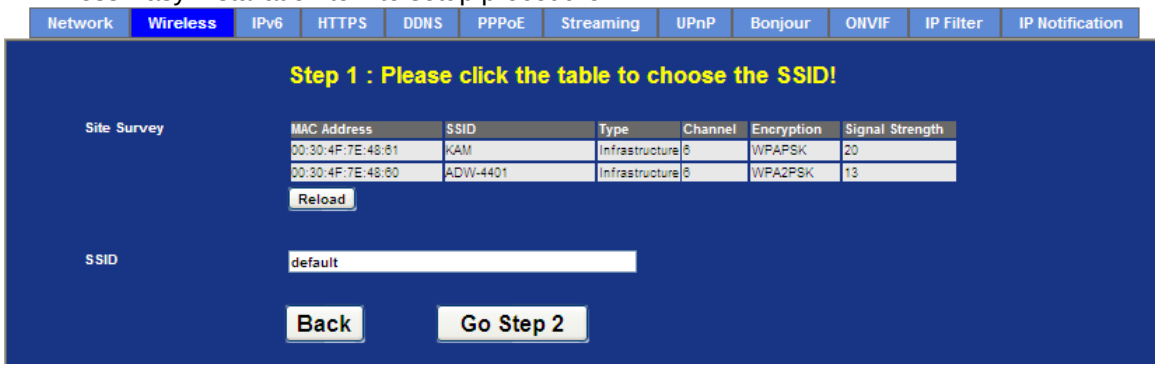
Start PBC	Click Start PBC to make instant connection to wireless AP.
Easy Installation	Click to install wireless connection
MAC address	Displays the Ethernet MAC address of the WLAN card. Note that user can not change it.

Site survey	Click the “Reload” button. It will refresh information window which list is the result of a network scan. Access points with a disabled SSID Broadcast will not appear unless the camera is associated with it. The following information is provided:
Interface Select	“Wired (Ethernet) only” or “Auto – wired if cable connected, otherwise wireless”: Choose wired or wireless mode. However, note that wired is priority.
Type	To select one of WLAN modes from Infrastructure or Ad-Hoc mode.
Security mode	Shows which type of security the network uses. The device supports three security methods: None, WEP, WPA_PSK, WPA2_PSK
Obtain DNS from DHCP	Enable this checked box when a DHCP server is installed on the network and provide DNS service.
SSID	This is the name of the wireless network the device is configured for. The field accepts up to 32 alphanumeric characters. The name must be exactly the same as that used in the wireless access point, or the connection will not be established. Leaving this field blank means the device will attempt to access the nearest open network.
Channel	Chooses the wireless channel in use currently.
WEP settings	**- Authentication:** Select Open or Shared Key System Authentication, depending on the method used by your access point. Not all access points have this option, in which case they probably use Open System, which is sometimes known as SSID Authentication. **- WEP Mode:** The key types available depend on the access point being used. The following options are available: •ASCII - In this method the string must be exactly 5 characters for 64-bit WEP and 13 characters for 128-bit WEP. •HEX - In this method the string must be exactly 10 hexadecimal (0-9, A-F) characters for 64-bit WEP and 26 hexadecimal characters for 128-bit WEP. **- Web Key 1~4:** Key value of WEP.

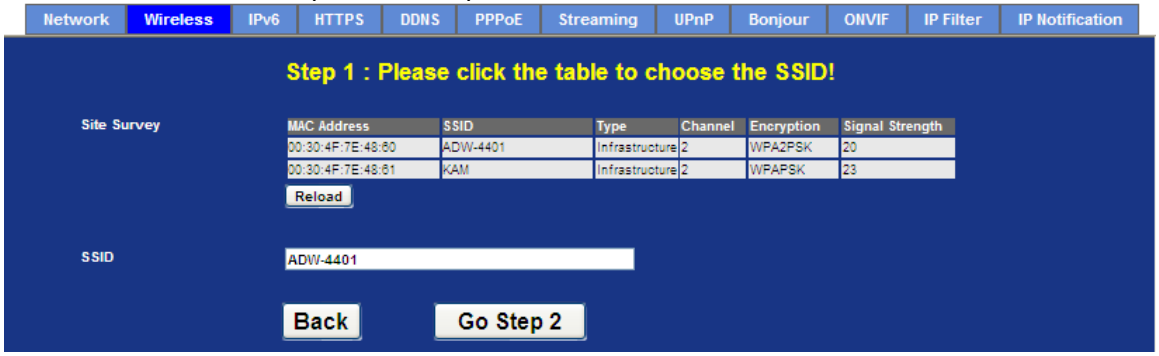
WPA settings	**- WPA Key:** Key value of WPA. The device uses a pre-shared key (PSK) for key management. The pre-shared key can be entered either as Manual hex, as 64 hexadecimal characters, or as a Passphrase, using 8 to 63 ASCII characters.
Obtain IP address automatically (DHCP)	Enable this checked box when a DHCP server is installed on the network to issue IP address assignment. With this setting, the IP address is assigned automatically.
IP address, Subnet mask, and Gateway	If you do not select Obtain an IP address automatically, then you need to enter these network parameters manually.

Wireless configuration step

1. Press Reload button detects wireless AP.
2. Press Easy Installation to into setup procedure.

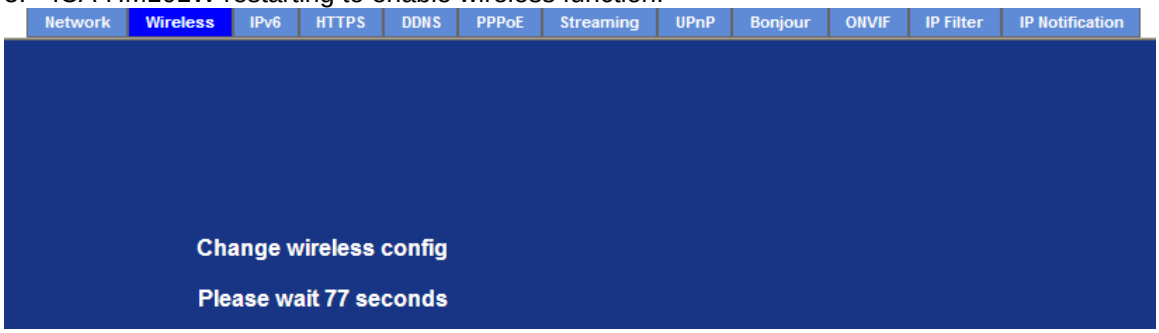


3. Fill correct SSID then press Go Step 2 button.



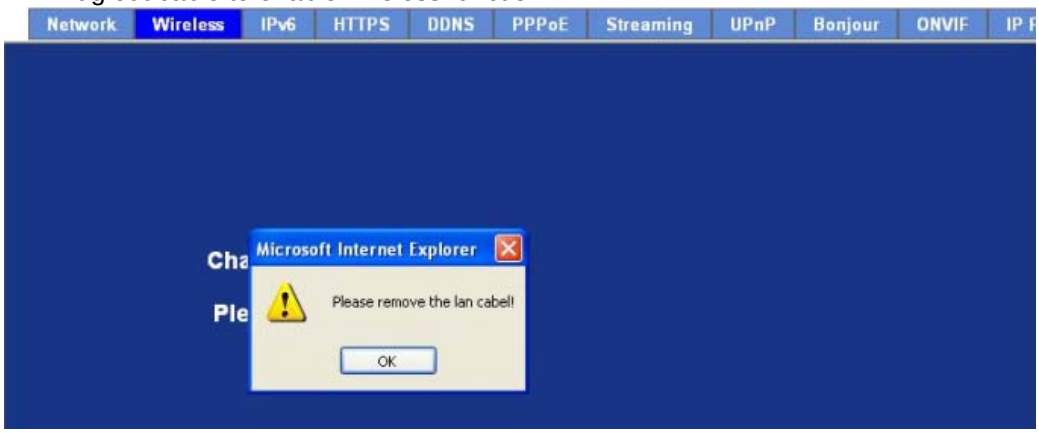
4. Select correct security and WPA mode and WPA key then press Submit button.

5. ICA-HM101W restarting to enable wireless function.



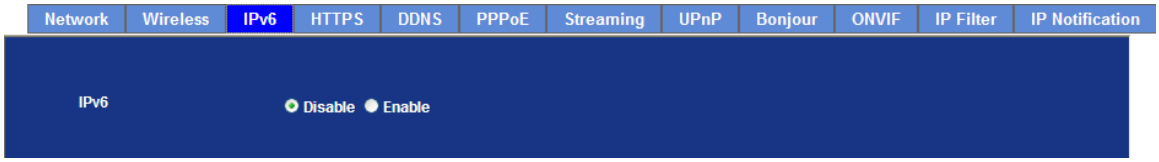
6. Wait for wireless ready

7. Plug out cable to enable wireless function



3.5.3 IPv6

Internet Protocol version 6 (IPv6) is called the “IP Next Generation” (IPng), which is designed to fix the shortcomings of IPv4, such as data security and maximum number of user addresses. It is backward compatible and thus expected to slowly replace IPv4, with the two existing side by side for many years.

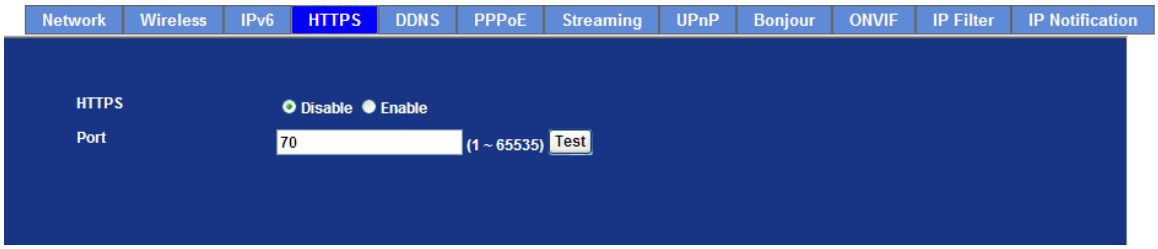


IPv6	To enable or disable the IPv6 function here.

3.5.4 HTTPS

HTTPS: Stands for Hypertext Transfer Protocol Secure

HTTPS is a combination of the Hypertext Transfer Protocol with the SSL/TLS protocol to provide encrypted communication and secure identification of a network web server. HTTPS connections are often used for sensitive transactions in corporate information systems. The main idea of HTTPS is to create a secure channel over an insecure network. This ensures reasonable protection from eavesdroppers and man-in-the-middle attacks, provided that adequate cipher suites are used and that the server certificate is verified and trusted.



HTTPS	To enable or disable the HTTPS service here. Note that the HTTPS function of this device is not only encrypted the web content but also audio/video data.
Port	Choose the HTTPS port. The default value is 443.

3.5.5 DDNS server

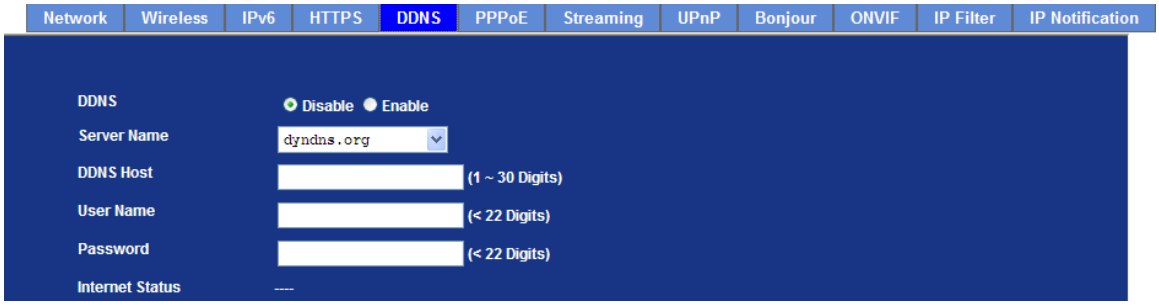
Stands for Dynamic Domain Name Server

The device supports DDNS If your device is connected to xDSL directly, you might need this feature. However, if your device is behind a NAT router, you will not need to enable this feature. Because DDNS allows the device to use an easier way to remember naming format rather than an IP address. The name of the domain is like the name of a person, and the IP address is like his phone number. On the Internet we have IP numbers for each host (computer, server, router, and so on), and we replace these IP numbers to easy remember names, which are organized into the domain name. As to xDSL environment, most of the users will use dynamic IP addresses. If users

want to set up a web or a FTP server, then the Dynamic Domain Name Server is necessary. For more DDNS configuration, please consult your dealer.

Your Internet Service Provider (ISP) provides you at least one IP address which you use to connect to the Internet. The address you get may be static, meaning it never changes, or dynamic, meaning it's likely to change periodically. Just how often it changes, depends on your ISP. A dynamic IP address complicates remote access since you may not know what your current WAN IP address is when you want to access your network over the Internet. The solution to the dynamic IP address problem comes in the form of a dynamic DNS service.

The Internet uses DNS servers to lookup domain names and translates them into IP addresses. Domain names are just easy to remember aliases for IP addresses. A dynamic DNS service is unique because it provides a means of updating your IP address so that your listing will remain current when your IP address changes. There are several excellent DDNS services available on the Internet and best of all they're free to use. One such service you can use is www.DynDNS.org. You'll need to register with the service and set up the domain name of your choice to begin using it. Please refer to the home page of the service for detailed instructions or refer to Appendix E for more information.



DDNS	To enable or disable the DDNS service here.
Server name	Choose the built-in DDNS server.
DDNS Host	The domain name is applied of this device.
User Name	The user name is used to log into DDNS.
Password	The password is used to log into DDNS.

This model adds Planet easy DDNS that when this function enable will occur hostname with PLANET DDNS and end six of MAC automatically. User don't go to web of www.planetddns.com apply new account.

3.5.6 PPPoE

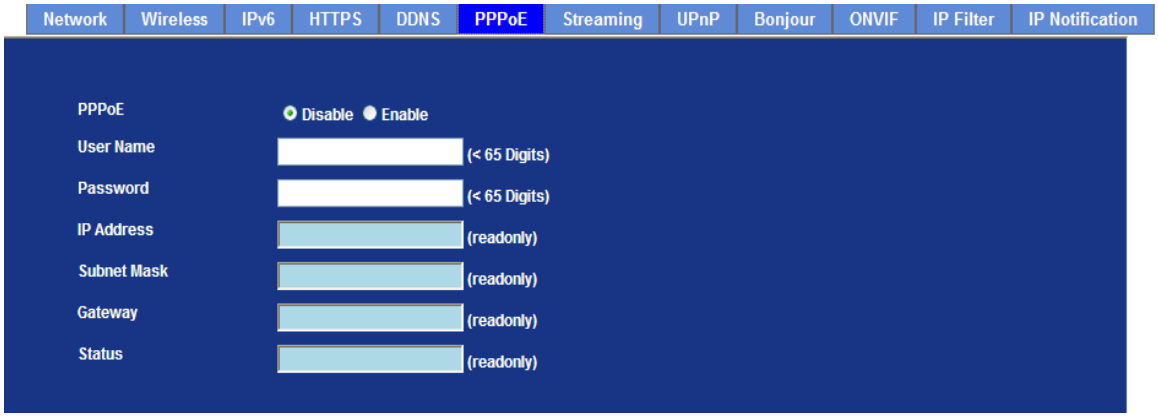
PPPoE: Stands for Point to Point Protocol over Ethernet

A standard builds on Ethernet and Point-to-Point network protocol. It allows Internet Camera connect to Internet with xDSL or cable connection; it can dial up your ISP and get a dynamic IP address. For more PPPoE and Internet configuration, please consult your ISP.

It can directly connect to the xDSL, however, it should be setup on a LAN environment to program the PPPoE information first, and then connect to the xDSL modem. Power on again, then the device will dial on to the ISP connect to the WAN through the xDSL modem.

The procedures are

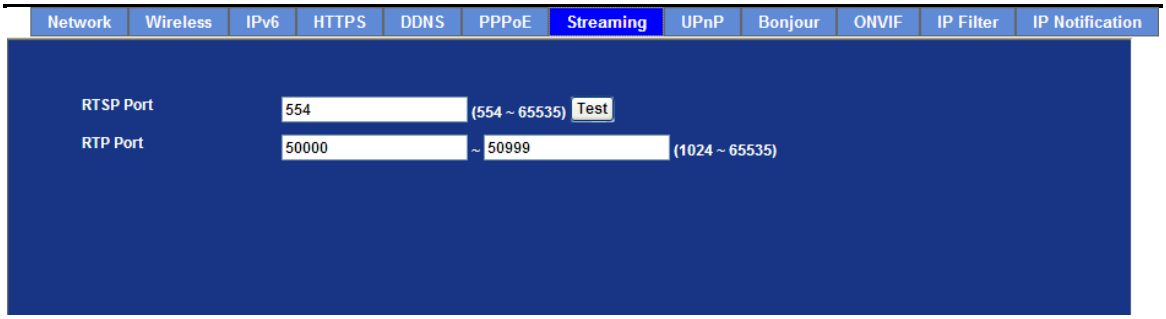
- Connect to a LAN by DHCP or Fixed IP
- Access the device, enter **Setting ➔ Network ➔ PPPoE** as below



PPPoE	To enable or disable the PPPoE service here.
User Name	Type the user name for the PPPoE service which is provided by ISP.
Password	Type the password for the PPPoE service which is provided by ISP.
IP Address / Subnet Mask / Gateway	Shows the IP information got from PPPoE server site.
Status	Shows the Status of PPPoE connection.

3.5.7 Streaming

RTSP is a streaming control protocol, and a starting point for negotiating transports such as RTP, multicast and Unicast, and for negotiating codes. RTSP can be considered a "remote control" for controlling the media stream delivered by a media server. RTSP servers typically use RTP as the protocol for the actual transport of audio/video data.

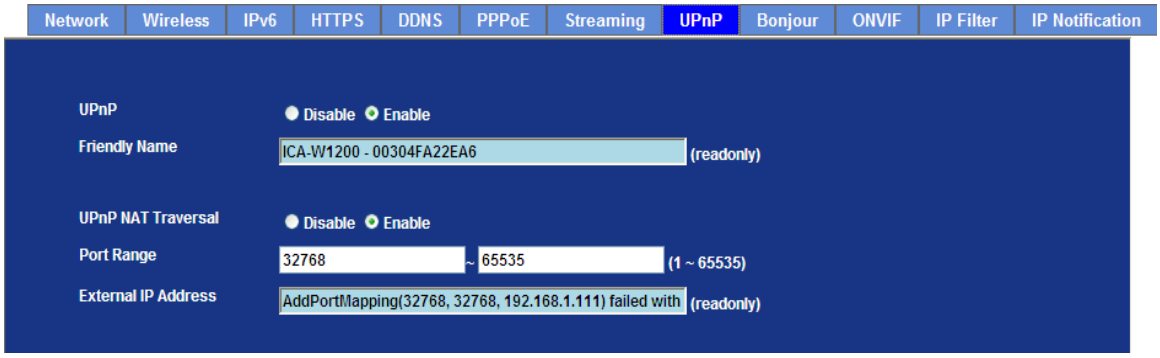


RTSP Port	Choose the RTSP port. The RTSP protocol allows a connecting client to start a video stream. Enter the RTSP port number to use. The default value is 554.
RTP Port	Specify the range of transmission port number of video stream. The default range is 50000 to 50999. User can specify a number between 1024 and 65535.
NOTE	*1. To use the 3GPP function, in addition to previous section, you might need more information or configuration to make this function work.* *2. The camera must be set as Multi-profile mode, not Mega-pixel mode. Otherwise this device cannot serve 3GPP stream.* *3. To use the 3GPP function, it strongly recommends installing the Networked Device with a public and fixed IP address without any firewall protection.* *4. Port 554 is the default for RTSP service. However, sometimes, some service providers change this port number for some reasons. If so, user needs to change this port accordingly.*
Dialing procedure	1.Choose a verified player (PacketVideo, QuickTime or Real player currently) 2. Use the following URL to access: ***rtsp://host/mpeg4/media.3gp*** Where host is the host name or IP address of the camera.
Compatible 3G mobile phone	Please contact your dealer to get the approved list of compatible 3G phone.

3.5.8 UPnP

UPnP is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking equipment, software, and peripherals. This device is an UPnP enabled Internet Camera. If your operating system is UPnP enabled, the device will automatically be detected and a new icon will be added to “My Network Places.” If you do not want to use the UPnP functionality, it can be disabled

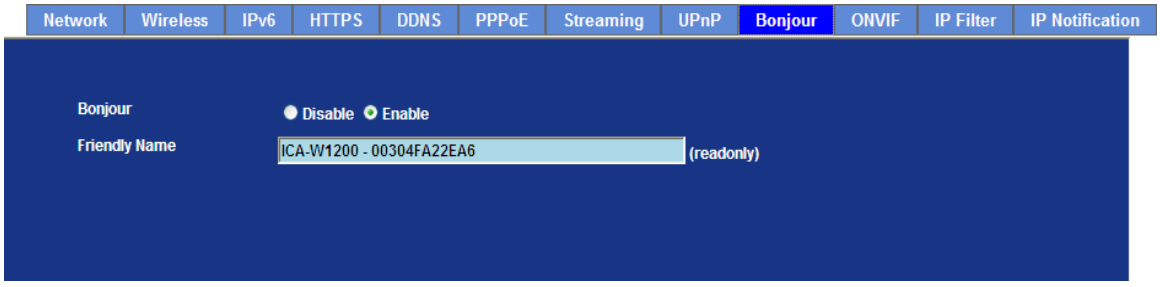
In addition, this device also provides UPnP IGD function for NAT traversal easily. Use NAT traversal when your device is located on an intranet (LAN) and you wish to make it available from the other (WAN) side of a NAT router. With NAT traversal properly configured, all HTTP traffic to an external HTTP port in the NAT router will be forwarded to the device.



UPnP	To enable or disable the UPnP service here.
Friendly Name	Shows the friendly name of this device here.
UPnP NAT Traversal	When enabled, the device will attempt to configure port mapping in a NAT router on your network, using UPnP™. Note that UPnP™ must be enabled in the NAT router first.
Port Range	The port range will open in NAT router.
External IP address	Show the IP address and port for WAN access through Internet. If NAT traversal is configured successfully, user can use this IP address and port to access this device.

3.5.9 Bonjour

The Bonjour service allows IP camera can be discovered with Apple Safari browser applied, once the option enable the IP camera will be show the Friendly Name in the Bonjour bookmarks menu of Safari browser.



Bonjour	To enable or disable the Bonjour service here.
Friendly Name	Shows the friendly name of this device here.

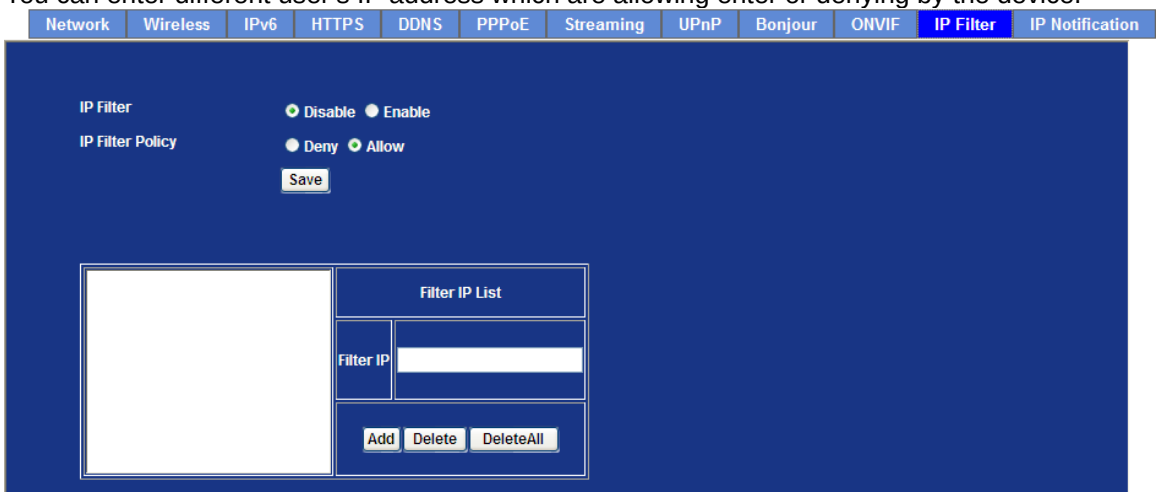
3.5.10 ONVIF

ONVIF is a global and open industry forum with the goal to facilitate the development and use of a global open standard for the interface of physical IP-based security products. Or in other words, to create a standard for how IP products within video surveillance and other physical security areas can communicate with each other.

ONVIF	To enable or disable the ONVIF interface here.
Version	Currently, the V1.0 or V1.01/1.02/V2.0/V2.1.1 is available.

3.5.11 IP Filter

You can enter different user's IP address which are allowing enter or denying by the device.



IP Filter	To enable or disable the IP filter function here.
IP Filter Policy	Choose the filter policy where is denying or allowing.

3.5.12 IP Notification

In case the IP address is changed, system is able to send out an email to alert someone if the function is enabled.

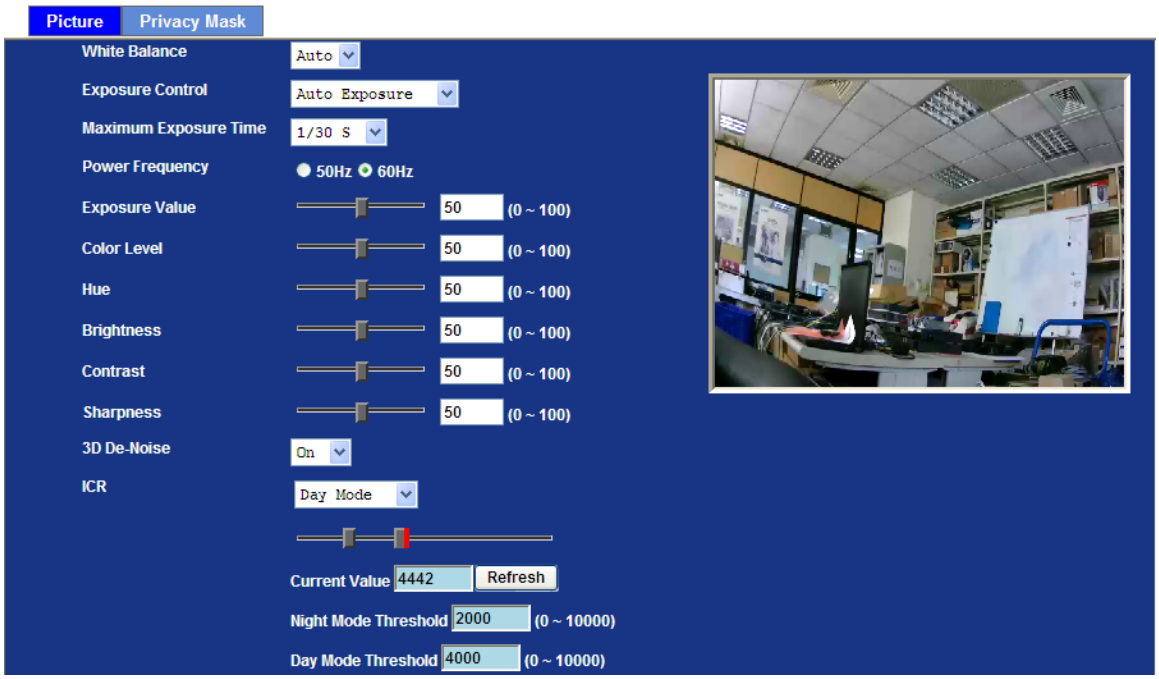
SMTP Notification (e-mail)	If enable this function, then the "**Send to**" and "**Subject**" field need to be filled.
Send To	Type the receiver's e-mail address. This address is used for reply mail.
Subject	Type the subject/title of the E-mail.
TCP Notification	If enable this function, then the "**TCP Server**", "**TCP Port**", and "**Message**" fields need to be filled.
TCP Server	Type the server name or the IP address of the TCP server.
TCP Port	Set port number of TCP server.
Message	The message will be sent to FTP server.
HTTP Notification	If enable this function, then the fields below need to be filled.
URL	Type the server name or the IP address of the HTTP server
HTTP Login name	Type the user name for the HTTP server.
HTTP Login Password	Type the password for the HTTP server.
Proxy Address	Type the server name or the IP address of the HTTP Proxy.
Proxy Port	Set port number of Proxy.

Proxy Login name	Type the user name for the HTTP Proxy.
Proxy Login Password	Type the password for the HTTP Proxy.
Custom parameter	User can set specific parameters to HTTP server.
Message	The message will be sent to HTTP server.

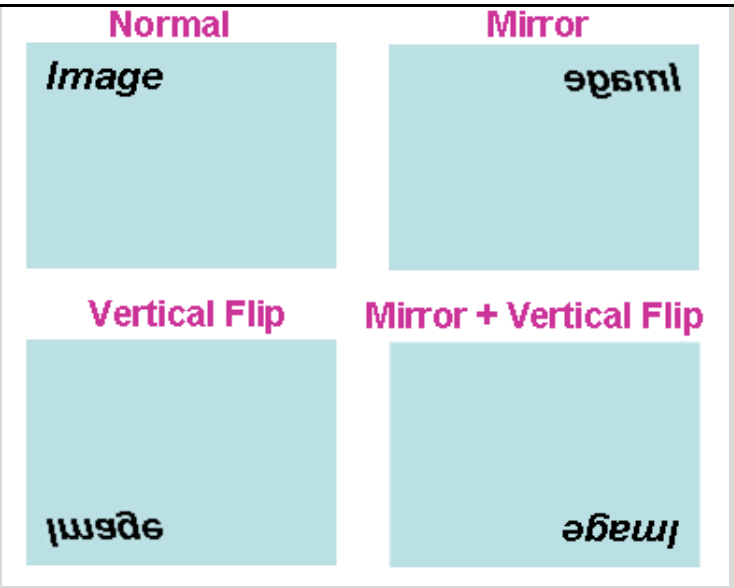
3.6 Camera Configuration

Use this menu to set the function of the camera of Internet Camera

3.6.1 Picture



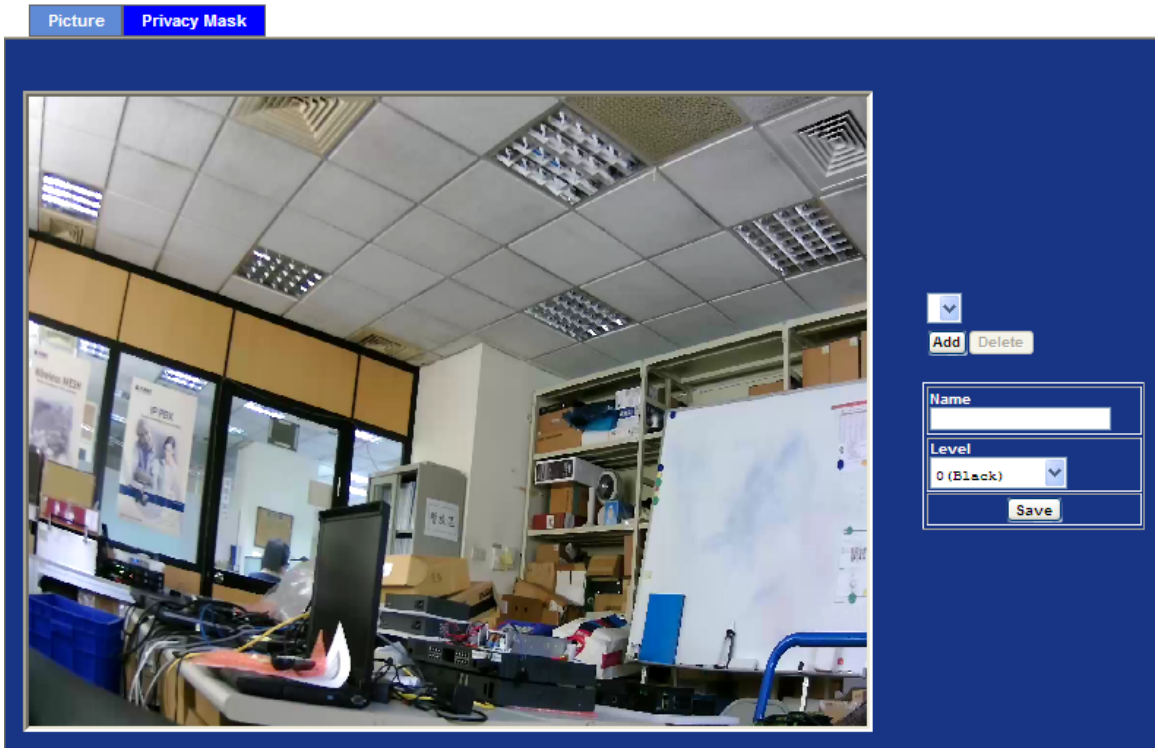
Rotation	Turn the "**Mirror**" and "**Vertical Flip**" On or OFF. The image will be overturned as below.

	
White Balance	Auto: will adjust the white balance automatically. Hold: will hold the white balance.
Iris / Exposure Control	**Auto Exposure**: will adjust the internal gain automatically. **Hold Exposure**: will hold the internal gain. **Auto Iris:** This Camera is built-in a DC-Iris lens. User can choose the Iris control mode from “Auto” or “Off”. In case, the “Auto” mode is selected, the Camera will control DC Iris automatically. On the hand, if the “Off” mode is selected, the Camera will open the lens Iris to maximize. Sometimes, the Auto Iris may work abnormally under some environments. In this case, user can click “Calibrate” button to adjust Auto Iris function again. **Outdoor:** If the camera is installed in outdoor, then shall enable this option. Otherwise, disable it. The feature is used to improve auto-exposure performance under strong sunlight.
Maximum Exposure Time	User can limit the maximum exposure time of the image sensor. The larger value means longer exposure time possibly.
Power Frequency	Frequency of power line: 50 or 60Hz
Exposure Value	Exposure value is AE target value. This value is to adjust the integration, analog gain and digital gain to achieve the target brightness value (Exposure Value).

	This value is dependent to “Auto Exposure” only
Color Level	Large value will be colorful.
Hue	Change the value will result to color tuning.
Brightness	Large value will brighten camera.
Sharpness	Large value will sharpen camera.
Contrast	Large value will contrast camera heavily.
Local video output	Enable or disable video signal of BNC to a TV monitor. It’s very useful to check view angle or focus during camera installation. However, disable this function will save power a lot. Suggest to disable it after camera installed
ICR	Use built-in photo sensor or manual to control ICR. In case user selects manual mode, there are 4 modes: Night (On), Day (Off), Auto or Schedule to control built-in IR LEDs. This function is very useful under low illumination environment even 0 Lux. In case the Auto mode is selected, user needs to specify 3 parameters in advance: **Night Mode Threshold (0~10000)**: this value set the threshold to turn on IR LED. It should be lower or equal to Day Mode Threshold. **Day Mode Threshold (0~10000)**: this value set the threshold to turn off IR LED. It should be higher or equal to Night Mode Threshold. **Delay Time**: The delay time between LED ON/OFF switching. **Note:** that Current Value is the current luminance from the captured video. It’s a useful reference to set LED ON/OFF Threshold.
3D De-Noise	3D De-Noise can remove or lower unwanted noise and preserve fine details and edges.
WDR	This function is to provide clear images even under back light circumstances. The higher “Strength” level will adjust contrast compensation stronger.
Default Settings	Restore to factory image settings.

3.6.2 Privacy Mask

Use this page to specify privacy mask window 1 to window 8 and set the name and gray level for selected window.

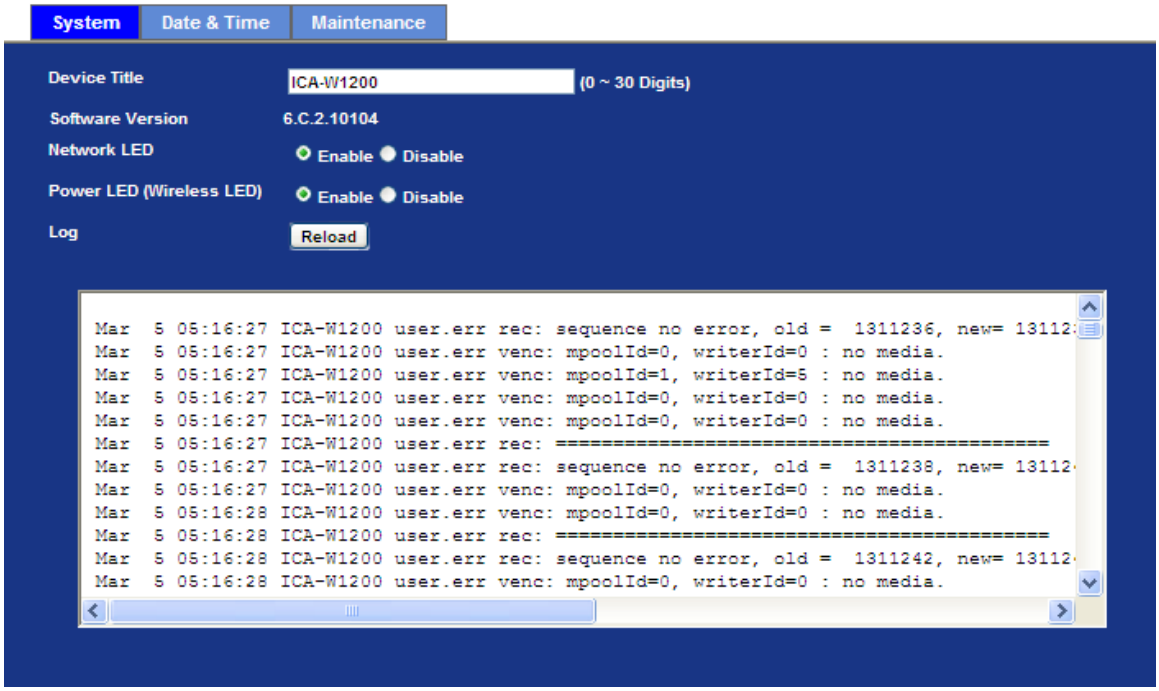


Add and Delete	To add or delete the privacy mask windows, user can specify up to 7 windows to mask the video captured by this device. By dragging mouse on the image, you can change the position and size of the selected window accordingly.
Name	Name of the specified privacy window
Level	To define the gray level of mask block. The smaller value will be darker.

3.7 System

Use this menu to perform the principal settings of Internet Camera.

3.7.1 System


System
Date & Time
Maintenance
Device Title
ICA-W1200
(0 ~ 30 Digits)
Software Version
6.C.2.10104
Network LED
Enable
Disable
Power LED (Wireless LED)
Enable
Disable
Log
Reload
Mar 5 05:16:27 ICA-W1200 user.err rec: sequence no error, old = 1311236, new= 13112
Mar 5 05:16:27 ICA-W1200 user.err venc: mpoolId=0, writerId=0 : no media.
Mar 5 05:16:27 ICA-W1200 user.err venc: mpoolId=1, writerId=5 : no media.
Mar 5 05:16:27 ICA-W1200 user.err venc: mpoolId=0, writerId=0 : no media.
Mar 5 05:16:27 ICA-W1200 user.err venc: mpoolId=0, writerId=0 : no media.
Mar 5 05:16:27 ICA-W1200 user.err rec: ==========
Mar 5 05:16:27 ICA-W1200 user.err rec: sequence no error, old = 1311238, new= 13112
Mar 5 05:16:27 ICA-W1200 user.err venc: mpoolId=0, writerId=0 : no media.
Mar 5 05:16:28 ICA-W1200 user.err venc: mpoolId=0, writerId=0 : no media.
Mar 5 05:16:28 ICA-W1200 user.err rec: ==========
Mar 5 05:16:28 ICA-W1200 user.err rec: sequence no error, old = 1311242, new= 13112
Mar 5 05:16:28 ICA-W1200 user.err venc: mpoolId=0, writerId=0 : no media.

Device title	You can enter the name of this unit here. It's very useful to identify the specific device from multiple units.
Software version	This information shows the software version in the device.
Network LED	Switch the LED light of this Internet Camera on or off, that Network LEDs will stop working; in case you don't want other people know the camera is transferring data.
Power LED	Switch the LED light of this Internet Camera on or off.
Log	User can check the system log information of the device, including the Main Info, Appended Info, Operator IP, and so on …
Reload	Click this button; user can refresh the log information of the device.

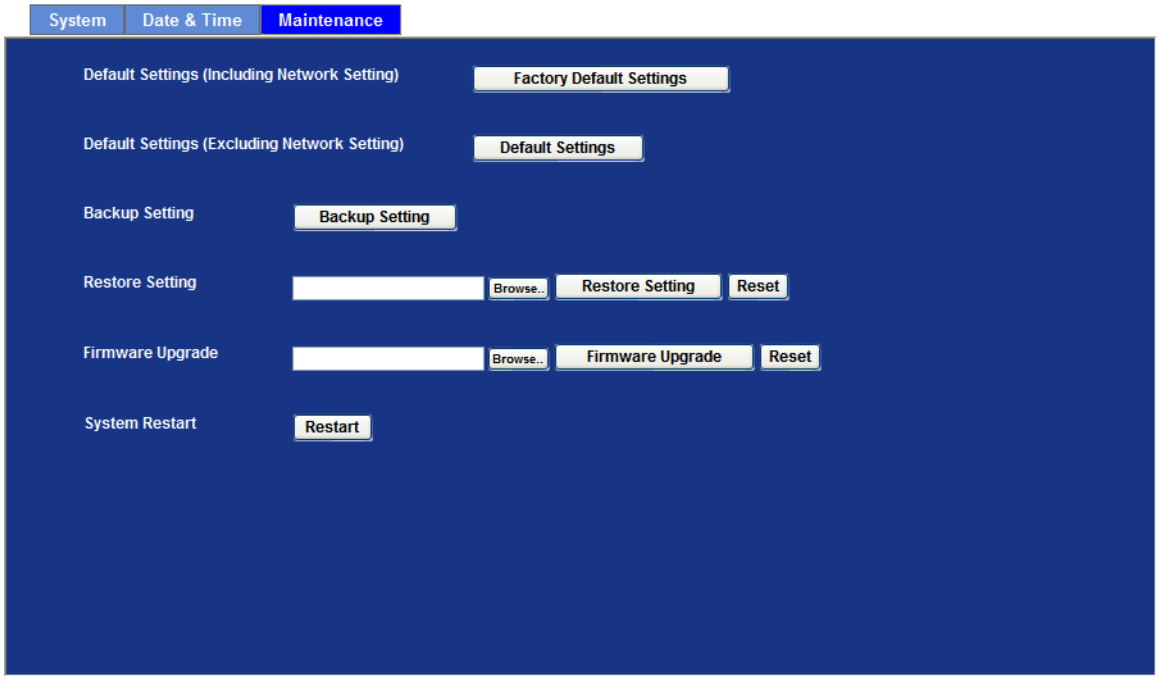
3.7.2 Date & Time

User can setup the time setting of Internet Camera, make it synchronized with PC or remote NTP server. Also, you may select the correct time zone of your country.

Server Date & Time	Displays the date and time of the device	
PC Time	Displays the date and time of the connected PC	
Adjust	**Synchronize with PC:**	Click this option to enable time synchronization with PC time
	Manual setting:	Click this option to set time and date manually
	Synchronize with NTP:	Click this option if you want to synchronize the device's date and time with those of time server called NTP server (Network Time Protocol)
NTP server name	Type the host name or IP address or domain name of the NTP server.	
NTP sync. Interval	Select an interval between 1 and 23 hours at which you want to adjust the device's time referring to NTP server	
Time zone	Set the time difference from Greenwich Mean Time in the area where the device is installed.	
Daylight saving	Check this item to enable daylight saving adjustment.	
Daylight Saving Start Time	Sets up the date and time of daylight saving start time.	
Daylight Saving Stop Time	Sets up the date and time of daylight saving stop time.	
Daylight Saving	Sets up the date of daylight saving offset.	

Offset

3.7.3 Maintenance



Default Settings (Include the network setting)	Recall the device hard factory default settings. Note that click this button will reset all device's parameters to the factory settings (including the IP address).
Default Settings (Except the network setting)	The unit is restarted and most current settings are reset to factory default values. This action will not reset the network setting.
Backup Setting	To take a backup of all of the parameters, click this button. If necessary, it will then be possible to return to the previous settings, if settings are changed and there is unexpected behavior.
Restore Setting	Click the "Browse" button to locate the saved backup file and then click the "Restore Setting" button. The settings will be restored to the previous configuration.
Firmware upgrade	The device supports new firmware upgrade. 1. Close all other application programs which are not necessary for firmware update. 2. Make sure that only you access this device at this moment 3. Disable Motion Detection function. 4. Select "**Firmware name**" 5. Select the Firmware binary file.

Note!! That it must make sure that the Firmware only applies to this device, once update, it will be burned into FLASH ROM of system.

6. Once the firmware file was selected, select “Upgrade”.
7. The upgrade progress information will be displayed on the screen.
8. A message will be shown while the firmware upgraded. Once the upgrading process completed, the device will reboot the system automatically.
9. Please wait for 80 seconds, and then you can use PLANET IPWizard II to search the device again.

Warning!!! The download firmware procedure cannot be interrupted. If the power and/or network connection are broken during the download procedure, it might possibly cause serious damage to the device.

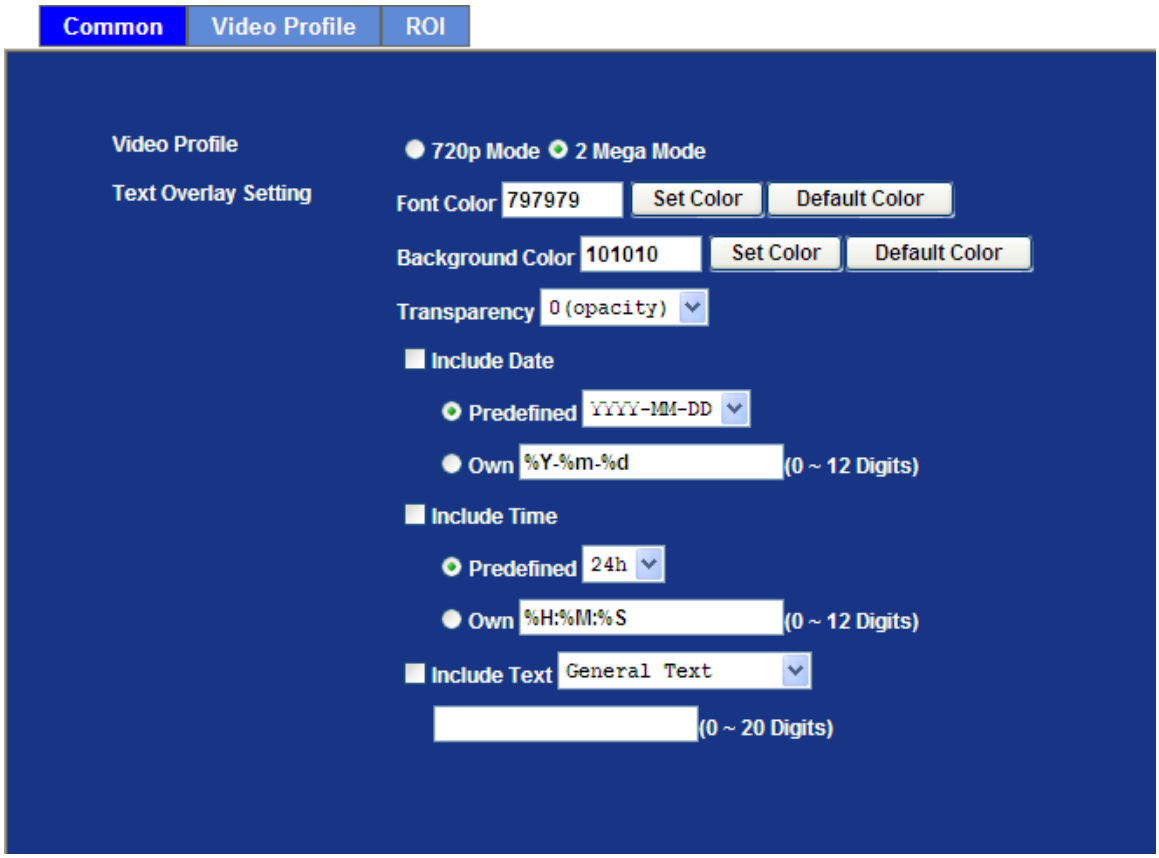
Please be aware that you should not turn off the power during updating the firmware and wait for finish message. Furthermore, do not try to upgrade new firmware if it’s not necessary.

System Restart	The device is restarted without changing any of the settings.

3.8 Video

This device provides 2 modes of video profile. The first one is 2Mega mode which supports video resolution up to 2 Mega-pixel. The second one is 2Mega mode which supports video resolution up to 2 Mega-pixel. User only can select either 720p or 2Mega mode to operate the camera. Switching 720p and 2Mega mode, the device will take time to reboot system.

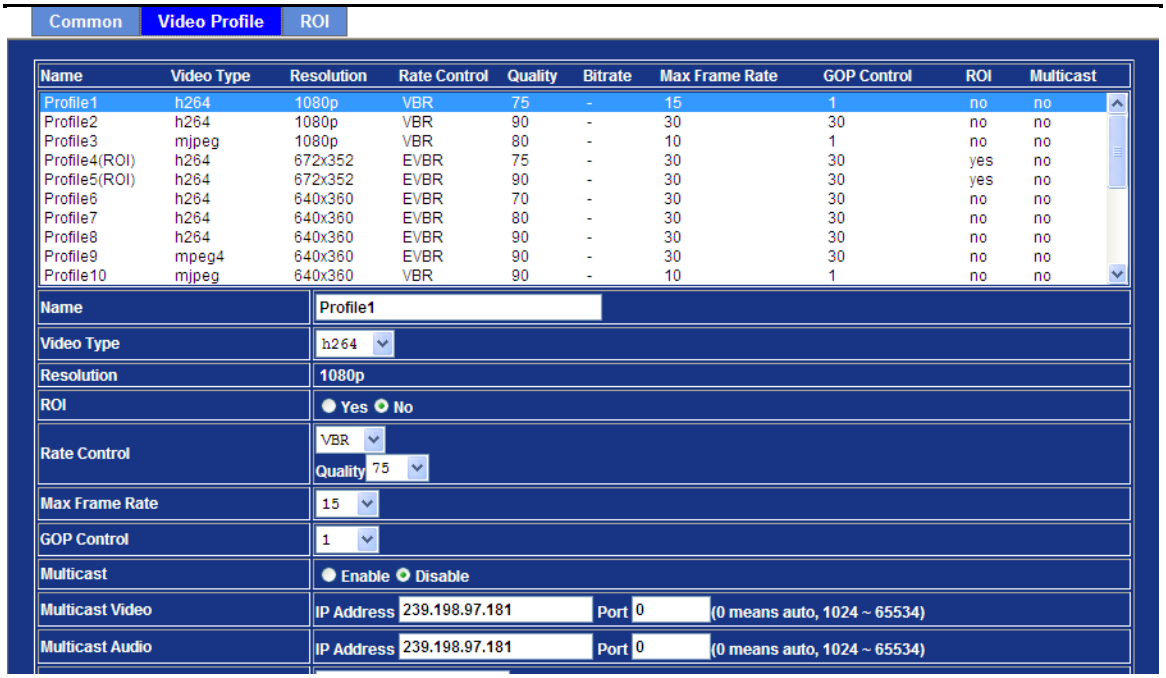
3.8.1 Common



Video Profile	User can only choose either 720p or 2Mega modes. 720p mode can serve streams up to 1280x720 resolutions maximum. On the other hand, 2 Mega modes, it can streams up to 1920x1080 resolution maximum.
Text Overlay Setting	There are some important information can be embedded into image, including date, time, and/or text.

3.8.2 Video Profile

User can modify the detail parameter for each video profiles in this page.

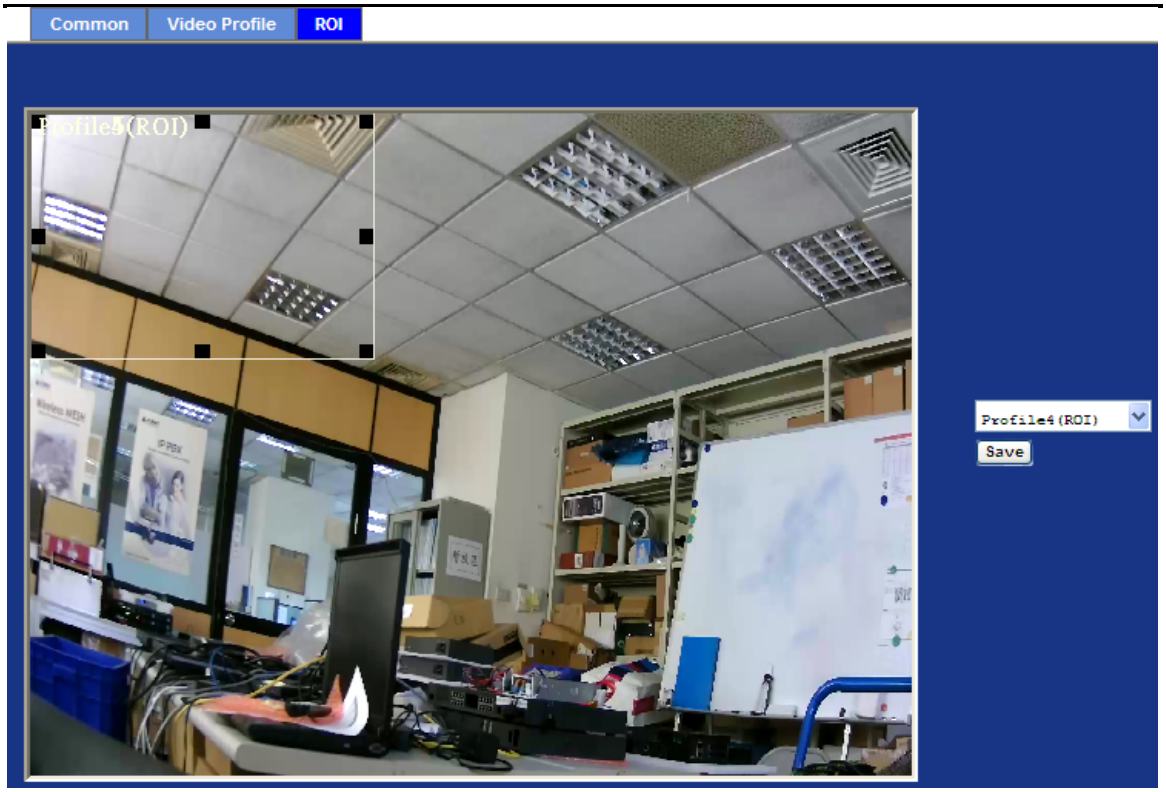

Common
Video Profile
ROI
Name Video Type Resolution Rate Control Quality Bitrate Max Frame Rate GOP Control ROI Multicast
Profile1 h264 1080p VBR 75 - 15 1 no no
Profile2 h264 1080p VBR 90 - 30 30 no no
Profile3 mjpeg 1080p VBR 80 - 10 1 no no
Profile4(ROI) h264 672x352 EVBR 75 - 30 30 yes no
Profile5(ROI) h264 672x352 EVBR 90 - 30 30 yes no
Profile6 h264 640x360 EVBR 70 - 30 30 no no
Profile7 h264 640x360 EVBR 80 - 30 30 no no
Profile8 h264 640x360 EVBR 90 - 30 30 no no
Profile9 mpeg4 640x360 EVBR 90 - 30 30 no no
Profile10 mjpeg 640x360 VBR 90 - 10 1 no no
Name
Profile1
Video Type
h264
Resolution
1080p
ROI
Yes No
Rate Control
VBR
Quality 75
Max Frame Rate
15
GOP Control
1
Multicast
Enable Disable
Multicast Video
IP Address 239.198.97.181 Port 0 (0 means auto, 1024 ~ 65534)
Multicast Audio
IP Address 239.198.97.181 Port 0 (0 means auto, 1024 ~ 65534)

Name	To assign a name to the selected profile.
Video Type	Video codec of the selected profile.
Resolution	Resolution of the selected profile.
ROI	Assign the selected profile as a ROI stream or not. (Only available for the profiles with max resolution)
Rate Control	Defines the rate control method of this profile. There are four options: Constant Bit Rate (CBR), Variable Bit Rate (VBR), and Enhanced Variable Bit Rate (EVBR). For CBR, the video bit rate is between low to high bandwidth based on different resolutions. User can set the desired bit rate to match the limitation of bandwidth. For VBR, user should choose the quality level to set the video quality rather than bit rate. The quality level is between 1 and 100. The higher value can reach the better quality but of course will consume higher bandwidth. For EVBR, the video bitrates is based on normal VBR mode. However, the target bitrates can be increased to max target bitrates while lots of motion in video. The max target bitrates will keep a pre-defined time period and then back to normal VBR mode.

Max Frame Rate	Defines the targeted frame rate of this profile. For example, set the frame rate to 15 fps, then the image will be updated for 15 frames per second. User can set the desired max frame rate versus video quality under the limited bandwidth.
GOP Control	Defines the Intra/Inter-frame (I/P) ratio of this profile. For example, set the GOP to 30, then the video stream will have one Intra-frame every 30 frames.
Multicast	Enable or disable the multicast function.
Multicast Video	IP address and port for multicast video streaming of the selected profile.
Multicast Audio	IP address and port for multicast audio streaming of the selected profile
Time to live	Time to live (TTL) is a mechanism that limits the lifespan of data in a computer or network. Once the prescribed event count or timespan has elapsed, data is discarded. TTL prevents a data packet from circulating indefinitely.
Always Enable Multicast	Multicast streaming is always enabled or by request
Warning!!! **To enable the multicast streaming, you shall make sure your Intranet does support multicast function. Otherwise, your Intranet may fall into network storm seriously.**	

3.8.3 ROI

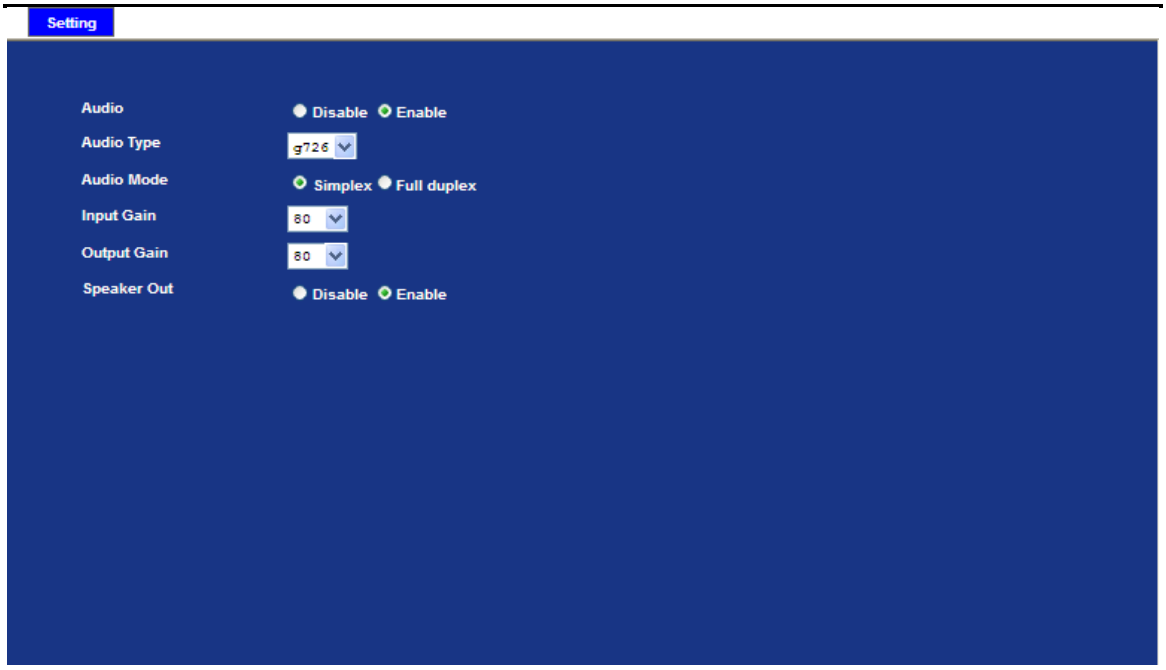
ROI means Region of Interest. Use this page to specify location of ROI windows. Only the maximum resolution profiles can be defined as ROI. In this model, the default ROI windows are profile 4 and 5.



Add and Del	To add or delete the AOI windows. User can specify up to 2 AOI windows to change the video quality in specified areas. By dragging mouse on the image, you can change the position and size of the selected AOI window accordingly
Name	Name of the specified AOI window.
Level	Adjust the video quality of specified AOI window. The higher value will be better video quality.

3.9 Audio

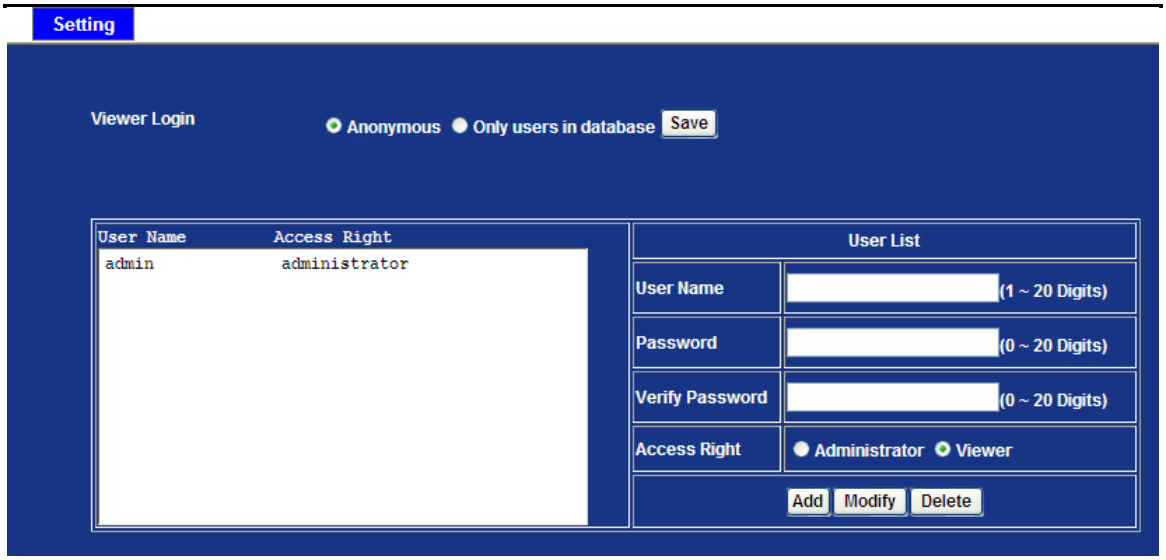
It's M-JPEG mode in this profile.



Audio	To enable or disable audio function.
Audio type	To select G711 or G726 for *audio* coding.
Audio Mode:	To select Simplex or Full duplex (2-way audio) mode.
Input Gain:	To adjust gain of input audio.
Output Gain:	To adjust gain of output audio.
Speaker Our	To enable or disable speaker function.

3.10 User

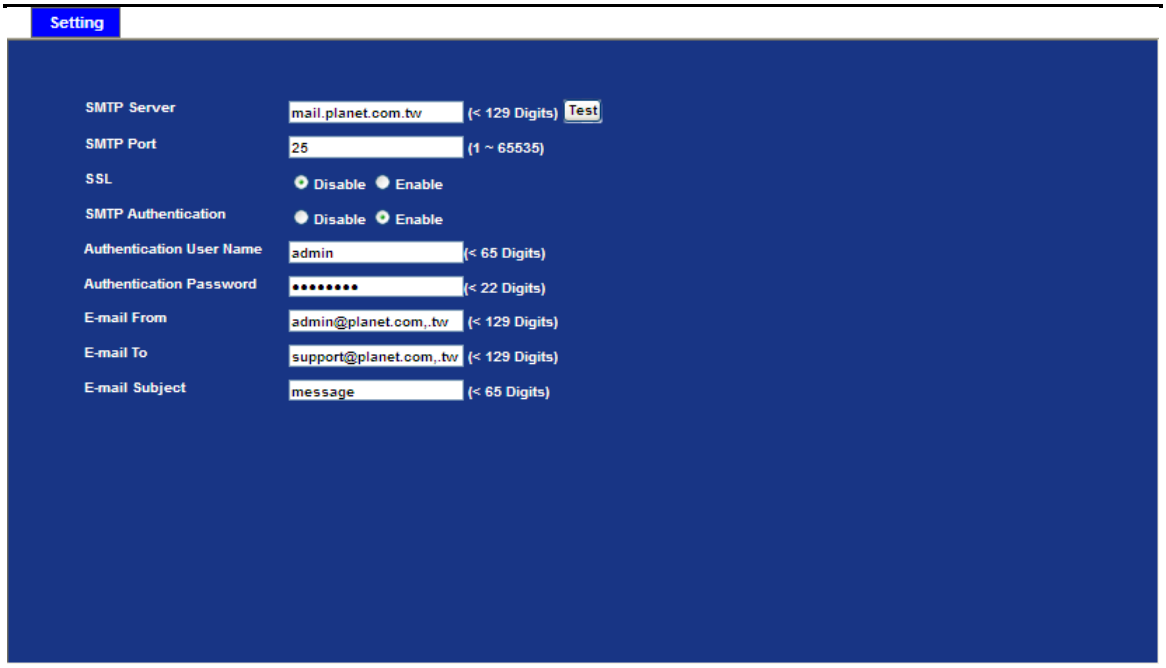
Use this menu to set the user names and password of the Administrator and up to 10 users, and access right of each user.



Viewer Login	Select “Anonymous” to allow any one viewing the video once connected. Otherwise, only users in database can view the video after login.
Access Right	Administrator can access every function in this device. However, Viewers only can view the video and access limited function.
Add, Modify, and Delete of Users account	Manage the user’s account of viewer user.

3.11 E-Mail

You may setup SMTP mail parameters for further operation of Event Schedule. That’s, if users want to send the alarm message out, it will need to configure parameters here and also add at least one event schedule to enable event triggering.



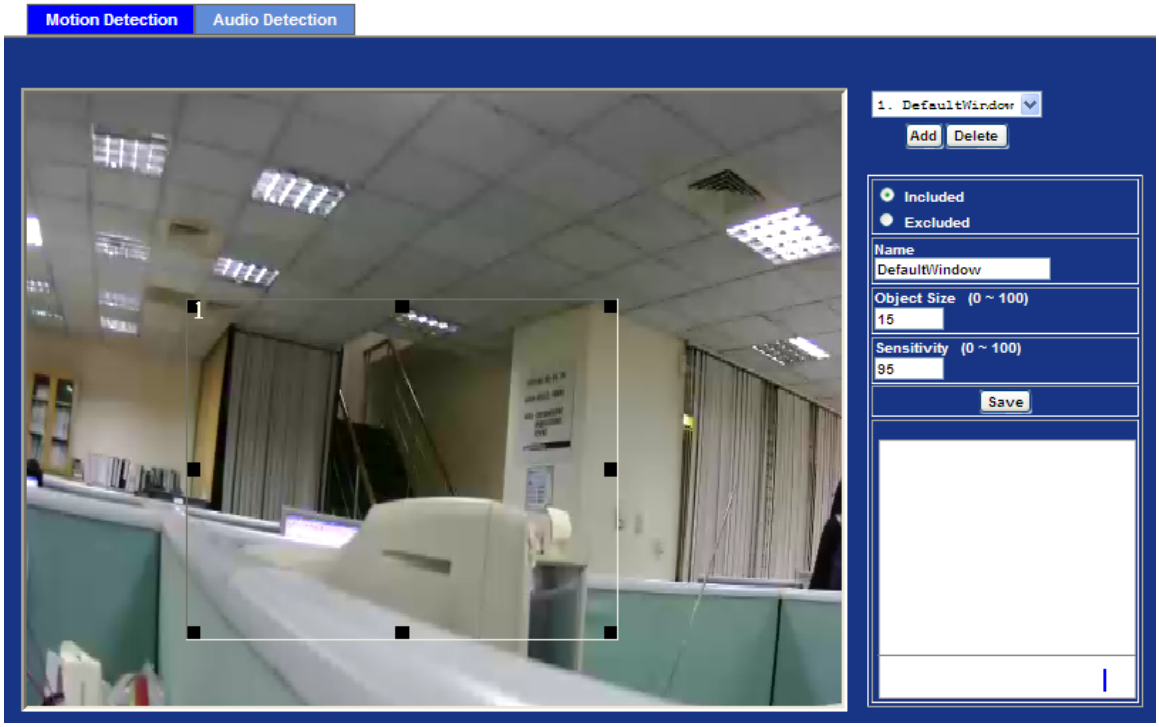
SMTP Server	Type the SMTP server name or the IP address of the SMTP server.
Test	Send a test mail to mail server to check this account is available or not.
SMTP Port	Set port number of SMTP service.
SSL	Enable SSL function or not.
SMTP Authentication	Select the authentication required when you send an e-mail. **Disable:** If no authentication is required when an e-mail is send. **Enable:** If authentication is required when an e-mail is sent.
Authentication User Name	Type the user name for the SMTP server if Authentication is Enabling.
Authentication Password	Type the password for the SMTP server if Authentication is Enabling.
E-mail From	Type the sender's E-mail address. This address is used for reply e-mails.
E-mail To	Type the receiver's e-mail address.
E-mail Subject	Type the subject/title of the e-mail.

3.12 Event Detection

Use this menu to specify motion detection window 1 to window 4 and set the conditions for detection while observing a captured image.

3.12.1 Motion Detection

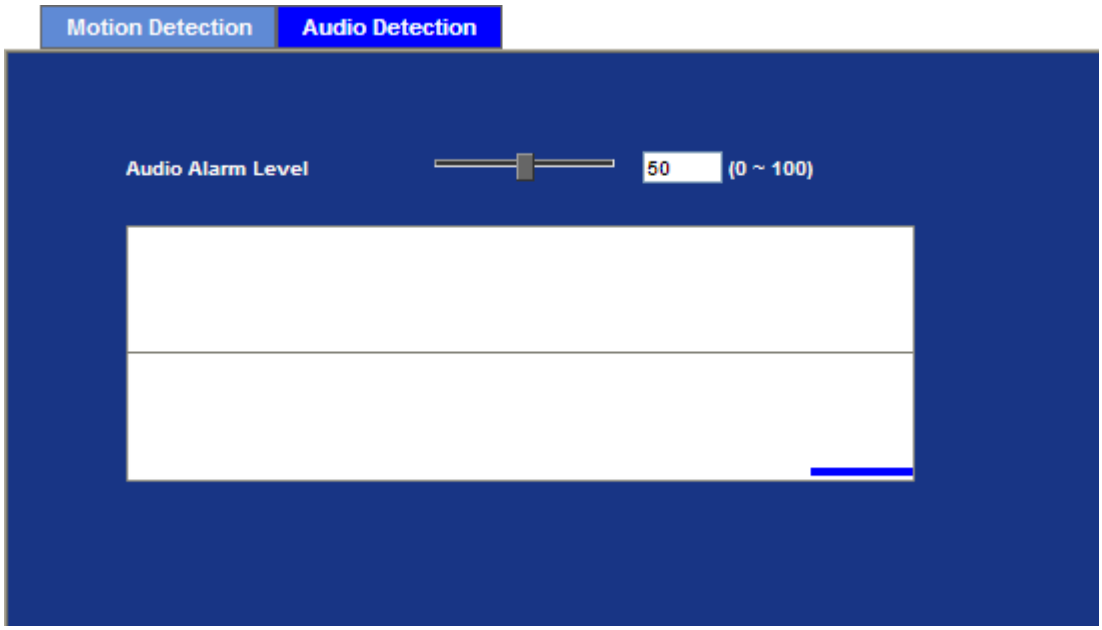
Use this menu to specify motion detection window 1 to window 10 and set the conditions for detection while observing a captured image.



Add and Delete	To add or delete the motion windows. User can specify up to 4 Included and /or Excluded windows to monitor the video captured by this device. By dragging mouse on the image, you can change the position and size of the selected motion window accordingly.
Included or Excluded Window	These windows can be specified as Included or Excluded type. **Included:** Windows target specific areas within the whole video image **Excluded:** Windows define areas within an Include window that should be ignored (areas outside Include windows are automatically ignored)
Name	Name of the specified motion window.
Object Size	Defines the object size of motion detection. The higher object size will only larger objects trigger motion detection. The lower object size will even small objects trigger motion detection too. Generally speaking, the smaller size will be easier to trigger event.
Sensitivity	Defines the sensitivity value of motion detection. The higher value will be more sensitivity.

3.12.2 Audio Detection

Audio detection alarm can be used as a complement to motion detection. Since audio detection can react to events in areas too dark for the video motion detection functionality to work properly. In addition, it can be used to detect activity in areas outside of the camera's view.

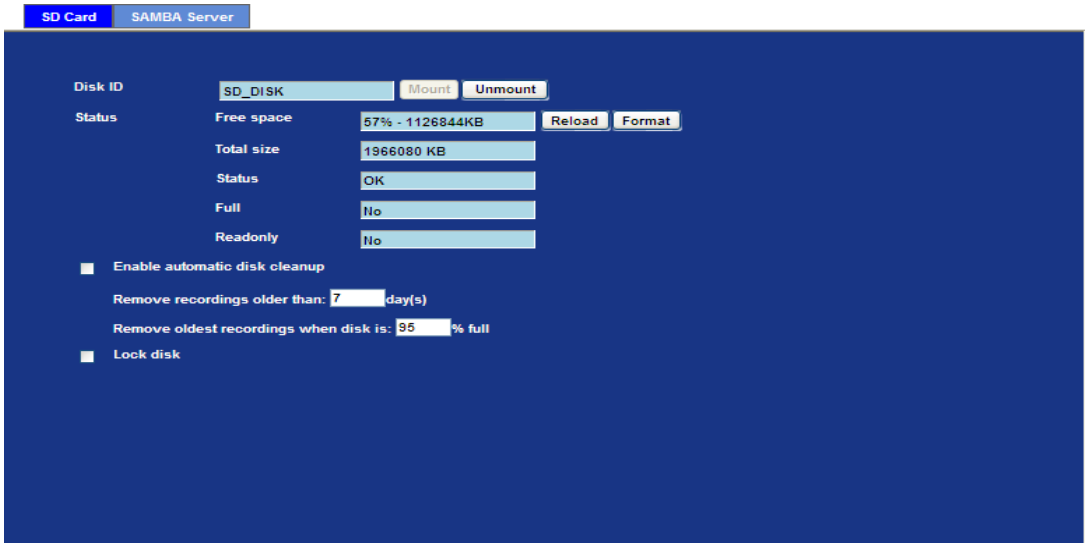


Audio Alarm Level	Define the threshold value of audio detection.

3.13 Storage

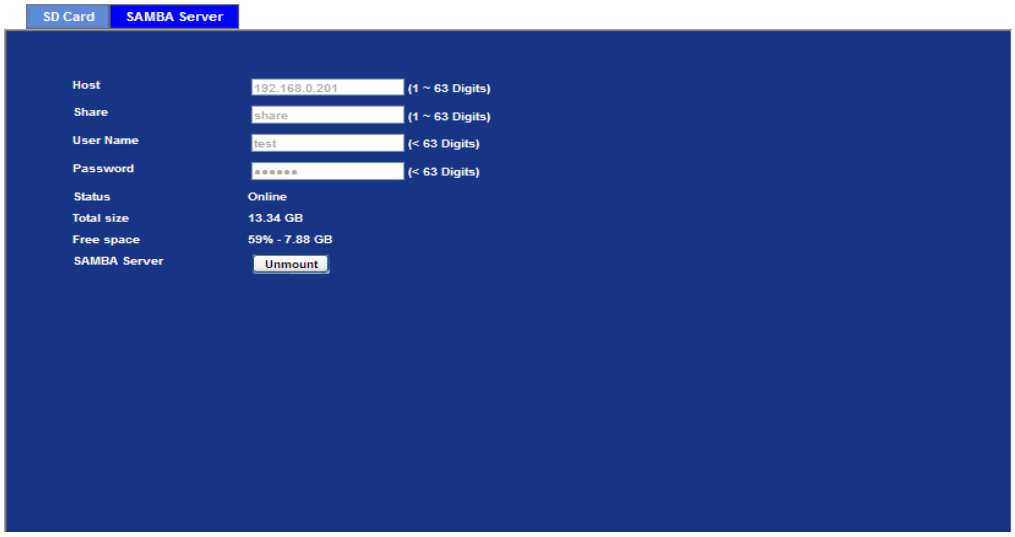
This page shows the status of attached SD card and Samba server. You may setup related parameters to manage the attached SD card or Samba server also.

3.13.1 SD Card



Disk ID	This name of SD card.
Status	This information of SD card.
Enable automatic disk cleanup	Delete old recorded files while the conditions are reached as below.
Remove recordings order than	Delete old files by days.
Remove oldest recordings when disk is	Delete old files by left capacity.
Lock disk	Avoid write data and delete at SD card

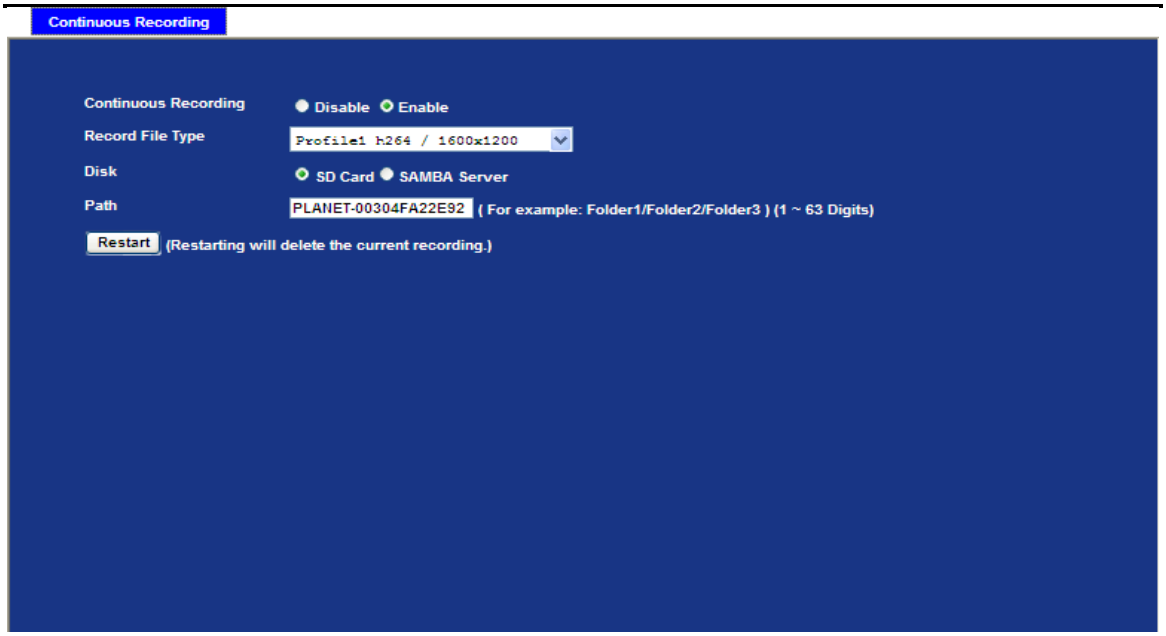
3.13.2 SAMBA Server



Host	Type the server name or the IP address of the SAMBA server.
Share	Set working directory path of SAMBA server.
User Name	Type the user name for the SAMBA server
Password	Type the password for the SAMBA server.

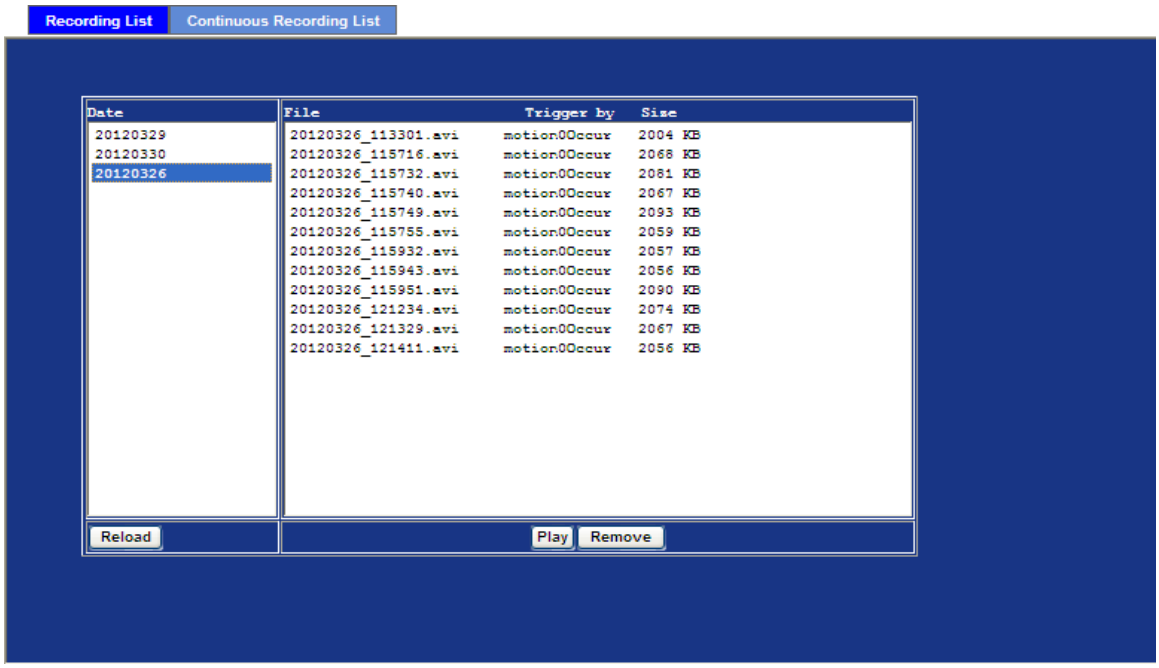
3.14 Continuous Recording

You may enable or disable continuous recording function here. Select SD card or Samba server for storage destination.
Note: When enable continuous recording that press restart will delete correct recording

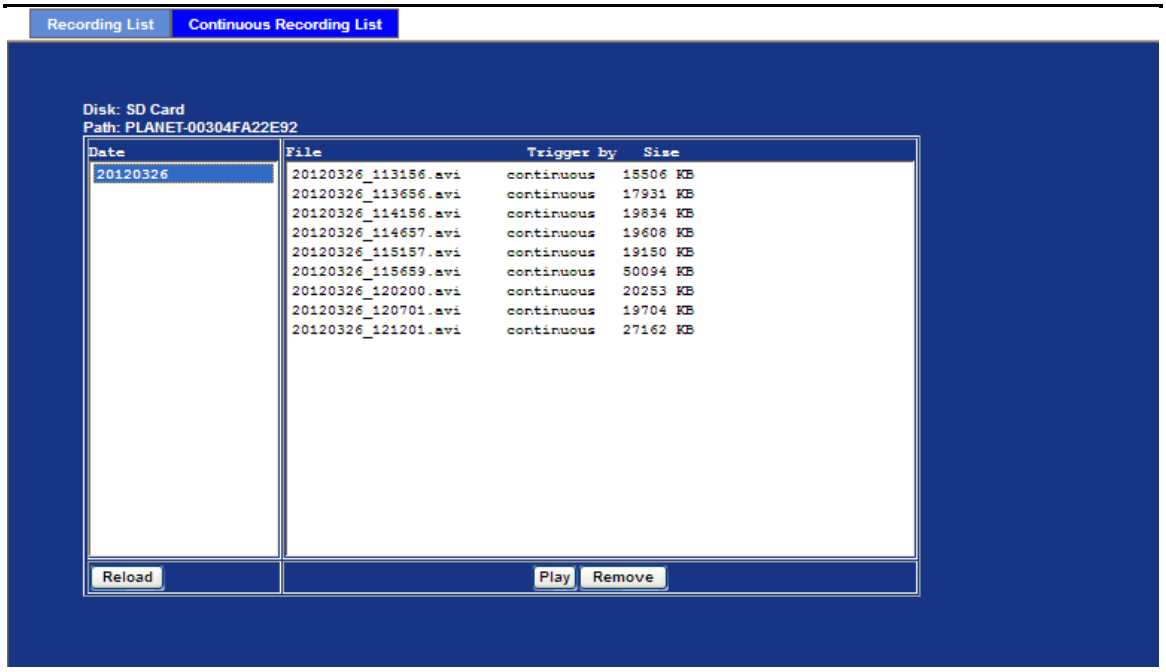


3.15 Recording List

This page shows the files list information, files list inside the SD Card. User may reload file from SD card that play or remove the selected file.



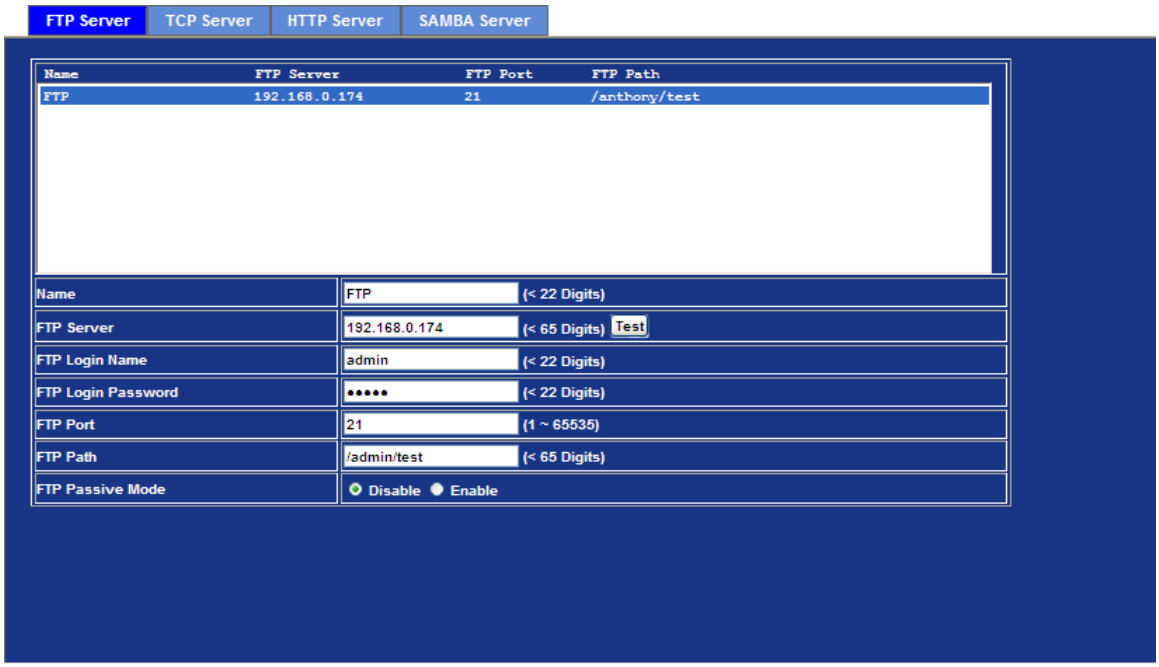
This page shows the files list information, files list inside the SD Card or Samba server. User may reload file from SD card or Samba server that play or remove the selected file.



3.16 Event Server Configuration

3.16.1 FTP Server

You may setup FTP parameters for further operation of Event Schedule. That's, if users want to send the alarm message to an FTP server, it will need to configure parameters here and also add at least one event schedule to enable event triggering as SMTP.

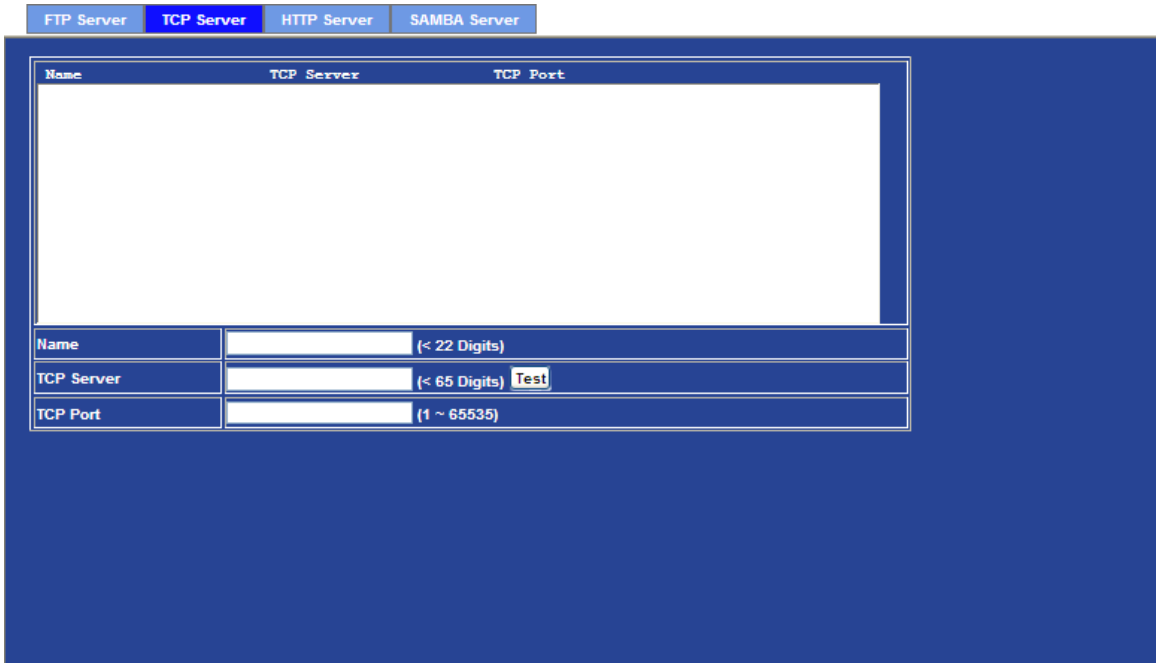


Name	User can specify multiple FTP paths as wish. Therefore, user

	needs to specify a name for each FTP setting.
FTP Server	Type the server name or the IP address of the FTP server.
Test	Check the FTP server whether this account is available or not.
FTP Login name	Type the user name for the FTP server.
FTP Login Password	Type the password for the FTP server.
FTP Port	Set port number of FTP service.
FTP Path	Set working directory path of FTP server.
FTP Passive Mode	Select passive or active mode connecting to FTP server.

3.16.2 TCP Server

In addition to send video file to FTP server, the device also can send event message to specified TCP server.



Name	User can specify multiple TCP servers as wish. Therefore, user needs to specify a name for each TCP server setting.
TCP Server	Type the server name or the IP address of the TCP server.
TCP Port	Set port number of TCP server.

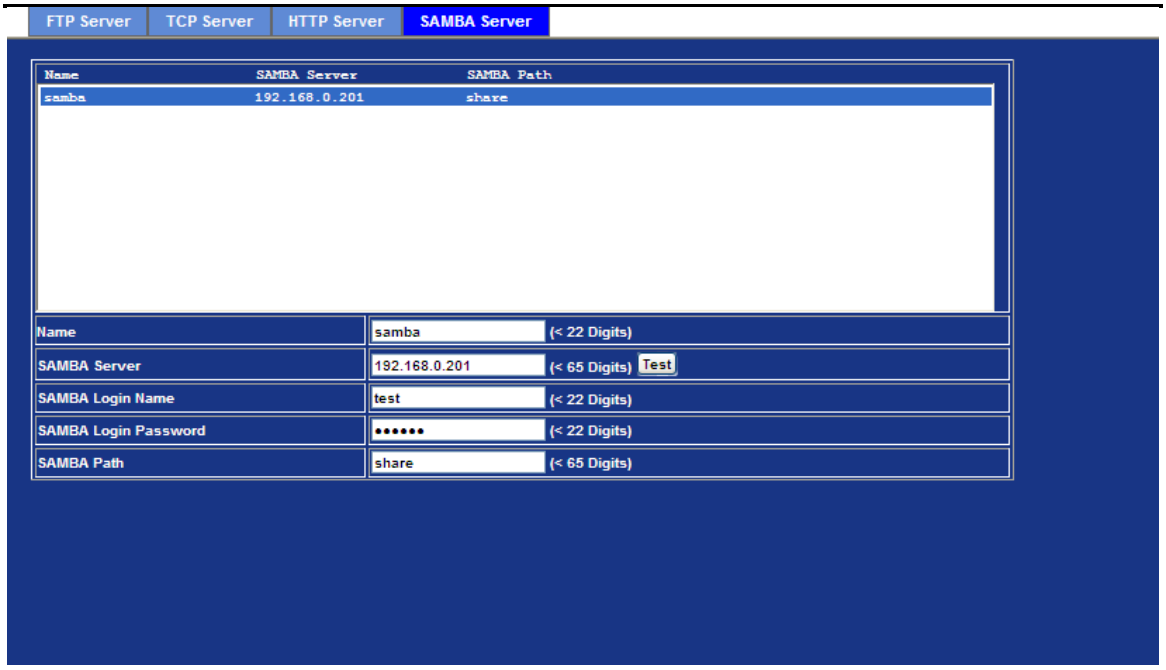
3.16.3 HTTP Server

The device also can send event message to specified HTTP server.

Name	User can specify multiple HTTP servers as wish. Therefore, user needs to specify a name for each HTTP server setting.
URL	Type the server name or the IP address of the HTTP server.
Test	Check the HTTP server whether it is available or not.
HTTP Login name	Type the user name for the HTTP server.
HTTP Login Password	Type the password for the HTTP server.
Proxy Address	Type the server name or the IP address of the HTTP Proxy.
Proxy Login name	Type the user name for the HTTP Proxy.
Proxy Login Password	Type the password for the HTTP Proxy.
Proxy Port	Set port number of Proxy.

3.16.4 SAMBA Server

The device also can send video stream to specified SAMBA server. Most of the time, the SAMBA server will be another PC or NAS server.

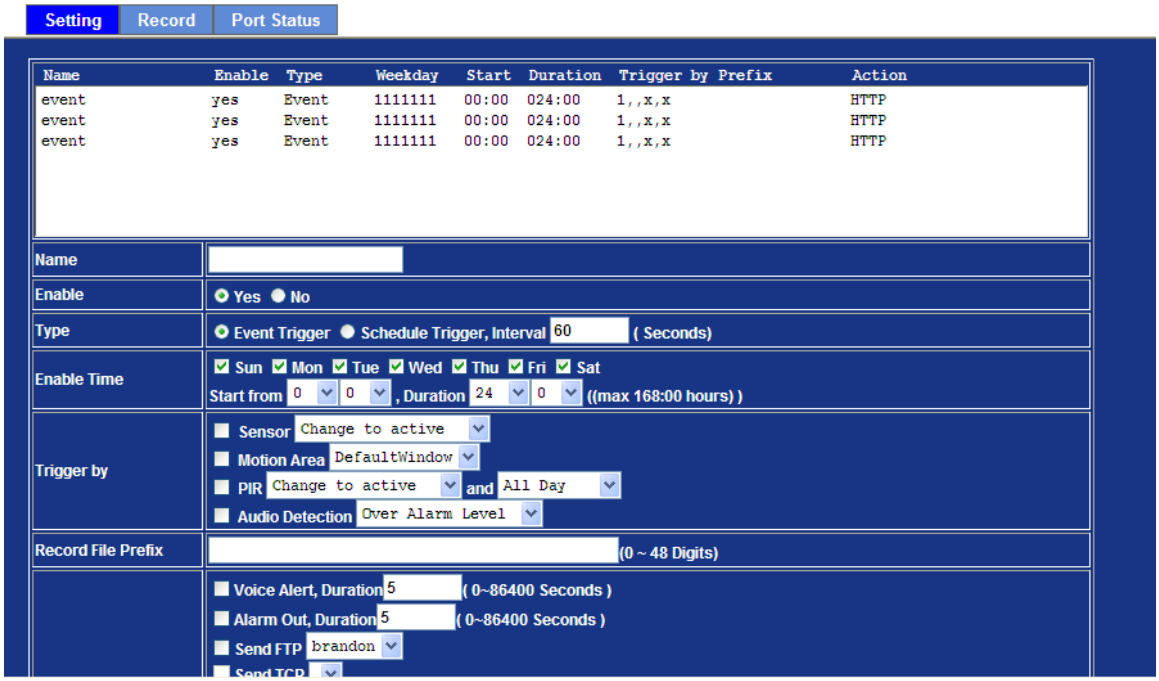


Name	User can specify multiple HTTP servers as wish. Therefore, user needs to specify a name for each HTTP server setting.
SAMBA Server	Type the server name or the IP address of the SAMBA server.
Test	Check the SAMBA server whether this account is available or not.
SAMBA Login name	Type the user name for the SAMBA server.
SAMBA Login Password	Type the password for the SAMBA server.
SAMBA Path	Set working directory path of SAMBA server.

3.17 Event Schedule

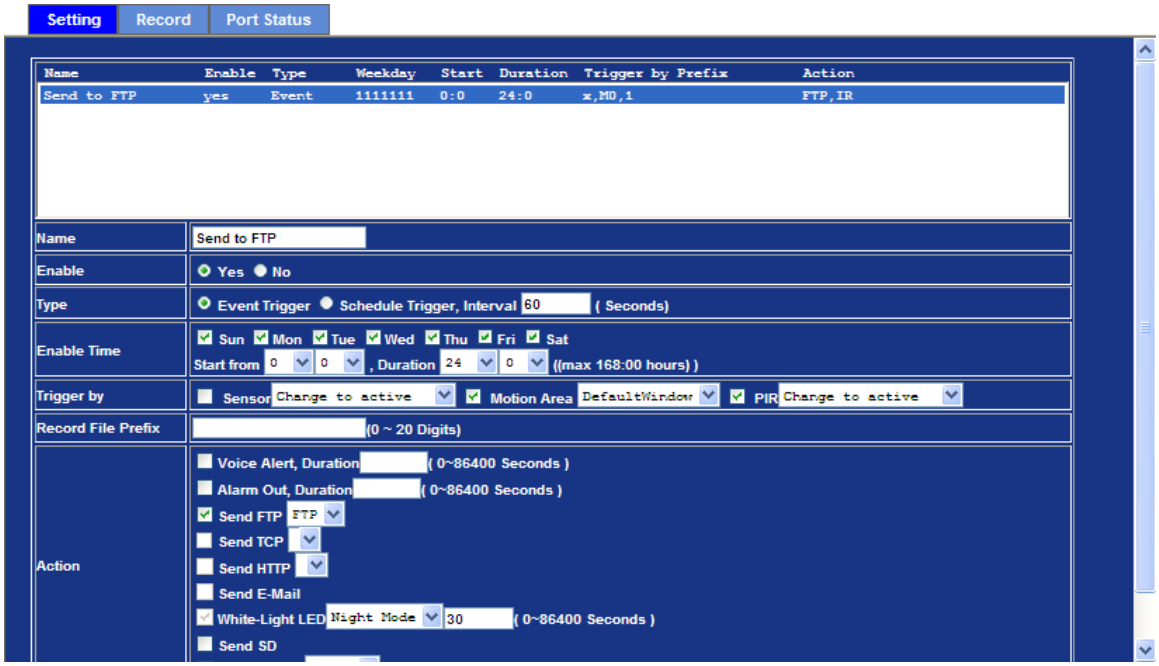
This menu is used to specify the schedule of Events and activate the some actions provided by this device.

3.17.1 Setting


Setting
Record
Port Status
Name Enable Type Weekday Start Duration Trigger by Prefix Action
event yes Event 1111111 00:00 024:00 1,,x,x HTTP
event yes Event 1111111 00:00 024:00 1,,x,x HTTP
event yes Event 1111111 00:00 024:00 1,,x,x HTTP
Name
Enable
Yes No
Type
Event Trigger Schedule Trigger, Interval 60 (Seconds)
Enable Time
Sun Mon Tue Wed Thu Fri Sat
Start from 0 0 , Duration 24 0 ((max 168:00 hours))
Trigger by
Sensor Change to active
Motion Area DefaultWindow
PIR Change to active and All Day
Audio Detection Over Alarm Level
Record File Prefix
(0 ~ 48 Digits)
Voice Alert, Duration 5 (0~86400 Seconds)
Alarm Out, Duration 5 (0~86400 Seconds)
Send FTP brandon
Send TCP

Name	Name of the Event or Schedule.
Enable	Enable or disable this Event or Schedule.
Type	Schedule start with Event trigger or Schedule trigger.
Enable Time	Define the feasible time slot.
Trigger by	Select the triggered sources with event trigger.
Record File Prefix	Define the prefix of recorded filename
Action	Define the actions once event triggered.

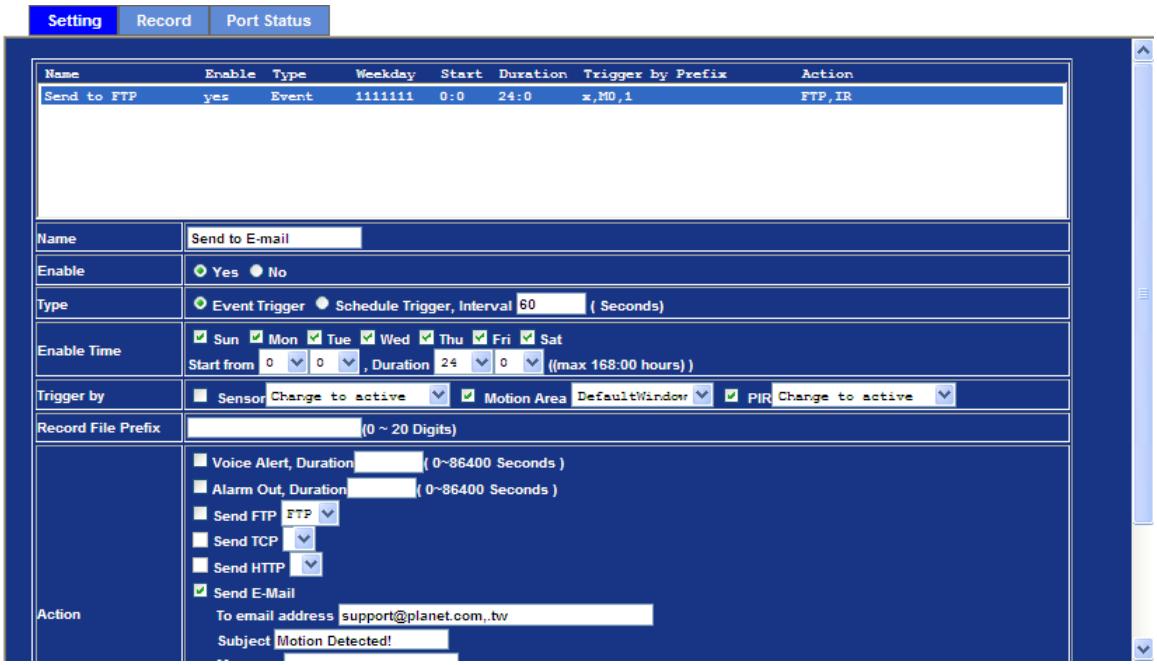
Example1.


Setting
Record
Port Status
Name Enable Type Weekday Start Duration Trigger by Prefix Action
Send to FTP yes Event 1111111 0:0 24:0 x,M0,1 FTP,IR
Name
Send to FTP
Enable
Yes No
Type
Event Trigger Schedule Trigger, Interval 60 (Seconds)
Enable Time
Sun Mon Tue Wed Thu Fri Sat
Start from 0 0 , Duration 24 0 ((max 168:00 hours))
Trigger by
Sensor Change to active Motion Area DefaultWindow PIR Change to active
Record File Prefix
(0 ~ 20 Digits)
Action
Voice Alert, Duration (0~86400 Seconds)
Alarm Out, Duration (0~86400 Seconds)
Send FTP FTP
Send TCP
Send HTTP
Send E-Mail
White-Light LED Night Mode 30 (0~86400 Seconds)
Send SD

Send file to FTP server by motion triggered always:

1. Select event trigger
2. Enable time: start from 00:00 to 24:00 every day
3. Trigger by: Motion Area (Added in Object Detection page)
4. Action : Send FTP (Add in Event Server -> FTP Server page)

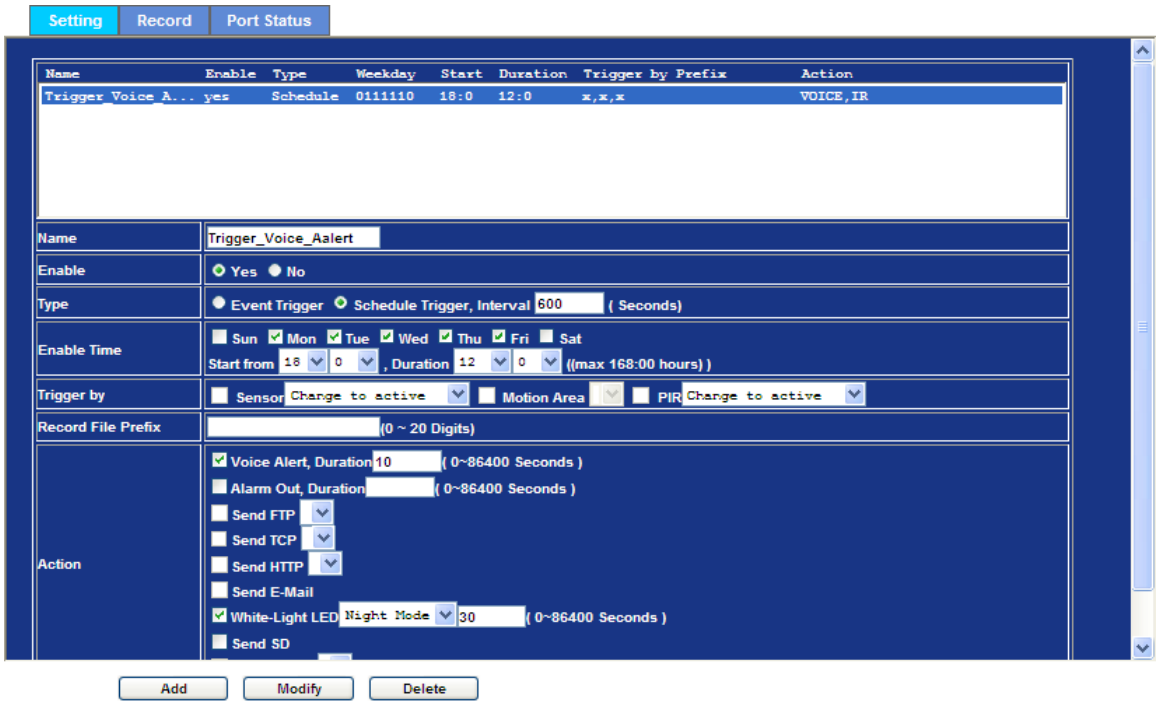
Example2.


Setting
Record
Port Status
Name Enable Type Weekday Start Duration Trigger by Prefix Action
Send to FTP yes Event 1111111 0:0 24:0 x,M0,1 FTP,IR
Name
Send to E-mail
Enable
Yes No
Type
Event Trigger Schedule Trigger, Interval 60 (Seconds)
Enable Time
Sun Mon Tue Wed Thu Fri Sat
Start from 0 0 , Duration 24 0 ((max 168:00 hours))
Trigger by
Sensor Change to active Motion Area DefaultWindow PIR Change to active
Record File Prefix
(0 ~ 20 Digits)
Action
Voice Alert, Duration (0~86400 Seconds)
Alarm Out, Duration (0~86400 Seconds)
Send FTP FTP
Send TCP
Send HTTP
Send E-Mail
To email address support@planet.com,.tw
Subject Motion Detected!

Send file to E-Mail server by motion triggered from Friday 18:00 to Saturday 06:00

1. Select event trigger.
2. Enable time: start from Friday 18:00 and keep work in 12 hours, so it will stop on Saturday 06:00.
3. Trigger by : Motion Area (Added in Object Detection page)
4. Action : Send e-mail (Add in E-Mail page)
    i. To email address: You need to input the receiver email address.
    ii. Subject: You could specify the email subject.
    iii. Message: You could specify the email content.

Example3.

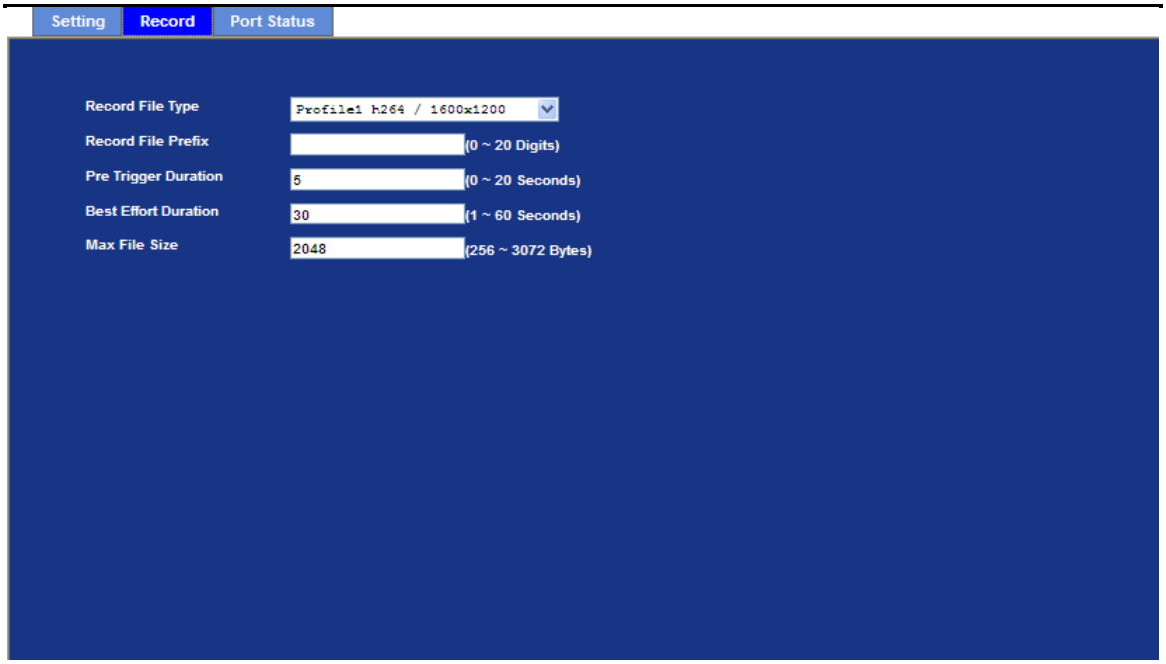


Enable Voice Alert every 10-minute during 18:00 to 24:00 from Monday to Friday.

1. Type: Select schedule trigger and interval is 10-minute.
2. Enable Time: Select Monday to Friday, and set start time from 18:00 and keep work in 6 hours.
3. Trigger by: You do not need to choose it, because this will be triggered every minute.
4. Action: Voice Alert.

3.17.2 Record Configuration

User can choose the type of record file for event or schedule application.



Record File Type	Choose AVI or JPEG file format for record file.
Record File Prefix	Define the prefix of recorded filename.
Pre-Trigger Duration	Define the maximum duration of pre-alarm.
Best Effort Duration	Define the best effort duration of post-alarm.
Max File Size	Define the maximum buffer size of record file.

3.17.3 Port Status

User can check the status of digital input and output (DIDO).

Appendix A: PING IP Address

The PING (stands for Packet Internet Groper) command is used to detect whether a specific IP address is accessible by sending a packet to the specific address and waiting for a reply. It's also a very useful tool to confirm Internet Camera installed or if the IP address conflicts with any other devices over the network.

If you want to make sure the IP address of Internet Camera, utilize the PING command as follows:

- Start a DOS window.
- Type ping x.x.x.x, where x.x.x.x is the IP address of the Internet Camera.

The replies, as illustrated below, will provide an explanation to the problem.

Command Prompt
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.
D:\Documents and Settings\Administrator>PING 192.168.0.20
Pinging 192.168.0.20with 32 bytes of data:
Reply from 192.168.0.20: bytes=32 time=1ms TTL=64
Reply from 192.168.0.20: bytes=32 time<1ms TTL=64
Reply from 192.168.0.20: bytes=32 time<1ms TTL=64
Reply from 192.168.0.20: bytes=32 time<1ms TTL=64
Ping statistics for 192.168.0.20:
Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
Minimum = 0ms, Maximum = 1ms, Average = 0ms
D:\Documents and Settings\Administrator>_

If you want to detect any other devices conflicts with the IP address of Internet Camera, also can utilize the PING command but you must disconnect the Internet Camera from the network first.

Appendix B: 3GPP Access

To use the 3GPP function, in addition to previous section, you might need more information or configuration to make this function work.

Note *That to use the 3GPP function, it strongly recommends to install the Networked Device with a public and fixed IP address without any firewall protection.*

RTSP Port:
Port 554 is the default for RTSP service. However, sometimes, some service providers change this port number for some reasons. If so, user needs to change this port accordingly.

Dialing procedure:

1. Choose a verified player (PacketVideo or Realplayer currently)

2. Use the following URL to access:

   rtsp://*host*/mpeg4/media.3gp

Where *host* is the host name or IP address of the camera.

Compatible 3G mobile phone:
Please contact your dealer to get the approved list of compatible 3G phone.

Note *Besides IP camera and 3G mobile phone. You will also need to make sure the ISP and telephone company has provided the 3GPP service to you.*

Appendix C: Bandwidth and Video Size Estimation

The frame rate of video transmitted from the Internet Camera depends on connection bandwidth between client and server, video resolution, codec type, and quality setting of server. Here is a guideline to help you roughly estimate the bandwidth requirements for your Internet Camera.

The required bandwidth depends on content of video source. The slow motion video will produce smaller bit rate generally and fast motion will produce higher bit rate vice versa. Actual results generated by the Internet Camera may be varying.

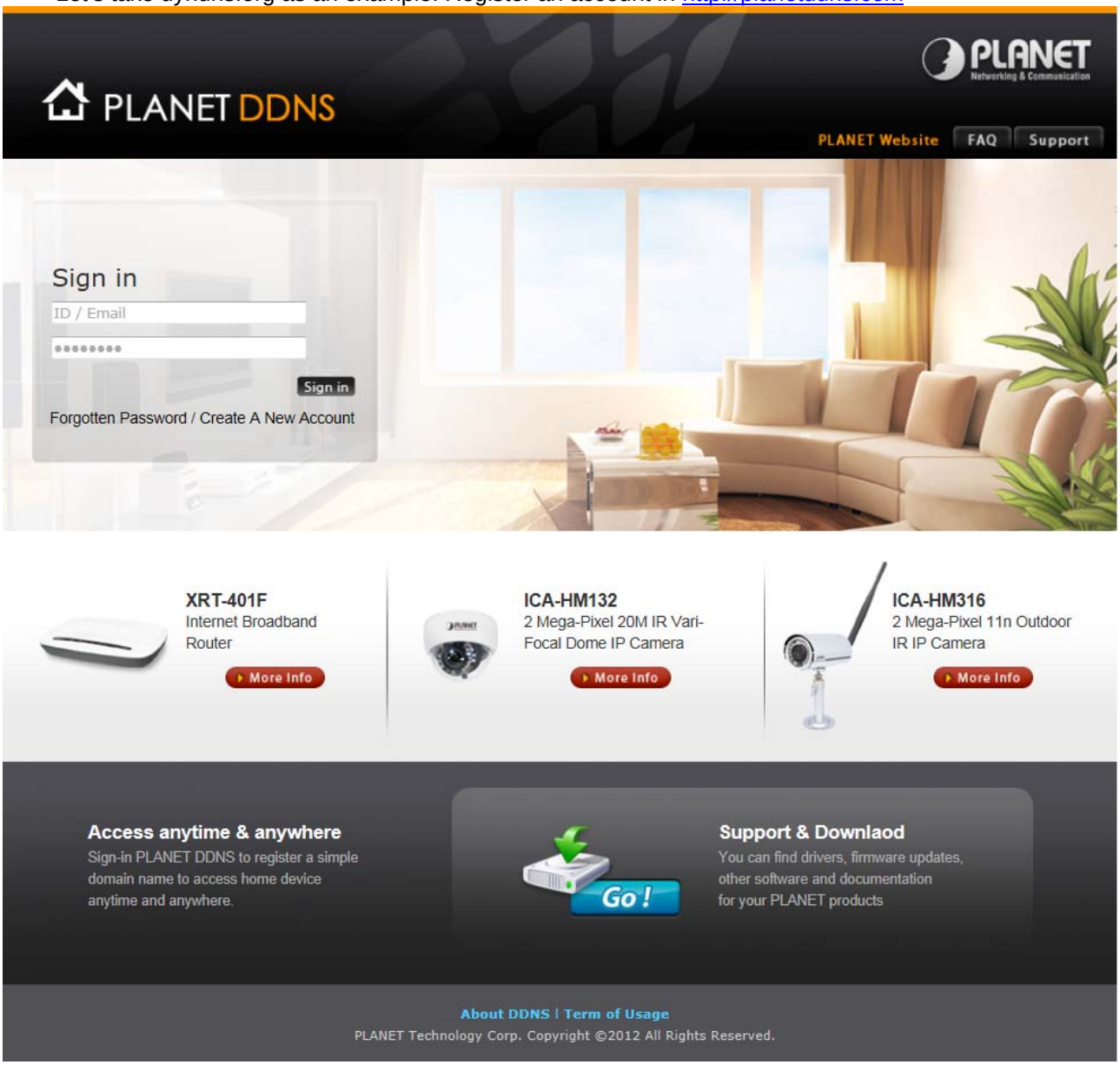
Image Resolution	Average range of data sizes for JPEG mode	Average bit rate for MPEG4 mode	Average bit rate for H.264 mode
320 x 240	8 ~ 20k byte per frame	256kbps~768kbps @ 30fps	192kbps~512kbps @ 30fps
640 x 480	20 ~ 50K byte per frame	512kbps~3072kbps @ 30fps	384kbps~1536kbps @ 30fps
1920 x 1080	200 ~ 500k byte per frame	-	1536kbps~10000kbps @ 30fps
2048 x 1536	300 ~ 750k byte per frame	-	2048kbps~12000kbps @ 30fps

NOTE: Audio streaming also takes bandwidth around 32kbps. Some xDSL/Cable modem upload speeds could not even reach up to 128 kbps. Thus, you may not be able to receive good quality video while also streaming audio on a 128 kbps or lower connection. Even though the upload speed is more than 128kbps, for optimal video performance, disabling audio streaming will get better video performance.

Appendix D: DDNS Application

1. Configure PLANET DDNS steps:

Step 1: Enable DDNS option through accessing web page of NAS
Step 2. Select on DDNS server provide, and register an account if you do not use yet.
Let's take dyndns.org as an example. Register an account in http://planetddns.com


PLANET DDNS
PLANET Website
FAQ
Support
Sign in
ID / Email
Sign in
Forgotten Password / Create A New Account
XRT-401F
Internet Broadband Router
More Info
ICA-HM132
2 Mega-Pixel 20M IR Vari-Focal Dome IP Camera
More Info
ICA-HM316
2 Mega-Pixel 11n Outdoor IR IP Camera
More Info
Access anytime & anywhere
Sign-in PLANET DDNS to register a simple domain name to access home device anytime and anywhere.
Go !
Support & Downlaod
You can find drivers, firmware updates, other software and documentation for your PLANET products
About DDNS | Term of Usage
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Appendix E:
Configure Port Forwarding Manually

The device can be used with a router. If the device wants to be accessed from the WAN, its IP address needs to be setup as fixed IP address, also the port forwarding or Virtual Server function of router needs to be setup. This device supports UPnP traversal function. Therefore, user could use this feature to configure port forwarding of NAT router first. However, if user needs to configure port forwarding manually, please follow the steps as below:

Manually installing the device with a router on your network is an easy 3–step procedure as following:

1. Assign a local/fixed IP address to your device
2. Access the Router with Your Web browser
3. Open/Configure Virtual Server Ports of Your Router

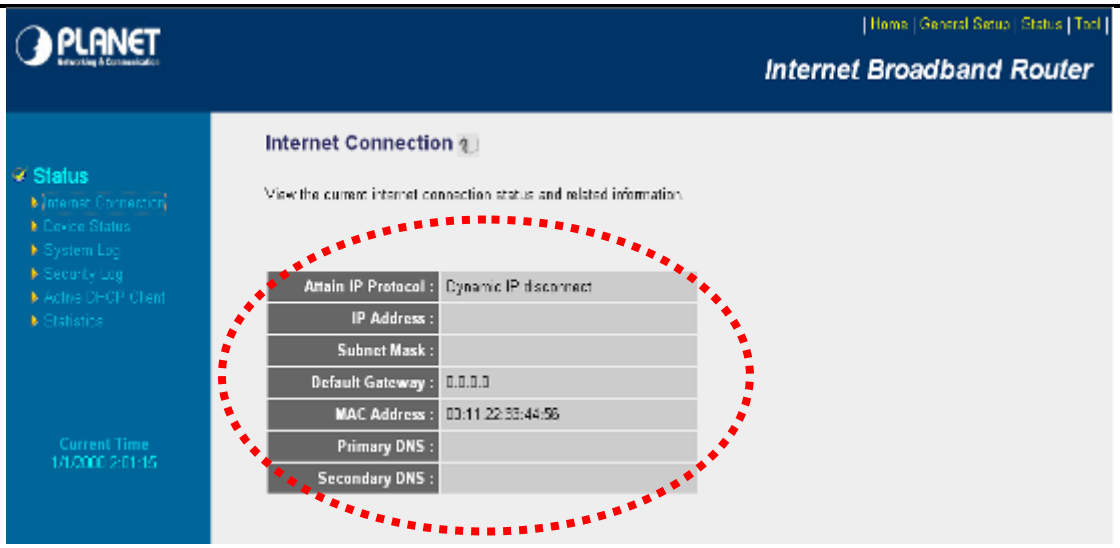
1. Assign a local/fixed IP address to your device

The device must be assigned a local and fixed IP Address that allows it to be recognized by the router. Manually setup the device with a fixed IP address, for example, *192.168.0.100*.

2. Access the Router with Your Web browser

The following steps generally apply to any router that you have on your network. The PLANET WNRT-620 is used as an example to clarify the configuration process. Configure the initial settings of the router by following the steps outlined in the router's **Quick Installation Guide**.

If you have cable or DSL service, you will most likely have a dynamically assigned WAN IP Address. 'Dynamic' means that your router's WAN IP address can change from time to time depending on your ISP. A dynamic WAN IP Address identifies your router on the public network and allows it to access the Internet. To find out what your router's WAN IP Address is, go to the **Status** screen on your router and locate the WAN information for your router. As shown on the following page the WAN IP Address will be listed. This will be the address that you will need to type in your web browser to view your camera over the Internet. Be sure to uncheck the **Reset IP address at next boot** button at the top of the screen after modifying the IP address. Failure to do so will reset the IP address when you restart your computer.



Your WAN IP Address will be listed here.

3. Open/set Virtual Server Ports to enable remote image viewing

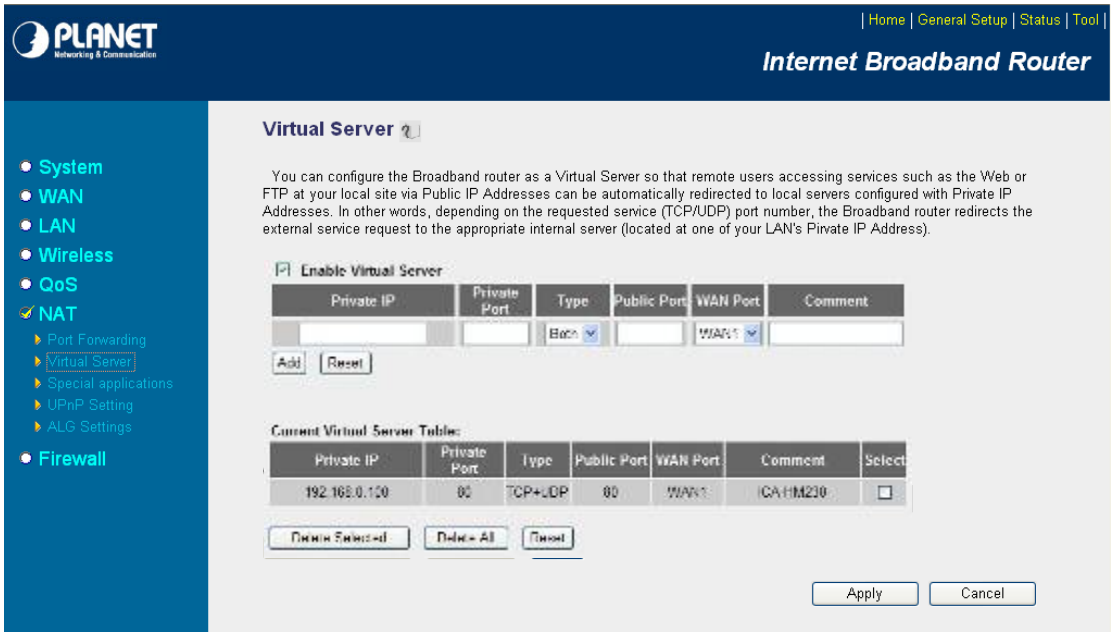
The firewall security features built into the router and most routers prevent users from accessing the video from the device over the Internet. The router connects to the Internet over a series of numbered ports. The ports normally used by the device are blocked from access over the Internet. Therefore, these ports need to be made accessible over the Internet. This is accomplished using the **Virtual Server** function on the router. The Virtual Server ports used by the camera must be opened through the router for remote access to your camera.

Follow these steps to configure your router's Virtual Server settings

- Click **Enabled**.
- Enter a unique name for each entry.
- Select **Both** under **Protocol Type** (**TCP** and **UDP**)
- Enter your camera's local IP Address (e.g., **192.168.0.100**, for example) in the **Private IP** field.
- If you are using the default camera port settings, enter **80** into the **Public** and **Private Port** section, click **Add**.

A check mark appearing before the entry name will indicate that the ports are enabled.

NOTE *Some ISPs block access to port 80. Be sure to check with your ISP so that you can open the appropriate ports accordingly. If your ISP does not pass traffic on port 80, you will need to change the port the camera uses from 80 to something else, such as 8080. Not all routers are the same, so refer to your user manual for specific instructions on how to open ports.*



Enter valid ports in the **Virtual Server** section of your router. Please make sure to check the box on this line to enable settings. Then the device can be access from WAN by the router's WAN IP Address.

By now, you have finished your entire PC configuration for this device.

Appendix F: Power Line Frequency

COUNTRY	VOLTAGE	FREQUENCY	COMMENTS
Argentina	220V	50 Hz	*Neutral and line wires are reversed from that used in Australia and elsewhere.
Australia	230V*	50 Hz	*Outlets typically controlled by adjacent switch. Though *nominal* voltage has been officially changed to 230V, 240V is within tolerances and commonly found.
Austria	230V	50 Hz	
Brazil	110/220V*	60 Hz	*127V found in states of Bahia, Paraná (including Curitiba), Rio de Janeiro, Paulo and Minas Gerais (though 220V may be found in some hotels). Other areas are 220V only, with the exception of Fortaleza (240V).
Canada	120V	60 Hz	
China	220V	50 Hz	
Finland	230V	50 Hz	
France	230V	50 Hz	
Germany	230V	50 Hz	
Hong Kong	220V*	50 Hz	
India	230V	50 Hz	
Italy	230V	50 Hz	
Japan	100V	50/60 Hz*	*Eastern Japan 50 Hz (Tokyo, Kawasaki, Sapporo, Yokohoma, and Sendai); Western Japan 60 Hz (Osaka, Kyoto, Nagoya, Hiroshima)
Malaysia	240V	50 Hz	
Netherlands	230V	50 Hz	
Portugal	230V	50 Hz	
Spain	230V	50 Hz	
Sweden	230V	50 Hz	
Switzerland	230V	50 Hz	
Taiwan	110V	60 Hz	
Thailand	220V	50 Hz	
United Kingdom	230V*	50 Hz	*Outlets typically controlled by adjacent switch. Though nominal voltage has been officially changed to 230V, 240V is within tolerances and commonly found.
United States of America	120V	60 Hz	

Appendix G:
Troubleshooting & Frequently Asked Questions

Features	
The video and audio codec is adopted in the device.	The device utilizes H.264, MPEG-4 and M-JPEG triple compression to providing high quality images. Where H.264 and MPEG-4 are standards for video compression and M-JPEG is a standard for image compression. The audio codec is defined as AMR for 3GPP and G.711/G.726 for RTSP streaming.
The maximum number of user accesses the device simultaneously.	The maximum number of users is limited to 20. However, it also depends on the total bandwidth accessed to this device from clients. The maximum data throughput of the device is around 20~25Mbps for UDP mode and 10Mbps for HTTP mode. Therefore, the actual number of connected clients is varying by streaming mode, settings of resolution, codec type, frame rate and bandwidth. Obviously, the performance of the each connected client will slow down when many users are logged on.
The device can be used outdoors or not.	The device is not weatherproof. It needs to be equipped with a weatherproof case for outdoors using. However, equipped with a weatherproof case might disable the audio function of the device.
Install this device	
Status LED does not light up.	Check and confirm that the DC power adaptor, included in packaged, is used. Secure the power connector and re-power it on again.
The network cabling is required for the device.	The device uses Category 5 UTP cable allowing 10 and/or 100 Base-TX networking.
The device will be installed and work if a firewall exists on the network.	If a firewall exists on the network, port 80 is open for ordinary data communication. The HTTP port and RTSP port need to be opened on the firewall or NAT router.
The username and password for the first time or after factory default reset	Username = **admin** and password = **admin**. Note that it's all case sensitivity.
Forgot the username and password	Follow the steps below. **1.** Restore the factory default setting by press pressing and holding down more than 3 seconds on the device. **2.** Reconfigure the device.
Forgot the IP address of the device.	Check IP address of device by using the PLANET IPWizard program or by UPnP discovery or set the device to default by Reset button.

PLANET IP Wizard II program cannot find the device.	● Re-power the device if cannot find the unit within 1 minutes. ● Do not connect device over a router. PLANET IP Wizard II program cannot detect device over a router. ● If IP address is not assigned to the PC which running PLANET IP Wizard II program, then PLANET IP Wizard II program cannot find device. Make sure that IP address is assigned to the PC properly. ● Antivirus software on the PC might interfere with the setup program. Disable the firewall of the antivirus software during setting up this device. ● Check the firewall setting of your PC or Notebook.
Internet Explorer does not seem to work well with the device	Make sure that your Internet Explorer is version 6.0 or later. If you are experiencing problems, try upgrading to the latest version of Microsoft's Internet Explorer from the Microsoft webpage.
PLANET IP Wizard II program fails to save the network parameters.	Network may have trouble. Confirm the parameters and connections of the device.
UPnP NAT Traversal	
Can not work with NAT router	Maybe NAT router does not support UPnP function. Please check user's manual of router and turn on UPnP function.
Some IP cameras are working but others are failed	Maybe too many IP cameras have been installed on the LAN, and then NAT router is out of resource to support more cameras. You could turn off and on NAT router to clear out of date information inside router.
Access this device	
Cannot access the login page and other web pages of the Internet Camera from Internet Explorer	● Maybe the IP Address of the Internet Camera is already being used by another device or computer. To confirm this possible problem, disconnect the Internet Camera from the network first, and then run the PING utility to check it out. ● Maybe due to the network cable. Try correcting your network cable and configuration. Test the network interface by connecting a local computer to the Internet Camera via a crossover cable. ● Make sure the Internet connection and setting is ok. Make sure enter the IP address of Internet Explorer is correct. If the Internet Camera has a dynamic address, it may have changed since you last checked it. ● Network congestion may prevent the web page appearing quickly. Wait for a while. The IP address and Subnet Mask of the PC and Internet Camera must be in the same class of the private IP address on the LAN. ● Make sure the http port used by the Internet Camera, default=80, is forward to the Internet Camera's private IP address.

	● The port number assigned in your Internet Camera might not be available via Internet. Check your ISP for available port. ● The proxy server may prevent you from connecting directly to the Internet Camera, set up not to use the proxy server. ● Confirm that Default Gateway address is correct. ● The router needs Port Forwarding feature. Refer to your router's manual for details. ● Packet Filtering of the router may prohibit access from an external network. Refer to your router's manual for details. ● Access the Internet Camera from the Internet with the global IP address of the router and port number of Internet Camera. ● Some routers reject the global IP address to access the Internet Camera on the same LAN. Access with the private IP address and correct port number of Internet Camera. ● When you use DDNS, you need to set Default Gateway and DNS server address. ● If it's not working after above procedure, reset Internet Camera to default setting and installed it again.
Image or video does not appear in the main page.	● The first time the PC connects to Internet Camera, a pop-up Security Warning window will appear to download ActiveX Controls. When using Windows XP, or Vista, log on with an appropriate account that is authorized to install applications. ● Network congestion may prevent the Image screen from appearing quickly. You may choose lower resolution to reduce the required bandwidth.
How to check the device's ActiveX is installed on your computer	Go to C:\Windows\Downloaded Program Files and check to see if there is an entry for the file "**IPCamera Control"**. The status column should show "Installed". If the file is not listed, make sure your Security Settings in Internet Explorer are configured properly and then try reloading the device's home page. Most likely, the ActiveX control did not download and install correctly. Check your Internet Explorer security settings and then close and restart Internet Explorer. Try to browse and log in again.
Internet Explorer displays the following message: "Your current security settings prohibit downloading ActiveX controls".	Setup the IE security settings or configure the individual settings to allow downloading and scripting of ActiveX controls.
The device work locally but not externally.	● Might be caused from the firewall protection. Check the Internet firewall with your system or network administrator. The firewall may need to have some settings changed in order for the device to be accessible outside your LAN. ● Make sure that the device isn't conflicting with any other web server running on your LAN. ● Check the configuration of the router settings allow the device to

	be accessed outside your local LAN. ● Check the bandwidth of Internet connection. If the Internet bandwidth is lower than target bit rate, the video streaming will not work correctly.
The unreadable characters are displayed.	Use the operating system of the selected language. Set the Encoding or the Character Set of the selected language on the Internet Explorer.
Frame rate is slower than the setting.	● The traffic of the network and the object of the image affect the frame rate. The network congestion causes frame rate slower than the setting. ● Check the bandwidth of Internet connection. If the Internet bandwidth is lower than target bit rate, the video streaming will not work correctly. ● Ethernet switching hub can smooth the frame rate.
Blank screen or very slow video when audio is enabled.	● Your connection to the device does not have enough bandwidth to support a higher frame rate for the streamed image size. Try reducing the video streaming size to 160x120 or 320x240 and/or disabling audio. ● Audio will consume 32 kbps. Disable audio to improve video. Your Internet connection may not have enough bandwidth to support streaming audio from the device.
Image Transfer on e-mail or FTP does not work.	● Default Gateway and DNS server address should be set up correctly. ● If FTP does not work properly, ask your ISP or network administrator about the transferring mode of FTP server.
Pan/Tilt does not work. (including Click to Center and Preset Positioning)	● Click “Refresh” on the Internet Explorer when the communication stops with the device. The image will refresh. ● Other clients may be operating Pan/Tilt. ● Pan/Tilt operation has reached the end of corner.
Pan/Tilt does not work smoothly.	● There may be a slight delay when you are using the Pan/Tilt feature in conjunction with streaming audio and video. If you find that there is a significant delay while panning or tilting the camera, try disabling the audio streaming and/or reducing the video streaming size.
● Video quality of the device	
The focus on the Camera is bad.	The lens is dirty or dust is attached. Fingerprints, dust, stain, etc. on the lens can degrade the image quality.
The color of the image is poor or strange.	● Adjust White Balance. ● To insure the images you are viewing are the best they can be, set the Display property setting (color quality) to 16bit at least and

	24 bit or higher if possible within your computer. ● The configuration on the device image display is incorrect. You need to adjust the image related parameters such as brightness, contrast, hue and sharpness properly.
Image flickers.	● Wrong power line frequency makes images flicker. Make sure the 50 or 60Hz format of your device. ● If the object is dark, the image will flicker. Make the condition around the Camera brighter.
Noisy images occur.	The video images might be noisy if the device is located in a very low light environment. Make the condition around the camera brighter or turn the White-light LED on.
Miscellaneous	
Can not play the recorded ASF file	Please installed Microsoft®'s DirectX 9.0 or later and uses the Windows Media Player 11.0 or later to play the AVI filed recorded by the Device.